

Effective date: December 5th, 2012

Safety of your personal information

At Research Rockstar LLC, we respect and protect the privacy of our customers and those who use our website and our products and services. This privacy statement provides details about how your personal information is collected and used by Research Rockstar LLC.

Research Rockstar LLC collects certain information about you in order to allow your account or information requests to function properly. We will retain your information for as long as your account is active or as needed to provide you services. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

We will never share, sell or rent your information to anyone for any reason. If Research Rockstar LLC is involved in a merger, acquisition, or sale of all or a portion of its assets, you will be notified via email and/or a prominent notice on our website of any change in ownership or uses of your personal information, as well as any choices you may have regarding your personal information.

Our site offer many opportunities for visitors to register for ebooks, white papers, promotional and informational mailings, online webinars and resources, and to evaluate our products and services. These registration forms enable users to opt-in to our mailing lists and require users to give contact information (such as name and email address). At any time, you may unsubscribe.

Some communications (for example, important account notifications, class reminders and billing information) are considered transactional and are necessary for all of our customers. You must cancel your account to unsubscribe from these communications. To cancel your account, please email us at support@researchrockstar.com.

Research Rockstar LLC uses self-assessments to assure compliance with best practices in privacy enforcements.

Please use the contact information below to inform us of any complaints or disputes you may have regarding the use of your personal information. We will thoroughly investigate the matter internally and make every effort to attempt to resolve the issue. If your dispute cannot be resolved by us internally, we agree to dispute resolution with the Better Business Bureau as our third party resolution provider.

Direct any privacy inquiries or requests in writing or via email to:

Research Rockstar LLC
197M Boston Post Rd W # 217
Marlboro, MA 01752
support@researchrockstar.com

Periodic emails from Research Rockstar LLC

From time to time you may receive emails related to your account, your previous information requests, or your use of Research Rockstar LLC. Every email will contain a link for you to be able to opt-out of our lists.

We may also disclose your personal information as required by law, such as to comply with a subpoena, or similar legal process and when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request.

Policy on links to 3rd party sites

Our site includes links to other websites owned by 3rd parties whose privacy practices may differ from those of Research Rockstar LLC. If you submit personal information to any of those sites, your information is governed by their privacy policies. We encourage you to read the privacy policy of any website you visit.

Our website includes social media features, such as the Facebook Like button. These Features may collect your IP address, which page you are visiting on our site, and may set a cookie to enable the Feature to function properly. Social media features are either hosted by a third party or hosted directly on our site. Your interactions with these features are governed by the privacy policy of the company providing it.

Changes to this Policy

We may update this privacy policy to reflect changes to our information practices. If we make any material changes we will notify you by email (sent to the email address specified in your account) or by means of a notice on this site prior to the change becoming effective. We encourage you to periodically review this page for the latest information on our privacy practices.

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