

Terms and Conditions for visitors of the World Conference website and webshop, and for attendees of the World Conference for Inspection & Maintenance Robotics 2024

I. WEBSITE AND ONLINE SHOP

The event website and webshop of the World Conference for Inspection and Maintenance Robotics 2024 (hereafter “the event”) is operated by Stichting SPRINT Robotics Collaborative (hereafter “SPRINT Robotics”). Throughout the site, the terms “we”, “us” and “our” refer to SPRINT Robotics. SPRINT Robotics offers this event website, including all information, tools and services available from this site to you, the user, conditioned upon your acceptance of all terms, conditions, policies and notices stated here.

By visiting our website and/ or purchasing one or more products from us, you engage in our service and agree to be bound by the following Terms and Conditions. These Terms and Conditions apply to all users of the website and all attendees of the event (sponsors, speakers and exhibitors included), including without limitation users who are browsers, vendors, customers, merchants, and/ or contributors of content. These Terms and Conditions apply to all attendees (sponsor, speakers and exhibitors included) of the third edition of the World Conference for Inspection and Maintenance Robotics 2024 which will take place in Antwerp, Belgium on October 29-30, 2024.

Any new features or tools which are added to the current store shall also be subject to the Terms of Conditions. You can review the most current version of the Terms of Conditions at any time on this page. We reserve the right to update, change or replace any part of these Terms of Conditions by posting updates and/or changes to our website. It is your responsibility to check this page periodically for changes. Your continued use of or access to the website following the posting of any changes constitutes acceptance of those changes.

Our store is hosted on Shopify Inc. They provide us with the online e-commerce platform that allows us to sell our products and services to you.

A. GENERAL

You agree that your e-mail address can be used as a means of remote communication related to the World Conference for Inspection and Maintenance Robotics 2024 and future events.

SPRINT Robotics operates under the European General Data Protection Regulation (GDPR). We only process personal data in respect of your registration and ensuring you get the most from your attendance at the event (for instance for updating you on event details, for the mobile application).

Payments will be processed by Shopify, SPRINT Robotics will not receive any credit card details. Shopify will also not pass on your credit or debit card details to any other party.

Any (personal) data you provide will be processed using an appropriate level of care.

SPRINT Robotics may amend these Terms and Conditions from time to time, and such new Terms and Conditions will come into effect when uploaded to this website. The amended Terms and Conditions shall apply to any purchase made after such date.

These Terms and Conditions shall apply when SPRINT Robotics accepts your order. They shall supersede any and all other conditions, understandings, commitments, agreements or representations relating to your purchase, whether oral or in writing, and contain the entire agreement between SPRINT Robotics and you relating to your purchase. SPRINT Robotics advise that you print these Terms and Conditions and keep safe a copy once your order has been accepted by SPRINT Robotics.

If any of these terms are held to be invalid or unenforceable, those terms will be struck out and the other terms will remain.

These Terms and Conditions are subject to the laws and exclusive jurisdiction of the Netherlands, Court of Amsterdam.

Questions about the Terms of Service should be sent to us at conference@sprintrobotics.org

B. ONLINE SHOP TERMS

By visiting our site and/or purchasing one or more products from us, you represent that you are at least the age of majority in your state or province of residence, or that you are the age of majority in your state or province



of residence and you have given us your consent to allow any of your minor dependents to use this site.

You may not use our products for any illegal or unauthorized purpose nor may you, in the use of the service, violate any laws in your jurisdiction (including but not limited to copyright laws).

You must not transmit any worms or viruses or any code of a destructive nature.

A breach or violation of any of the Terms will result in an immediate termination of your Services.

We reserve the right to refuse service to anyone for any reason at any time.

You understand that your content (not including credit card information), may be transferred unencrypted and involve (a) transmissions over various networks; and (b) changes to conform and adapt to technical requirements of connecting networks or devices. Credit card information is always encrypted during transfer over networks.

You agree not to reproduce, duplicate, copy, sell, resell or exploit any portion of the service, use of the service, or access to the service or any contact on the website through which the service is provided, without express written permission by us.

C. ACCURACY, COMPLETENESS AND TIMELINESS OF INFORMATION

We are not responsible if information made available on this site is not accurate, complete or current. The material on this site is provided for general information only and should not be relied upon or used as the sole basis for making decisions without consulting primary, more accurate, more complete or more timely sources of information. Any reliance on the material on this site is at your own risk.

