



Returns Form

Thank you for your order. We hope you love your purchase, but if you do wish to return your order, we are happy to offer you a full refund providing you notify us within 14 days of receipt by emailing: sales@youngsoles.co.uk and sending it back to the address below within 10 days of receipt with a completed version of this form.

Young Soles Returns

c/o Colvanbridge Ltd
Unit 2-4, Riverside Business Park
Station Road
Earls Colne CO6 2ER
United Kingdom

Returns Instructions:

The product(s) must be returned in a new, unworn condition, in their original undamaged box (which is considered part of the item). Any tags must remain attached. Please ensure the product is suitably packed to protect it during transit and obtain proof of postage. We advise that you post your Young Soles shoes back to us by recorded delivery to ensure you against loss of damage.

Name:	
Address:	
Order number:	
Telephone:	
Email:	
Reason code:	
Exchange:	<i>Please specify replacement:</i>
Refund:	

A - Too Big

B - Too Small

C - Style not as expected

D - Faulty (see Below)

E - Ordered extra styles to try

F - Other (please explain)

We cannot refund items that we believe are not in their original condition. Please allow up to 28 days from when we receive the returned goods for us to deal with your refund.

Faulty:

We hope your Young Soles shoes arrive to you in perfect condition, but if for some reason you find a fault, please email us with an image to sales@youngsoles.co.uk and we will advise you accordingly.