

9 F I V E

EXCHANGE / RETURN FORM

We accept unworn products purchased exclusively from 9FIVE.com within 30 days of date of purchase.

9FIVE Eyewear is warranted for one year from the date of purchase against manufacturer defects. Coverage is valid only with proof of purchase from an Authorized 9FIVE Dealer. 9FIVE warranty program does not cover scratched lenses. Alteration of 9FIVE products will void warranty. If a valid proof of purchase is missing, or if the defective item is no longer in production, please submit a claim to orders@9five.com and we'll contact you with further assistance.

Please note 9FIVE EYEWEAR does not accept worn or damaged merchandise for return or exchange unless it's a manufacturer defect.

Instructions

Please include this completed form along with all merchandise in the original packaging to the address listed below. Once we've received your exchange / return request, please allow up to 10 business days for processing. You will receive a confirmation email when processed. Refunds are also processed shortly after receipt. Allow 2-3 days for the credit to appear on your statement.

Invoice # _____

I want to make an exchange

CURRENT STYLE _____

NEW STYLE _____

NEW COLOR _____

I want to make a return CHECK ONE

FIT

Too small

Too large

Too narrow

Too wide

QUALITY

Defective/damaged

Wrong merchandise

OTHER

Do not like style

Do not like color

Other _____

I want to make an exchange

CURRENT STYLE _____

NEW STYLE _____

NEW COLOR _____

I want to make a return CHECK ONE

FIT

Too small

Too large

Too narrow

Too wide

QUALITY

Defective/damaged

Wrong merchandise

OTHER

Do not like style

Do not like color

Other _____

Gift Exchanges

If these were a gift and you'd like the exchange sent to a different address than the original order, give us your new info below:

NAME: _____

SHIPPING ADDRESS: _____

EMAIL ADDRESS: _____

PHONE NUMBER: _____

Send to: 9five Eyewear/ 9fivers, LLC
2015 Birch Rd, Suite 215, Chula Vista, CA 91915
PHONE: 619-482-9595

We highly advise securing a tracking number for your return as 9FIVE will not be liable for any return packages lost in transit.