We reserve the right to modify the contents of this site at any time, but we have no obligation to update any information on our site. You agree that it is your responsibility to monitor changes to our site.

D. MODIFICATIONS TO THE SERVICE AND PRICES

Prices for our products are subject to change without notice.

We reserve the right at any time to modify or discontinue the service (or any part or content thereof) without notice at any time.

We shall not be liable to you or to any third-party for any modification, price change, suspension or discontinuance of the service.

E. PRODUCTS OR SERVICES

We reserve the right, but are not obligated, to limit the sales of our products or services to any person, geographic region or jurisdiction. We may exercise this right on a case-by-case basis. We reserve the right to limit the quantities of any products or services that we offer. All descriptions of products or product pricing are subject to change at any time without notice, at the sole discretion of us. We reserve the right to discontinue any product at any time. Any offer for any product or service made on this site is void where prohibited.

We do not warrant that the quality of any products, services, information, or other material purchased or obtained by you will meet your expectations, or that any errors in the service will be corrected.

F. ACCURACY OF BILLING AND ACCOUNT INFORMATION

We reserve the right to refuse any order you place with us. We may, in our sole discretion, limit or cancel quantities purchased per person, per household or per order. These restrictions may include orders placed by or under the same customer account, the same credit card, and/or orders that use the same billing and/or shipping address. In the event that we make a change to or cancel an order, we may attempt to notify you by contacting the e-mail and/or billing address/phone number provided at the time the order was made. We reserve the right to limit or prohibit orders that, in our sole judgment, appear to be placed by dealers, resellers or distributors.

You agree to provide current, complete and accurate purchase and account information for all purchases made at our store. You agree to promptly update your account and other information, including your email address and credit card numbers and expiration dates, so that we can complete your transactions and contact you as needed.

G. RETURN POLICY

All purchases are non-refundable. Conference Passes and Exhibition Passes can be renamed to another

company representative in agreement with the SPRINT Robotics Conference Team. Please contact the SPRINT Robotics Conference Team at conference@sprintrobotics.org

H. OPTIONAL TOOLS

We may provide you with access to third-party tools over which we neither monitor nor have any control nor input.

You acknowledge and agree that we provide access to such tools "as is" and "as available" without any warranties, representations or conditions of any kind and without any endorsement. We shall have no liability whatsoever arising from or relating to your use of optional third-party tools.

Any use by you of optional tools offered through the site is entirely at your own risk and discretion and you should ensure that you are familiar with and approve of the terms on which tools are provided by the relevant third-party provider(s).

We may also, in the future, offer new services and/or features through the website (including, the release of new tools and resources). Such new features and/or services shall also be subject to these Terms and Conditions.

I. THIRD PARTY LINKS

Certain content, products and services available via our Service may include materials from third parties.

Third-party links on this site may direct you to third-party websites that are not affiliated with us. We are not responsible for examining or evaluating the content or accuracy and we do not warrant and will not have any liability or responsibility for any third-party materials or websites, or for any other materials, products, or services of third parties.

We are not liable for any harm or damages related to the purchase or use of goods, services, resources, content, or any other transactions made in connection with any third-party websites. Please review carefully the third-party's policies and practices and make sure you understand them before you engage in any transaction. Complaints, claims, concerns, or questions regarding third-party products should be directed to the third party.

J. ERRORS, INACCURACIES AND OMISSIONS

Occasionally there may be information on our site or in the Service that contains typographical errors, inaccuracies or omissions that may relate to product descriptions, pricing, promotions, offers, product shipping charges, transit times and availability. We reserve the right to correct any errors, inaccuracies or omissions, and to change or update information or cancel orders if any information in the Service or on any related website is inaccurate at any time without prior notice (including after you have submitted your order).

We undertake no obligation to update, amend or clarify information in the Service or on any related website, including without limitation, pricing information, except as required by law. No specified update or refresh date applied in the Service or on any related website, should be taken to indicate that all information in the Service or on any related website has been modified or updated.

