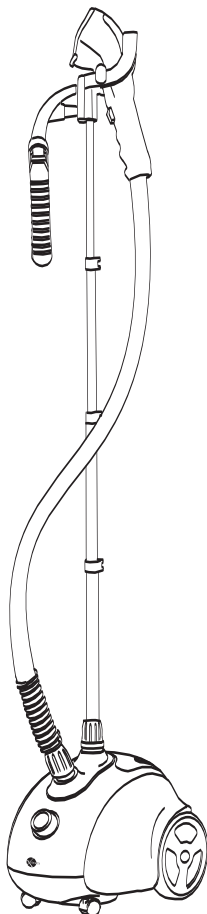


# STEAM&GO

## User's Manual Garment Steamer

MODEL NO: SAG38



Please read all the instructions carefully before using this product

## Dear Valued Customers!

---

Thank you for purchasing a XSTEAM product. This powerful and easy-to-use appliance can provide you new experience in garment steaming, garment hanging, dust cleaning and wrinkle removal. It is a necessary home appliance for modern household. Please read and keep this manual for future reference.

## Important Safe Guard

---

1. Please use standard electricity service voltage AC120V ,60Hz.
2. Do not share power supply with other high-power electrical appliance.
3. Use this appliance only as described in this manual. Please follow the instruction of this manual to avoid accident.
4. Do not immerse the appliance, power cord or plug in water.
5. Do not leave this appliance unattended while it is in operation.
6. Children and senior citizens are not allowed to use the appliance independently, Children should be supervised to ensure that they do not play with the appliance.
7. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
8. Please fill in water before using and observe the water level during use.
9. Do not lay Hose on the ground or wind it.
10. Be cautious about the steam spraying out from the nozzle.
11. Move the appliance by grasping the telescopic pole. Do not force the casters if they are struck. Drain the water tank and water reservoir before inspecting the casters.
12. Allow the appliance to cool completely for at least 30 minutes and drain the water tank and water reservoir before storing.
13. Unplug the unit BEFORE refilling or draining.
14. Unplug the appliance BEFORE cleaning, moving or when the appliance is not in use.
15. Keep the appliance away from inflammable materials and chemicals.
16. Do not operate the appliance in the event of abnormality, or damage to the cord or the plug.
17. Grip the plug to unplug it, do not unplug by tearing the power cord.
18. Do not use the power cord board for extension, to avoid the hazard caused by the overload of the circuit.
19. Do not fill the water tank with hot water or corrosive cleaning agent, otherwise, the appliance will be damaged. De-mineralized water or distilled water is strongly recommended.
20. It shall not spray liquid or steam into the electrical components of the appliance during use.

## Note



To avoid electric leakage and other dangers, this appliance must be turned off BEFORE maintenance. If there is any abnormality, or the plug or electric wire is damaged, please don't use the appliance, nor remove or change part by yourself, and please inform the service center of the company immediately.

## Components

1. (A) Steam Nozzle Holder

(B) Clothes Hanger Hook

2. Telescopic Pole

3. Steam Nozzle

4. Handle

5. Hose

6. Water Tank

7. Water Reservoir

8. Switch

9. Rolling Casters

10. Drain Plug

11. Hose Base

12. Pole Base

13. Folding rack

14. Fabric brush

15. Pant press

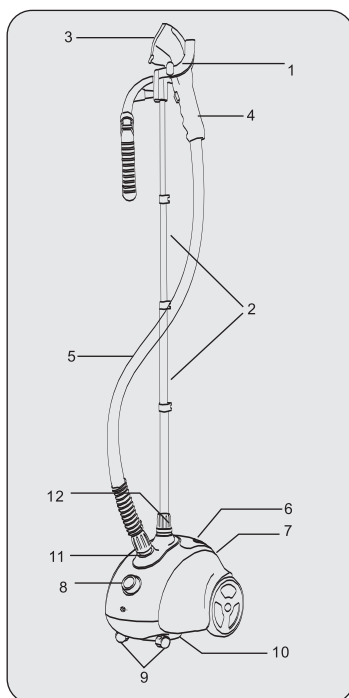
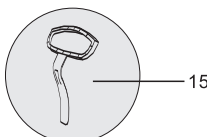
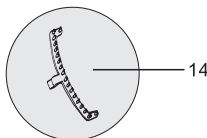
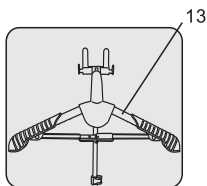
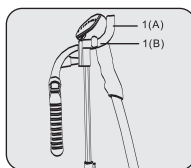


