



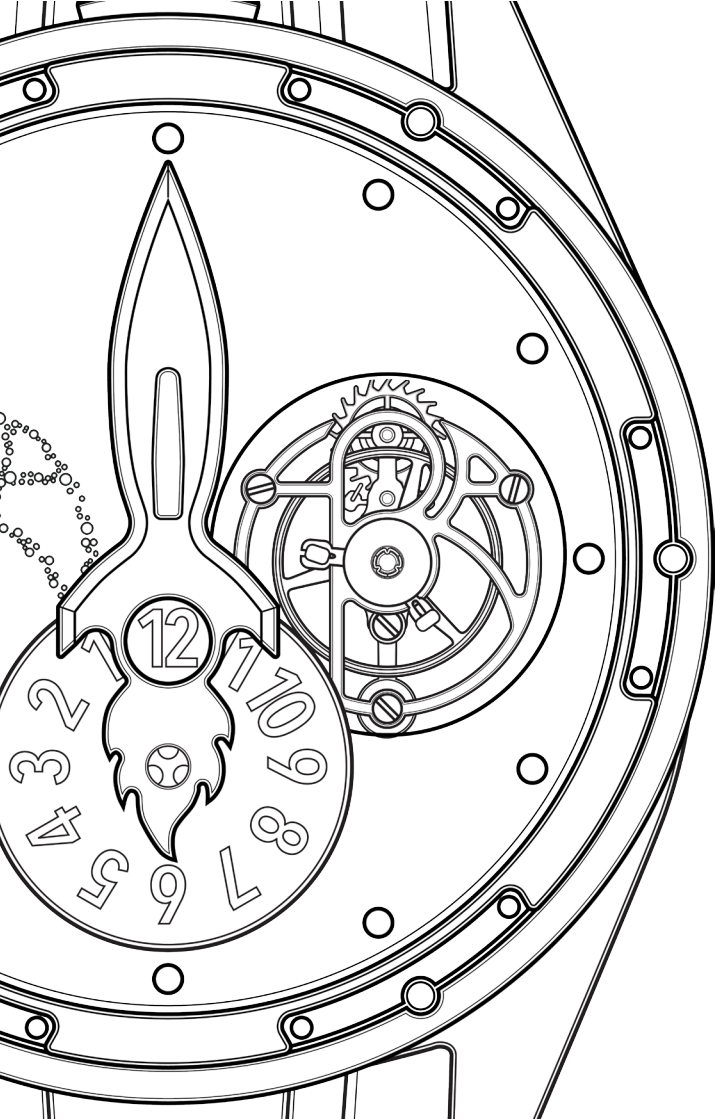


ERA TIMEPIECES

HYPERION

# Hyperion Tourbillon Timepiece

INSTRUCTIONS FOR USE



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# A MAN DREAMS OF A NEW ERA

My earliest memories revolve around playing with a pocket watch my father owned when I was 4 years old. I remember my fascination with it even at that early age.

I could not explain it, but the watch had a magical quality to it. The exact sequential ticking sounds mesmerized me in an unexplainable way.

I didn't know it at the time, but that is when the horology bug bit me.

Then when I was 28, another bug big bit me - the watchmaking bug. See I owned almost every type of watch out there: minute repeaters, chronographs, dead-beat seconds, GMTs, divers, alpiners, moon shifters, and all.

I had all sorts of watches except for...a Tourbillon timepiece.

So on my 29th birthday, I turned to a friend who I knew from years in the distribution business. My friend was also a master watchmaker, and I commissioned him to make me a Tourbillon timepiece.

After a few weeks, he presented me with the beautiful gift and I fell in love instantly.

Over the next 2 years, I got so many compliments from colleagues and strangers alike. The universal draw of this timepiece told me this could be something big.

That commissioned watch project sparked the courage in me to dream of a new ERA.

An ERA where Tourbillons and haute horlogerie complications are attainable by people like you and me.

And impossible as that dream might have sounded at first, you are now holding in your hands a very special box.

In this box is the culmination of dozens of iterations, tweaks, beta tests, and most importantly - childhood dreams.

