



## **Micargi Warranty & Return Policy**

Micargi provides a 30-day warranty on damages, dents, chip paint and a 1-year warranty on the Ebike Battery.

Warranty is only valid for original parts or goods from Micargi Bicycles Inc, and it will be voided once the original parts are replaced or removed.

Pictures or video clips of the damage parts are required as proof before the replacement

Warranty & Liability will VOID if the bicycle is altered or any customizing is made.

If major damages occur during shipping, please contact the shipper (UPS, FedEx, trucking company) so they can inspect the items before shipping them back to MBI Sport Inc. After receiving the damaged bikes or parts, the replacements will be shipped. Please note: Additional fee may be charged for shipping fees or replacement parts. Any damage caused during shipping will be submitted a claim to the shipping company. No replacement bike will be shipped until the legitimacy is confirmed.

MBI Sport Inc. is not held responsible for any safety or hazardous incidents due to the incorporation of substitution.

Actual colors of the bicycle may vary slightly from the photos due to different monitor settings/calibrations. We cannot guarantee every computer monitor will accurately depict the actual color of the bicycle.

### **Return Policy:**

You may return any Micargi Bicycle product within 7 days of the delivery date as long as the product is in a brand new, unused condition, less shipping costs and a 50% re-stocking fee. Freight and handling fees will not be refunded.