

# PREMIUM NEUTRAL & PREMIUM ELAN

## 5 YEAR NEEDLEPUNCH WARRANTY

AFFORDABLE  
GARAGE  
CARPET

 Affordable Garage Carpet Limited  
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Affordable Garage Carpet (AGC) Warranty (limited warranty)

To achieve the best from your Premium Elan & Premium Neutral Garage Carpet installation must be in line with our specifications and a regular cleaning program must be followed complying with the recommendations in our literature. These are also requirements of the warranties.

**INDOOR** This 5 year wear warranty covers normal conditions of use generally accepted in the floor covering industry under the term "Heavy Duty Areas". Degradation due to excessive sunlight will reduce the wear performance of the carpet, in these cases the outdoor warranty may apply. Chair mats must be used under desks or where castors can cause damage due to repeated movement. "Damage caused by this will not be covered under warranty".

**OUTDOOR** This carpet is warranted for a period of 2 years wear in normal outdoor situations. In areas of high reflection where there is a lot of water and glass, it is possible for the carpet to be exposed to extreme light from multiple reflections, the carpet wear performance can be effected and the warranty may exclude such extreme situations.

The outdoor warranty does not cover product used on pontoons or jetty's.

**Colourfast to light** 5 Year Colourfast to Light - Indoor 2 Year Colourfast to Light - Outdoor AGC carpets are manufactured from UV resistant polypropylene fibre. The carpet is warranted not to show a significant colour change during this time. The warranty excludes colour change due to direct or advanced exposure to sunlight.

**Cleaning and stain resistance** Polypropylene fibre will not absorb any staining materials. Providing the staining substance can be reached with the appropriate cleaning agent, no residual stain should remain. AGC do not recommend the use of chlorine, undiluted bleach or aromatic hydrocarbons as this can degrade or destroy the polypropylene fibre and SBR latex backing.

**Incompatibility & Damage** AGC has been New Zealand's leading installer of non-woven carpets for more than 8 years. Unmatched for durability and value, our carpets stand up to intensive everyday wear in even the toughest conditions. All AGC floor coverings are 100% polypropylene, making them exceptionally resilient even in high-use and heavy-duty environments.

With appropriate care and a good cleaning and maintenance programme your AGC carpets will maintain their good looks and serviceability for many years to come.

Castor chairs and some sled-style chairs have shown to cause premature wear and damage to floor coverings and carpets. To support the good looks and long life of your AGC carpet we recommend the use of chair pads where castor chairs and sled-style chairs are used. Damage caused by castor chairs and sled-style chairs is not covered by our warranty.

AGC carpets can be damaged by dragging heavy objects. Less severe marks can be removed by hot water extraction cleaning. Damage caused by dragging objects across the carpet is not covered by our warranty.

5 YEAR INDOOR limited

2 YEAR OUTDOOR limited

LIFETIME NO ZIP NO FRAY limited

Lifetime static neutral warranty AGC carpets are manufactured from 100% polypropylene fibre that is inherently static neutral. This warranty is conditional on equipment not being sensitive to a static charge equal to or less than 1.9kV at 20% humidity, 3.5kV being the limit of normal human perception.

Lifetime no zip, no fray AGC carpets warrant that no zippering will occur in our carpets for the serviceable life of the product. Zippering is defined as the pulling out of consecutive loops where a single loop has been snagged. This occurrence is not possible with our method of manufacture.

General conditions AGC carpets are not recommended for use on butynol surfaces, as this type of surface is not dimensionally stable and as such will not be covered under warranty by AGC.

Affordable Garage Carpet Limited warrants the aforementioned carpets to be free from manufacturing defects. All carpet should be inspected prior to installation. No warranty or other claim will be accepted where installation instructions have not been followed, or unapproved cleaning agents or surface treatments have been used. Where carpet is to be replaced no charges for moving or replacing furniture, equipment or partitions will be accepted.

The above warranties are only applicable to the original purchaser of the goods and are only for the original application and installation. Affordable Garage Carpet Ltd will not be liable for indirect, incidental or consequential damages of any kind no matter what the cause. This warranty states the entire liability of Affordable Garage Carpet Ltd with respect of the product warranted.

Where the product is deemed by the manufacturer to have failed in relation to this warranty, AGC Carpets reserves the right to replace the affected room or area or refund the original purchase price on a pro rata basis of life served of the carpet for the affected area or room.

The warranty is subject to the following conditions:

1. The carpet is to be correctly installed by competent tradesmen in accordance with the manufacturer's recommendation and Australian/New Zealand Standards Installation Recommendations AS2455-1:1995, "Textile Floor Coverings - Installation Practice".
2. An adequate maintenance programme is to be instituted and supervised in accordance with AS3733, to comprise of regular vacuuming with an approved commercial-type cleaner plus professional spot cleaning where necessary and professional shampooing when necessary, but not more frequently than biannually, as dictated by local conditions.
3. Areas of the carpet adjacent to hard floor surfaces must be adequately protected from cleaning or polishing agents or abrasive materials used in cleaning those hard floor surfaces.
4. Wilful or accidental damage to the carpet will not be the responsibility of the Company.
5. Tears, burns, pulls, cuts or damage resulting from the use of improper cleaning agents or methods will not be the responsibility of the Company.
6. Damage to the carpet resulting from the use of mobile equipment will not be the responsibility of the Company.
7. For preventative maintenance, walk off mats should be placed at all entrances to carpet areas.
8. Chair pads should be used to reduce the amount of damage caused by desk chairs, castors and sled-style chairs.
9. Some installations of carpeting develop irregular light and dark areas. These are caused by some fibres changing their original direction of lay and thereby changing the way light is reflected or absorbed from their surface. This is not a manufacturing fault and, apart from affecting appearance, has no detrimental effect on the performance of the carpet.