K. PROHIBITED USES

In addition to other prohibitions as set forth in the Terms and Conditions, you are prohibited from using the site or its content: (a) for any unlawful purpose; (b) to solicit others to perform or participate in any unlawful acts; (c) to violate any international, federal, provincial or state regulations, rules, laws, or local ordinances; (d) to infringe upon or violate our intellectual property rights or the intellectual property rights of others; (e) to harass, abuse, insult, harm, defame, slander, disparage, intimidate, or discriminate based on gender, sexual orientation, religion, ethnicity, race, age, national origin, or disability; (f) to submit false or misleading information; (g) to upload or transmit viruses or any other type of malicious code that will or may be used in any way that will affect the functionality or operation of the Service or of any related website, other websites, or the Internet; (h) to collect or track the personal information of others; (i) to spam, phish, pharm, pretext, spider, crawl, or scrape; (j) for any obscene or immoral purpose; or (k) to interfere with or circumvent the security features of the Service or any related website, other websites, or the Internet. We reserve the right to terminate your use of the Service or any related website for violating any of the prohibited uses.

L. DISCLAIMER OF WARRANTIES; LIMITATION OF LIABILITY

We do not guarantee, represent or warrant that your use of our service will be uninterrupted, timely, secure or error-free.



We do not warrant that the results that may be obtained from the use of the service will be accurate or reliable.

You agree that from time to time we may remove the service for indefinite periods of time or cancel the service at any time, without notice to you.

You expressly agree that your use of, or inability to use, the service is at your sole risk. The service and all products and services delivered to you through the service are (except as expressly stated by us) provided 'as is' and 'as available' for your use, without any representation, warranties or conditions of any kind, either express or implied, including all implied warranties or conditions of merchantability, merchantable quality, fitness for a particular purpose, durability, title, and non-infringement.

In no case shall SPRINT Robotics, our directors, officers, employees, affiliates, agents, contractors, interns, suppliers, service providers or licensors be liable for any injury, loss, claim, or any direct, indirect, incidental, punitive, special, or consequential damages of any kind, including, without limitation lost profits, lost revenue, lost savings, loss of data, replacement costs, or any similar damages, whether based in contract, tort (including negligence), strict liability or otherwise, arising from your use of any of the service or any products procured using the service, or for any other claim related in any way to your use of the service or any product, including, but not limited to, any errors or omissions in any content, or any loss or damage of any kind incurred as a result of the use of the service or any content (or product) posted, transmitted, or otherwise made available via the service, even if advised of their possibility. Because some states or jurisdictions do not allow the exclusion or the limitation of liability for consequential or incidental damages, in such states or jurisdictions, our liability shall be limited to the maximum extent permitted by law.

M. INDEMNIFICATION

You agree to indemnify, defend and hold harmless SPRINT Robotics and our parent, subsidiaries, affiliates, partners, officers, directors, agents, contractors, licensors, service providers, subcontractors, suppliers, interns and employees, harmless from any claim or demand, including reasonable attorneys' fees, made by any third-party due to or arising out of your breach of these Terms and Conditions or the documents they incorporate by reference, or your violation of any law or the rights of a third-party.

N. SEVERABILITY

In the event that any provision of these Terms and Conditions is determined to be unlawful, void or unenforceable, such provision shall nonetheless be enforceable to the fullest extent permitted by applicable law, and the unenforceable portion shall be deemed to be severed from these Terms and Conditions, such determination shall not affect the validity and enforceability of any other remaining provisions.

O. TERMINATION

The obligations and liabilities of the parties incurred prior to the termination date shall survive the termination of this agreement for all purposes.

These Terms and Conditions are effective unless and until terminated by either you or us. You may terminate these Terms and Conditions at any time by notifying us that you no longer wish to use our Services, or when you cease using our site.

If in our sole judgment you fail, or we suspect that you have failed, to comply with any term or provision of these Terms and Conditions, we also may terminate this agreement at any time without notice and you will remain liable for all amounts due up to and including the date of termination; and/or accordingly may deny you access to our Services (or any part thereof).

P. ENTIRE AGREEMENT

The failure of us to exercise or enforce any right or provision of these Terms and Conditions shall not constitute a waiver of such right or provision.

These Terms and Conditions and any policies or operating rules posted by us on this site or in respect to The Service constitutes the entire agreement and understanding between you and us and govern your use of the Service, superseding any prior or contemporaneous agreements, communications and proposals, whether oral or written, between you and us (including, but not limited to, any prior versions of the Terms and Conditions).

Any ambiguities in the interpretation of these Terms and Conditions shall not be construed against the drafting party.



Q. CHANGES TO TERMS AND CONDITIONS

We reserve the right, at our sole discretion, to update, change or replace any part of these Terms and Conditions by posting updates and changes to our website. It is your responsibility to check our website periodically for changes. Your continued use of or access to our website or the Service following the posting of any changes to these Terms and Conditions constitutes acceptance of those changes.

