



Hilltribe Ontario
Returns & Exchange Form

HILLTRIBE
ontario.com

sales@hilltribeontario.com
705-253-1720

Thank you for shopping at HilltribeOntario.com! We hope you love everything you've received. However, if you need to make a return or an exchange, please read the instructions below, and include this completed form in your return package.

Name: _____ Receipt Number: _____

E-mail Address: _____ Phone Number: _____

ITEMS BEING RETURNED

Product Code	Size	Product Name	Price	Reason for Return
			\$	
			\$	
			\$	
			\$	
			\$	

ITEMS REQUESTED IN EXCHANGE

Product Code	Size	Colour	Product Name	Price
				\$
				\$
				\$
				\$
				\$

Please check any that apply: refund store credit exchange

Comments: _____

- Within 30 days of receipt of your order you may return any item in new condition to Hilltribe Ontario for a refund, store credit (gift certificate) or exchange.
- Sale merchandise may be returned for an exchange or store credit only.
- Shipping fees are not refundable except in the case of damaged or incorrect merchandise. In this case, please email customer service at sales@hilltribeontario.com for assistance.
- You are responsible for the cost of return shipping. If you are making an exchange Hilltribe Ontario will pay the postage to send the exchanged items back to you.
- Returns & exchanges will be processed one week of our receipt of the items. You will receive an email notification when your return/exchange is complete.
- We recommend that you purchase delivery confirmation for your return package. Hilltribe Ontario cannot be responsible for lost return packages.
- If the value of the items you would like to receive in exchange exceeds the value of the items you are returning, we will bill the remaining balance to you for payment prior to shipping out.

Send all returns and exchanges to:
Hilltribe Ontario
Attn: Returns
293 Bay Street
Sault Ste. Marie ON P6A 1X3