



Jacuzzi® Hot Tubs Warranty Details

Congratulations on purchasing your new Jacuzzi® Hot Tub! We're confident that it will give you many years of hydrotherapy pleasure. In the unlikely event that you experience any problems however, Jacuzzi® guarantee to replace the product free of charge, subject to the conditions outlined as follows.

All Jacuzzi® Hot Tubs carry a standard 2 year warranty against manufacturing defects (this excludes Cover, Stereo and ClearRay™). Outdoor Living will complete the registration form with Jacuzzi.co.uk on your behalf. It is important that you supply Outdoor Living with a valid email and contact information so that the correct details are registered with the warranty and follows Jacuzzi® formal procedures. This Guarantee covers products supplied for installation into domestic premises in the UK and Ireland only. Domestic Hot Tubs in commercial use are excluded from any manufacturers guarantee.

Registered product full warranty terms:

	J500 & J400 Series	JLX & J300 Series	J200 Series	Italian Design
Structure*	10 years	10 years	5 years	5 years
Shell	7 years	7 years	4 years	4 years
Plumbing	3 years	3 years	2 years	2 years
Electrical**	3 years	3 years	2 years	2 years
Cover / Panels	1 year	1 year	1 year	1 year
ClearRay™***	1 year	1 year	1 year	1 year
Stereo	1 year	1 year	1 year	1 year
<i>*excludes cover</i>	<i>**excludes ClearRay™ & Stereo</i>		<i>***excludes bulbs (warranty 90days)</i>	

Conditions of guarantee:

1) This warranty is in addition to your consumer statutory rights and does not affect those rights in any way. 2) It is important to follow the manufacturer's instructions whilst fitting products and using the care instructions outlined access to pumps and plumbing must be made available on hot tubs. Please ensure that your hot tub is installed so that is accessible from all sides, allowing access to pumps. 3) Any claim under the guarantee must first be reported to the retailer where you purchased your product and must be accompanied by proof of purchase. 4) In the interest of continual design and product improvement, Jacuzzi® reserve the right to amend or adjust specifications at any time. Where an identical product is not available, Jacuzzi® will supply the nearest equivalent from the current range. 5) The guarantee may be transferred to a subsequent purchaser of the premises in which the product is initially installed, provided Jacuzzi® are notified by the current registered owner. If the hot tub is moved to a new address the warranty will remain valid at the subsequent address, providing the relocation and re-installation of the product is carried out by an approved Jacuzzi® dealer or engineer. 6) If replacement product is necessary, Jacuzzi® reserve the right to inspect the product and replace it using our own service engineers. 7) This guarantee does not extend to any item rendered defective by faulty installation and accidental damage after purchase or normal wear and tear. Nor does it extend to the replacement of any household or garden fittings arising from any claim. 8) This guarantee will be void if there has been any alteration or repair to the hot tub by anyone other than a Jacuzzi® authorised installer or where proper water chemistry and chemical balance has not been maintained. 9) Your warranty is non-transferable unless authorised by Jacuzzi®. 10) Jacuzzi® Hot Tubs purchased as ex-display models from any approved Jacuzzi® retailer are excluded from this warranty agreement and are subject to separate terms and conditions. 11) This warranty is invalid against perceived misuse or abuse of any Jacuzzi® hot tub product.

For further help and advice on maintaining your hot tub effectively
visit www.outdoorlivinghottubs.co.uk or call our aftersales team on 01482 212322