R. LIABILITY

SPRINT Robotics do not accept liability for any errors and omissions and reserve the right to change information, specifications and descriptions of listed services at their sole discretion. SPRINT Robotics will endeavor to correct errors and omissions as quickly as practicable after having been notified of same.

To the fullest extent permitted by law, SPRINT Robotics is providing the website and its contents on an “as is” and make no (and expressly disclaim all) representations or warranties of any kind, express or implied, with respect to this website or the information content in this site, including, without limitation, warranties of merchantability and fitness for a particular purpose. In addition, SPRINT Robotics do not represent or warrant that the information accessible via this website is accurate, complete or current.

SPRINT Robotics do not accept liability for any indirect loss, consequential damages, loss of data, loss of income or profit, loss or damage to property and/or loss from claims of third parties arising out of the use of the SPRINT Robotics website or for any services purchased from SPRINT Robotics.

II. CONFERENCE AND EXHIBITION

A. CO-EXHIBITORS

Companies that are represented by separate personnel and/or displays separate branding and/ or exhibits in the area allocated to the main exhibitor must be registered as a co-exhibitor. Any company wishing to co-exhibit with the main exhibitor hereby agrees to pay 50% of the booth exhibition fee. This fee is not split with the main exhibitor but is a separate fee, allowing the co-exhibitor to display branding and have company representation in the main exhibitor’s space. This payment shall be made in accordance with the terms outlined by the main exhibitor and is non-negotiable.

A co-exhibitor receives all the same benefits as a main exhibitor package including a.o. delegate passes, exhibitor passes and conference banquet passes. The main exhibitor who signed the contract is liable for on-the-spot admission of their co-exhibitor. Due to the registration process and planning on the exhibition floor it is strong discouraged to show up at the conference unannounced as a co-exhibitor.

B. USE OF PERSONAL INFORMATION

For the purpose of enhancing your experience at the event, your details may be passed on to online networking services including the SPRINT Robotics mobile event app. This will in some cases enable you to communicate with other attendees during the event.

C. PHOTOGRAPHY

As an attendee, you may take photographs for your own private use. No commercial photography, filming or recording of any part of the event is allowed without SPRINT Robotics’ prior written consent. For the avoidance of doubt, you may not video, film, transmit or other SPRINT Robotics record (including audio recordings) any seminar, session, exhibit or attendee without the prior written consent of SPRINT Robotics. All photographic rights are reserved by SPRINT Robotics. SPRINT Robotics may at its sole discretion arrange for photographs and/or video and/or sound recordings to be made at or in connection with the event.

D. ANTI-HARASSMENT POLICY

SPRINT Robotics is committed to providing a trade show and conference environment in which all participants feel safe and are treated with respect. In order to create that environment, participants are expected to maintain appropriate standards of behavior by refraining from conduct that that may be (or perceived to be) harmful to themselves, other participants, SPRINT Robotics staff and/or other third parties. Types of conduct that SPRINT Robotics considers inappropriate include, but is not limited to: (1) harassment, which is defined for purposes of this policy to include (i) offensive and unwelcome conduct based on ethnicity, religion, disability, physical appearance, gender, or sexual orientation; (2) offensive gestures and verbal comments; (3) deliberate intimidation; (4) stalking; (5) sustained disruption of talks or other events; (6) inappropriate physical contact; and (7) unwelcome attention. Participants requested to cease inappropriate behavior are expected to comply

immediately, and failure will serve as grounds for revoking access to the SPRINT Robotics event.

Attendees, speakers, volunteers, guests, (associate) participants, and contractors are encouraged, but, not required, to inform the harasser that their conduct is unwelcome. Regardless of whether the harasser is directly confronted, speakers, volunteers, guests, members, contractors, attendees must promptly report the conduct to SPRINT Robotics to investigate and address the conduct. If a participant is in immediate danger, hotel security or local law enforcement should be informed promptly, prior to notifying SPRINT Robotics.

When notified of individuals who are engaging or who have engaged in harassing behavior, SPRINT Robotics may take any action they deem appropriate, ranging from a simple warning to expulsion from the current and/or future SPRINT Robotics meetings, conferences and events, or in the case of SPRINT Robotics employees, taking appropriate disciplinary action. Decisions to ban individuals from future SPRINT Robotics events or take disciplinary action against SPRINT Robotics employees is in the sole discretion of SPRINT Robotics.