Figure 1

## Product Specification

Models: SAG-38

Water Tank Capacity: 1.2L

Steam Output Time: 45 seconds

Rated Voltage: 120V ,60Hz

Rated Power: 1500W

## Assembly Instructions

1. Put the clothes hanger hook onto the top of telescope pole (A) along the alignment as shown in Figure 2.
2. First, loosen the already pre-threaded brace so there is room for the pole to be inserted. Once the brace is loosened, insert the bottom of the telescope pole into the base as shown in Figure 3
3. Turn the pole base lock clockwise until tightened.
4. Loosen the clips on the telescope pole.
5. Pull the whole pole to its full extension and tighten the clips as shown in Figure 2.
6. Put the Hose onto the threaded Hose Base by turning the fitting on the end of the Hose clockwise (See Figure 3). Hands tighten only. Do not over-tighten.
7. Hang the Steam Nozzle on the Steam Nozzle Holder as shown in Figure 4.

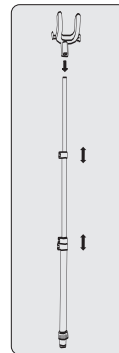


Figure2

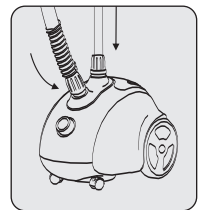


Figure3

### Cautions :

- 1、 Always hang the Steam Nozzle on the steam nozzle holder when not in use to prevent steam from causing scald
- 2、 The telescopic pole must be fully extended during steam operation to ensure smooth lining of the hose and provide a free flow of steam.
- 3、 Do not pull the hose with excessive force or damage will occur and causing steam leakage. Do not move the appliance by grasping the hose.

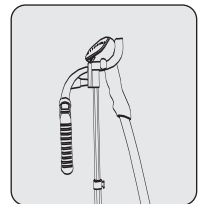


Figure4

## Fabric Brush Assembly

**The garment steamer comes with a practical accessory, Fabric Brush, to attach this accessory to the Steam Nozzle:**

1. Turn off the steamer and wait until no steam emits from the Steam Nozzle.
2. Assemble the flute of Fabric Brush towards the peg that at the bottom of Steam Nozzle.
3. Push the Fabric Brush gently until it is firm in place.

**Caution:**

Do not install the accessories while steam emitting from the Steam Nozzle to avoid scald.

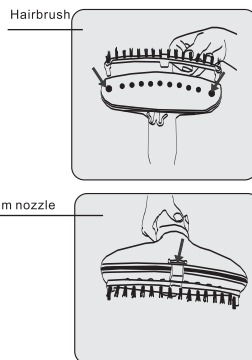


Figure 5

## Instructions For Use

1. Unplug the Power Cord, and turn the Switch to the “OFF” position.
2. Remove the Water Tank, turn it upside down, and unscrew the Valve Cap (See Figure 6). Fill the Water Tank with cool water, and replace the Valve Cap. Do not use hot water. To prolong the lifetime of your steamer, we recommend using distilled or de-mineralized water. Place the water tank back into the unit and make sure it is sitting properly and securely in the cavity. Do not let the steamer operate with a dry water tank, or the damage to the unit could occur.
3. Plug the unit into a properly outlet.
4. Select and turn on the Switch to the suitable steam flow level. Verify that the light on the switch is illuminated. Steam should start flowing from the Nozzle in approximately 45 seconds. Please select the proper steam flow level according to the materials of your garments.
5. When you are finishing with your steaming session place the switch in the “OFF” position and remove the plug from the outlet.

