

RETURNS FORM

Name:

Order No:

Order Date:

Shipping Address:

Product	Qty	Size	Price	Exchange/Return	Reason Code

Reason Codes

- A - I ordered two sizes/colours to compare
- B - Not the colour I was expecting
- C - You sent me the wrong item/size/colour
- D - What you sent me was faulty
- E - My order didn't arrive in time
- F - The item doesn't look like the picture
- G - I'm disappointed with the quality
- H - I've changed my mind
- I - Exchange
- J - Other

How to return your order

Step 1 - Complete the section above, to detail whether you require a refund or exchange and the reason code.

Step 2 - Parcel up your items ensuring they're in original condition and placed within a mailbag.

Step 3 - Return to us using a postal service of your choice - at this time we are unable to offer free returns.

*Please note: Once we receive your return, we'll process your designated request ASAP. If your item(s) is damaged then please contact customer service before returning (sales@addieandharry.com) Return postage is handled by the customer - for more information, please visit our website.

Addie & Harry

6 Knottocks End

Beaconsfield

Bucks

HP9 2AN