E. LIABILITY AT THE VENUE

The following conditions apply for companies and individuals exhibiting and/or visiting and/or participating and/or cooperating in the 5th (fifth) edition of the SPRINT Robotics World Conference for Inspection and Maintenance Robotics 2024 held at the Flanders Meeting & Convention Center – A Room With A Zoo, in Antwerp, Belgium (hereafter the "Conference Venue").

The Visitor is responsible for all damages caused by Visitor. The Visitor must report all damages to SPRINT Robotics and the Conference Venue. In no event shall SPRINT Robotics, or its directors, officers, employees, or agents, be liable for any consequential, incidental, special, punitive, exemplary or indirect damages, including but not limited to any damages for lost profits, loss of anticipated savings, loss of business opportunity, loss or damage resulting from third party claims or for the consequences of defects. In no event shall the total liability of SPRINT Robotics exceed the amounts paid by the Exhibitor or the guest, if any, for the services.

Visitors will not hold the Conference Venue and/or SPRINT Robotics accountable against any claim or

damages that may occur during the conference or associated events.

The Conference Venue and/or SPRINT Robotics are not liable for damages suffered by Visitor as a consequence of the activities of other Visitors or of obstacles to the use of the hired premises which are caused by third parties. The Visitor shall fully indemnify the Conference Venue and SPRINT Robotics against all claims which third parties may be able to enforce against the Conference Venue and/or SPRINT Robotics in connection with acts and omissions on the part of Exhibitors and/or persons for whom Exhibitor is liable or who are present in the premises on account of the event.

The Conference Venue and/or SPRINT Robotics will not be responsible for any loss or damage(s) of merchandise, equipment or valuables left in the Conference Venue's premises prior, during or after a function. Items of value should be insured by the Visitor.

F. POSTPONEMENT & CANCELLATION

Cancellation by SPRINT Robotics: SPRINT Robotics may cancel or postpone the World Conference for Inspection and Maintenance Robotics 2024 if:

- on the instructions of the authorities, for example where there is a breach or threat of a breach to public order, or, e.g., in case of force majeure (for instance COVID-19 situation forces SPRINT Robotics to postpone or cancel the event), all with immediate effect if so required

Cancellation by SPRINT Robotics on one of the grounds set out above, is deemed a cancellation at the expense and risk of the Visitor. In case of postponement, the Visitor's Conference Pass(es) can be used for the postponed edition of the event.

In the unfortunate event of postponement of the SPRINT Robotics World Conference for Inspection and Maintenance Robotics 2024, SPRINT Robotics will not be liable to the Visitor for any expenditure, damage or loss incurred by you as a result of the postponement. This includes but is not limited to any travel costs such as bus, car, tram, train, or plane tickets, as well as any bookings for accommodation. Due to the uncertainty that COVID-19 brings, we cannot guarantee that the World Conference for Inspection and Maintenance Robotics 2024 will take place at the dates communicated. If this is the case, SPRINT Robotics has the right to postpone the World Conference for Inspection and Maintenance

Robotics 2024 to a later stage. The purchase of Conference Passes and additional products or services are non-refundable in their entirety. If the World Conference for Inspection and Maintenance Robotics is postponed, Conference Passes and additional products or services that have already been purchased will be transferable to the new dates of the World Conference for Inspection and Maintenance Robotics.

For all travel and accommodation bookings, SPRINT Robotics strongly advises to choose flexible and/or refundable options. In closing, if you have booked your accommodation in the Conference Venue, your booking will automatically be transferred to the new conference dates. If you have any questions, concerns, or complaints, you may contact us at conference@sprintrobotics.org.

G. CONFERENCE VENUE RULES & REGULATIONS

If you agree with these Terms & Conditions, you also agree with the Terms & Conditions of the Conference Venue.

H. OTHER REQUIREMENTS

With respect to any Event at the Conference Venue, the Visitor shall comply fully with any and all province, foreign, local, and municipal intellectual property statutes, laws, regulations, ordinances, rules, constitutional provisions, common laws, and rights of others in any copyrights or other intellectual property rights applicable to Visitor' activities at the Conference Venue.

I. NON-REFUND POLICY

All purchases of Exhibitor slots and all passes are non-refundable in their entirety. If the Conference is postponed, Exhibitor spaces, booths and all passes that have already been purchased will be transferable to the new dates of the Conference.

J. APPLICABLE LAW

Dutch law is applicable for all possible disputes and/or claims between SPRINT Robotics and the Visitor. The judge in Amsterdam, the Netherlands is competent.