Education Programs at the Buffalo & Erie County Botanical Gardens



Class Information and Procedures

Advanced registration is required for all classes. Be sure to register early, as space is limited in many classes. Registrations for Botanical Gardens classes are processed on a first come/first serve basis in the order that payment is received. No registrations will be processed without payment. If you are paying for a guest please include their name with your registration. Checks can be made payable to "Buffalo Botanical Gardens". If you have any questions, please contact the Botanical Gardens.

By website: www.buffalogardens.com By phone: (716)827-1584 ext. 730 By fax: (716)828-0091

By mail: 2655 South Park Avenue, Buffalo, NY 14218

The Botanical Gardens opens to the public daily at 10:00am and closes at 4:30pm. In order to properly prepare for events, classes and workshops and for overall safety within our campus of buildings, doors will be unlocked to the public fifteen minutes prior to the published start time and will be locked five minutes after the published start time. Our goal is to be considerate and respectful of everyone's time and overall safety. Thank you for your understanding.

Registration Cancellations/Refunds- See Class Specific Information below for more details

- If the Botanical Gardens should cancel a class, you will be notified as early as possible and will receive a full refund. In the case of inclement weather, every effort will be made to reschedule the class.
- Participants withdrawing from a class with less than one week notice will not receive a refund or credit.
- If the Botanical Gardens is notified at least **one week** (7 days) before the class that you are unable to attend, the Botanical Gardens will refund your payment **less \$10** for processing.
- A credit can be given to use for a comparable class in the case of missed class due to illness or death in the family. The Botanical Gardens should be notified in a timely manner. Credits will be determined on a case-by-case basis.
 - o Credits must be used within 30 days or they will expire. You must register in advance to redeem.
 - To redeem a credit, you must call the Botanical Gardens at least three business days before the desired class date(s) to check availability.

Class Specific Registration Information

- *Make-it, Take-it Workshops*: The registration cutoff for each class is **three** business days before the class. Classes are open to adults (18+), unless otherwise stated as a kids program. Children ages 13-17 may participate in adult workshops if accompanied by an adult. For kids workshops please include the name of the child and age in your registration. Class sizes vary. Participants will be emailed details on where the class will meet and what to bring the week of the workshop.
- Art Classes: The registration cutoff for each class is three business days before the class begins, classes do sell out very quickly. Locations of the class may vary depending on facility space available. Look for posted signage in front of the administration building when you arrive. Attendance is taken at each class. Each class series is limited to 18 students. The class syllabi and supply lists are available on the Botanical Gardens website.
- *Horticulture Classes*: The registration cutoff for each class is **three** business days before the class begins. Attendance is taken at each class. Classes are limited to 50 people. The class syllabus is available on the Botanical Gardens website.

Updated: April 2019