In this box is YOUR tourbillon, forged together from the core drives inherent in every man.

So when you wear an ERA Timepiece, it means far more than wearing an extremely attractive timepiece.

It means that:

NO watch is beyond your grasp.

NO ONE can tell you where your place is in life.

NOTHING in life is impossible for you to get.



# ABOUT YOUR TIMEPIECE





Your ERA Hyperion has been designed and created with a hybrid tourbillon + wandering hour automatic movement.



# THE TOURBILLON

The tourbillon is the invention of famed watchmaker Abraham-Louis Breguet in 1801. It was made to counter the ill effects of gravity on the accuracy of his timepieces.

Breguet's solution was to create an escapement that was constantly in a state of motion. Called the tourbillon (French for "whirlwind"), the escapement is housed in a rotating cage that, because of the constant motion, averages out the effect of gravity when the watch is stuck in different positions.

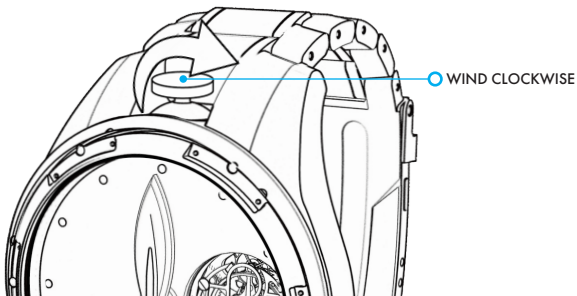
Despite being made so long ago, Tourbillons have remained in the uppermost echelon of haute horlogerie complications.

To power your Tourbillon movement, you must wind the watch to generate the kinetic energy needed to drive the watch's mechanical movements.

You can power your timepiece by making sure the adjustment crown is pushed in all the way to the left, and wind the crown clockwise repeatedly, until it begins to become difficult to turn without excessive force.

Your Tourbillon movement is built in with automatic mitigation systems to prevent over-tightening the movement.

The Tourbillon should now be spinning in its full glory, and now you can set up the complications.



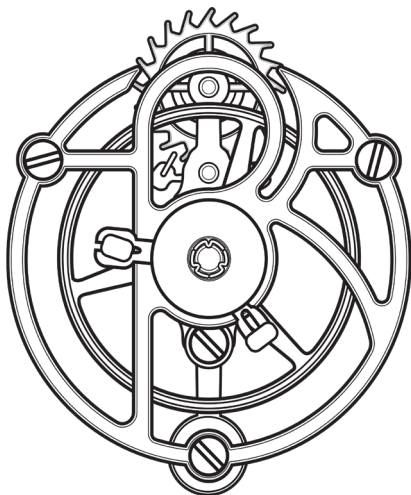


## USING THE TOURBILLON AS A SECONDS HAND

While the main draw of the Tourbillon today is undoubtedly its mesmerizing spinning motion, you can also use the complication as a seconds hand.

The Tourbillon makes one full circular revolution every 60 seconds, so you can easily tell how many seconds have gone by when you use a reference point to anchor the time.

In practice, this means using any of the three blue colored focal points on the Tourbillon as a seconds hand that is pointing at a certain time. So if you are looking at one of the blue focal points and it just swept past the 12 o'clock position, you know that 15 seconds has gone by when it sweeps past the 3 o'clock position, 30 seconds when it sweeps past 6 o'clock, and 45 seconds when it sweeps past 9 o'clock.





# THE WANDERING HOUR

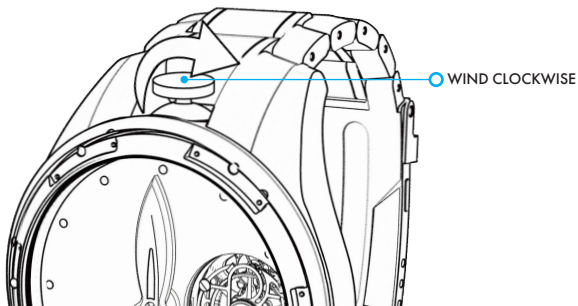
A wandering hour complication displays the time by moving a pointer showing the hour across an arc showing the minutes. The concept is that the moving hour display keeps an almost metaphorical count of the passing minutes rising and setting along the hourly arc.

