

SHIPPING & BILLING POLICIES – BULK ORDERS

Thank you for considering KuKuRuZa for your holiday gifting this season! We are thrilled to assist you through the ordering process to make sure things go as smoothly as possible! Please carefully read the information below regarding our shipping and payment policies.

Shipping Policy

1. Please separate addresses into 3 categories: Continental USA, Alaska & Hawaii, and International and sort them into the 3 tabs at the bottom of this document. Shipping will be charged separately for each type of shipment. Please note we ship only to USA and Canada addresses.
 - a Continental USA:
 - i Small Case (up to 15inx15inx15in): \$8 per case/unique address
 - ii Bulk Order Case (up to 26inx16inx19in): \$15 per case/unique address
 - b Alaska & Hawaii: \$15 per case/unique address
 - c International/Canada: \$30 per case/unique address
2. Completed Bulk Address Form must be received before production begins on your order. Production time will be based on your order size, as noted in the Processing & Shipping Times document. If the completed Bulk Address List is received late and causes the order to be delayed, the order will be filled in the next available time slot, which can be up to a few weeks later (especially during the holidays).
3. Please verify all addresses submitted on the Bulk Address Forms. There will be a \$12.50 returned package fee for packages that are undeliverable (the typical cause of this is an incorrect or incomplete address provided).
4. If you would like us to attempt re-delivery of these packages we will need to charge the original shipping price and 50% of the product price again (we will replace the product with fresh popcorn).

Payment Policy

1. If paying by credit card, your card information must be provided at the time the order is placed. Your card will be charged before production begins. Your credit card information will be kept on file and charged for any returned package fees.
2. If paying by check, payment must be received before production begins on your order. Production time will be based on your order size, as noted in the Large Order Shipping Times document.
3. We are pleased to offer a 3% pre-pay discount if payment is received before October 15th for Holiday orders.

Thank you again for considering KuKuRuZa - we are thrilled to serve you! If you have questions at any time please contact Claire Mueller at claire@kukuruza.com or Arthur Sherwood at arthur@kukuruza.com. Please also feel free to call us Mon-Fri between 9am - 4pm PST at 206-623-8000.

FULLFILLMENT TIME

The time it takes to fill each order is dependent on what items and flavors will be included. This chart is a rough estimate based on typical order fulfillment times, and does not include any shipping times that may need to be accounted for. When you place your order we will provide you with an accurate fulfillment time. Orders are not processed until the next business day after the order is confirmed.

ORDER VALUE	BUSINESS DAYS TO FILL
\$500 - \$1,000	3 - 6
\$1,000 - \$2,000	4 - 8
\$2,000 - \$5,000	5 - 14
\$5,000 - \$10,000	6 - 16
\$10,000 - \$15,000	7 - 20
\$15,000+	PLEASE CALL FOR TIME QUOTE

SHIPPING TIME



Shipping time is determined by UPS based on the shipping destination. Orders with in Washington take 1 business day. Other destinations can be found by looking at the following colored map.

****Map reflects UPS Ground shipping times only. All transit days are in business days.****