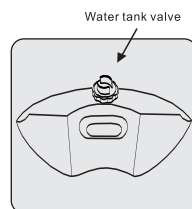


Figure 6

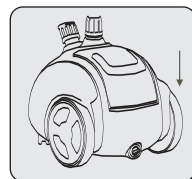


Figure 7

## Folding Rack Assembly

1. Insert the hanger(A) into the telescopic pole(B).(Figure 8 )
- 2.Insert the hook(D) of the folding rack(C) into the hole of hanger(A) about tilting 40°. (Figure 9 )
3. Press and fasten the hook(D) vertically. (Figure 10)
4. Pull the hanging arm(E) of the Rotating Hunger gently towards both sides,until two bars(F) are on the same straight-line and completely extended. (Figure 11.12)
5. Lock the sleeve(G) in place by aligning the dots on the bar(F).(Figure 13)

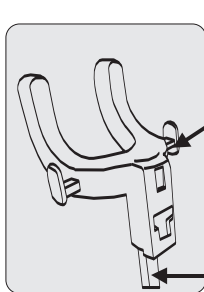


Figure 8

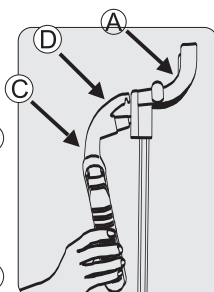


Figure 9

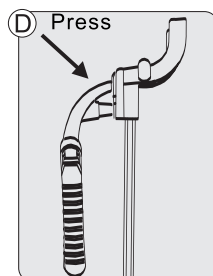


Figure 10

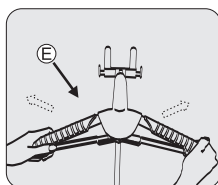


Figure 11

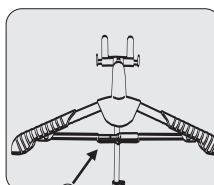


Figure12

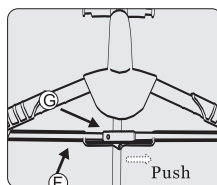


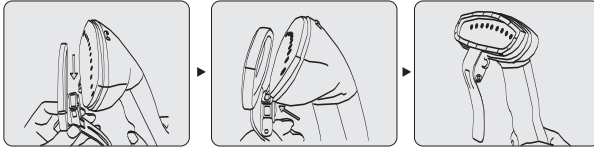
Figure 13

### CAUTION:

Do not install the accessories while steam emitting from the Steam Nozzle to avoid burns.

## Fixing of pant press

Lean the pant press, so that the flute corner is close to the bulging fixed panel at the bottom of nozzle, and then gently buckle the trousers seam clip upwards along this corner, so the trousers seam clip could be fixed onto the nozzle directly.



(The brush and the pant press cannot be attached to the nozzle at the same time.)

## Pressing With Steam

- 1.To steam a garment, place it on a clean, rust-free clothes hanger and place the hanger on the Clothes Hanger Hook.
- 2.Grasp the Handle, and place the Steam Nozzle at the bottom of the garment. Steam will rise along the inside and outside of the fabric, removing wrinkles. Slowly slide the nozzle vertically, from the bottom to the top (See Figure 14) of the garment. Do not allow kinks to form in the hose at any time.
- 3.Move the nozzle from bottom to top on the garment, and smooth the fabric with your free hand.
- 4.Repeat steps 2 and 3 as necessary until the fabric is wrinkled free.
- 5.Curtains and draperies can be steamed while still hanging (See Figure 15)
- 6.Heavier fabrics may require repeated steaming.
- 7.To remove stubborn wrinkles, the Fabric Brush may also be used
- 8.Be careful when handling garments on the Clothes Hanger Hook.  
Pulling on the garment with too much force may cause the unit to tip.



