

Rambo Shipping & Return Policy

SHIPPING POLICY

UNITED STATES (48 CONTIGUOUS STATES)

The cost for shipping is calculated. Most orders are shipped within 1-2 days and will arrive in 3-7 days using UPS Ground. Two day or Next day shipping may be selected for an additional cost calculated at the time the order is placed.

CANADIAN CUSTOMERS

The cost for shipping based off of weight and zip code plus custom duties and taxes calculated at the time of order is placed via phone. Your order will be shipped via UPS Ground. Please allow 1-2 weeks for delivery.

ORDERS CONTAINING 10 OR MORE ITEMS

For orders containing 10 or more items going to one address, please call to place order. Order may be shipped on a pallet, via LTL and cost calculated at the time order is placed.

SHIPPING CONFIRMATION EMAILS

We will send you a shipping confirmation email when all or part of your order is shipped that will include the UPS tracking number.

RETURN POLICY

If you are not satisfied with your Rambo Bikes Product, you may return the UNUSED item within 30 days from order date for a refund or replacement.

To qualify for refund or replacement, unused products must be returned in their original packaging with all tags, stickers, and product accessories attached.

Return Process:

- Contact Rambo Bikes at 952-283-0777 to obtain an RA number.
- Provide us with your order information and reason for the return.
- Returns must include the issued RA Number on the box and will not be accepted without this number.
- Then return your Unused product, in its original box with all tags, accessories, manuals, stickers, and accessories within 30 days of the purchase date for an exchange or refund.
- Non-defective returns will be charged a 20% restocking fee.
- Returns without the complete original packaging will not be accepted. Shipping and handling is non-refundable except in the case of defective merchandise.
- Shipping and insurance for returned merchandise must be pre-paid by the customer via UPS or FedEx.
- Please allow 4-6 weeks from the date we receive the return for credit check. This refund will be less your original shipping fee as well as the 20% restocking fee.

Please ship all return merchandise to the following address:

Rambo Bikes

Attn:Returns Dept

RA# _____

21673 Cedar Ave S, Lakeville, MN 55044

PLEASE NOTE

The information contained in this website is for general information purposes only. The information is provided by Rambo Bikes, and while we strive to keep the information up to date and correct, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability or availability with

respect to the website or the information, products, services, or related graphics contained on the website for any purpose. Any reliance you place on such information is therefore strictly at your own risk.

Rambo Bikes makes no guarantee of pricing or availability and can at our discretion, cancel or revoke orders at any time before delivery of product.(s)

In no event will Rambo Bikes be liable for any loss or damage including without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from loss of data or profits arising out of, or in connection with, the use of this website.

Through this website you may be able to link to other websites which are not under the control of Rambo Bikes. We have no control over the nature, content and availability of those sites. The inclusion of any links does not necessarily imply a recommendation of their use and/or endorse the views expressed within them.

Every effort is made to keep the website up and running smoothly. However, Rambo Bikes takes no responsibility for, and will not be liable for, any incorrect information contained therein or the website being temporarily unavailable due to technical issues beyond our control.