



Merchandise Return Form

Returns/Exchanges are based off original price paid, excluding shipping charges (if applicable) which are nonrefundable. Please call or email with any questions.

Criteria for Returns/Credit:

- *Must be requested within 30 days of purchase.
- *Must be in original packaging
- *New Condition (tags in place, unwashed, unworn, etc.)
- *Soles of Boots unscratched
- *Packaging Intact
- *Defective
- *Unmodified (no alterations, monograms, etc.)

Name: _____ Order Number: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone Number: _____ Email Address: _____

Reason For Return:

Codes: 1-Defective 2-Damaged 3-Wrong Size 4-Wrong Item 5-Other

Refund Code	Item Number	Quantity	Refund	Exchange

Send Return To: BJ's Western Store
3728 Cookeville Hwy
Cookeville, TN 38506

Repackage Items – Do Not Tape or Attach Postage to Merchandise Box, place in separate shipping container.

Must be Shipped via a prepaid, insured, traceable method to ensure safe and documented delivery.

We will send an email once items have been received, inspected, and processed.

Please allow up to 2 weeks for receipt and processing.