Figure 14



Figure 15

## How To Use Outlet

Unscrew the drainage valve which is at the bottom the appliance anticlockwise.(Figure 16) Empty the water reservoir after finished steaming or the appliance is not in use, to avoid water deterioration and bacteria breeding. Screw the drainage valve AFTER extra water is drained off before storage.

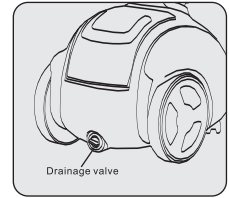


Figure 16

## Cleaning and Maintenance

**We recommend you follow this procedure at least once per week.**

1. Turn the Switch to "OFF".
2. Unplug the unit from the power outlet.
3. Allow the steamer to cool for at least 30 minutes.
4. Remove the Hose and shorten the Telescopic Pole, then set them aside.
5. Remove and drain the Water Tank. Rinse the water tank with fresh water, and drain completely. Place the Water Fill Tank back on the Water Reservoir.
6. Drain the steamer by removing the Drain Plug and emptying the contents.
7. Flush the unit by filling the Water Reservoir and the Hose Connector with fresh water and draining completely. Replace the Drain Plug.
8. Wrap the Hose around the Telescopic Pole one time. Place the Steam Nozzle on the steam nozzle holder.
9. Store in a cool, dry place.

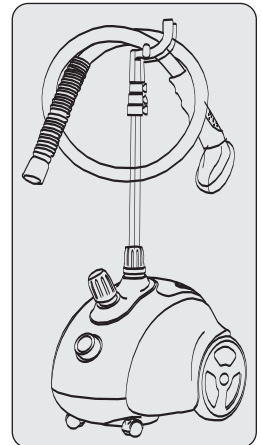


Figure 17



## Removing Mineral Build-up

**It is common for minerals found in hard water to build up inside the appliance, causing intermittent or weak steam. If you do not use de-mineralized or distilled water in your steamer, follow these steps monthly:**

1. Turn the unit off, and unplug the power cord.
2. Remove the hose and pole from the unit.
3. Drain the Water Reservoir, and empty water from the Water Tank.
4. Mix a solution of 50% vinegar and 50% water. In most cases, 2 cups of this solution will be sufficient.
5. Slowly pour the water-vinegar solution into the Hose Connector.
6. If standing the water-vinegar solution becomes visible in the Water Reservoir's inlet hole, continue to pour to solution into the Hose Connector until the Water Reservoir is about half-full, near the top of hose.
7. Allow standing for 40 minutes.
8. Drain the solution out of the Water Reservoir by removing the drain plug and allowing the liquid to drain into a sink or tub.
9. Drain the solution out of the Hose Connector by tilting the unit over a sink or tub and pouring the water out of the Hose Connector.
10. Pour clean water in the Hose Connector and Water Reservoir inlet, and drain. Repeat this step until the vinegar odor dissipates.
11. Reassemble the unit and operate normally.

**If this procedure does not return the unit normal operation, the unit may need servicing.**

## Problem And Solutions

Problems	Reason	Solution
The unit fails to steam. Indicating lamps do not illuminate.	The steamer is not plugged in	Plug into electrical outlet
	Household Circuit Breaker/Ground Fault Interrupter is tripped or Fuse is blown.	Check the power outlet. If you need assistance, contact a qualified electrician.
The unit fails to steam. Indicating lamps illuminate.	Mineral build-up in the unit.	Follow the Removing Mineral Build-up.
	The Water Tank is empty.	Refill the Water Tank.
Excessive gurgling of Hose and Steam Nozzle.	Condensation in hose.	Some gurgling is a natural effect of the steam process. For excessive gurgling, extend the hose vertically to allow water to drain back into the Water Reservoir.
Steam is intermittent.	Mineral build-up in the unit.	It's normal for the unit to periodically stop steaming for a few seconds. If the steam stays off for longer periods, follow the Removing Mineral Build-up procedure.

**STEAM&GO**