



FAQ's April 2023

We are open year round. Here are our hours for the next few months.

March - April Saturday & Sunday 10-3

May 1 - June 4 CLOSED

June 10 - Sep 30 Open Saturday & Sunday 10-3

Q Do I need reservations?

Yes. You need reservations for the restaurant and tours.

Q Can I make reservations for Brunch only?

No, not in April due to staff shortages. Brunch is available as part of the Maple Magic pkg only.

Q Can we get sugar-on-snow?

Yes, but only if you have reserved a Tour or Maple Magic package. Otherwise, no.

Q How do I make reservations?

Online. Visit our website sugarmoon.ca & click on the banner at the top of the page.

Q I would like to come today and don't have a reservation. What do I do?

Call 1-902-657-3348 and see what we have available in terms of space. Same day online reservations are not answered.

Q Where am I on the waitlist?

Unfortunately, we are unable to tell you exactly where you are on the waitlist. If anything comes up you will be notified.

Q I am on a waitlist. Could I come and wait in the parking lot for something to open up like I used to?

No. If you don't hear from us, there is not a spot for you.

Q How far in advance can I make a reservation?

You can find out by visiting our website and clicking on the banner at the top of the page. Currently we are taking reservations one month at a time.

Q Can I come shop and not eat?

Yes, our Shop is open for dropins Saturdays and Sundays 10-3. Our online shop is open 24/7.

Q Can I hike the trails when you are not open?

Our sugar woods trails are closed. Rogart Mtn Trail is a public trail so you are allowed to access it anytime.

Q Can I bring my dog?

Dogs are allowed on the Rogart Mtn Trail strictly on lead. Once your dog is out of your car, they MUST be on lead at all times. Any waste has to be collected and brought home. We do not dispose of dog waste at Sugar Moon.