The Campani brothers are credited for creating the wandering hour concept in the 1,600s in a clock for the Pope. It traditionally consists of a central one- to four-armed cross with a disc or cylinder at the end of each arm which rotates to show the current hour and points to the minutes along an arc-shaped track. The complication is fairly straightforward, as each

of the 12 hours is evenly divisible by one, two, three or four, so each arm can show the same number of hours. Similarly, the dial is divisible according to the number of arms, so a three-armed system will show the minutes on a 120° track, while a four-armed system uses 90° of the dial, and a single-armed system - 360°.

Despite being made so long ago, Wandering Hours have remained in the uppermost echelon of haute horologie complications.

To power your custom ERA-002 Wandering Hour movement, you must provide the watch with the kinetic energy needed to drive the watch's mechanical movements.



You can power your timepiece by making sure the adjustment crown is pushed in all the way to the left, and wind the crown clockwise repeatedly, for about 30 turns. Since the Hyperion is also an Automatic timepiece, it will also charge itself just from you simply wearing the timepiece or keeping it in a watch winder.

The ERA-002 movement is built in with automatic mitigation systems to prevent over-tightening the movement.

At this point, your Hyperion is now powered and now you can set up the complications.



# THE WANDERING HOUR COMPLICATION

The first thing you will notice when you look at your Hyperion is that it only has one hand. This makes your timepiece extremely unique, but it also involves a little bit of a learning curve to learn how to read it.

The ERA Hyperion contains the rare Wandering Hour complication, and so the first step in setting up the timepiece is learning how to read time on it.

The singular hand on the timepiece is a minutes hand. You read this hand the same as the minutes hand on any other watch.

The hour is read on the circular sub-dial that's attached to the hand. This will feel unfamiliar to you at first if you are used to reading a watch with 2 hands, but with about 2 weeks of practice, you will be used to glancing at your wrist and telling the time quickly with your Hyperion as well.

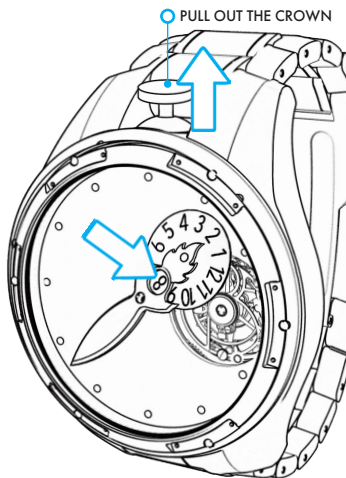




# SETTING THE TIME ON YOUR ERA HYPERION

Pull out the crown, turn it either clockwise or counter-clockwise until the hour matches the hour in the current time. (i.e. If it's 8:32 AM, then turn until the number 8 is encircled by the spaceship's flames.

At this point, continue turning until the minute hand matches the current time. The minute hand is read like a normal minute hand on any typical clock or watch.



# TECHNICAL DATA OF THE TIMEPIECE

Diameter : 44 mm

Thickness : 18 mm

Accuracy : +/-12 seconds/day

Power Reserve : 45 hours

Frequency : 28,800 vph

Jewels : 35

Case : Custom Hand Finished 316L Stainless Steel

Crystal : Ultra Scratch-resistant, Domed Sapphire Glass

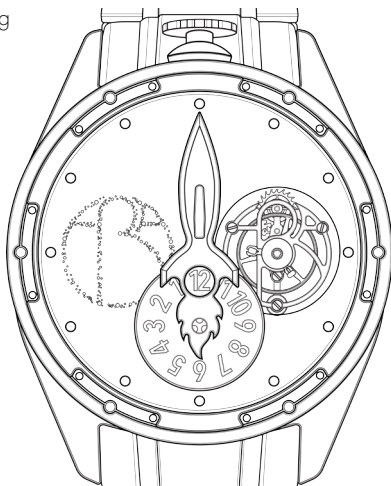
Water Resistance : 5 ATM / 50 meters

Movement : In-House ERA-002 Hybrid Wandering Hour  
+ Tourbillon Movement

Watch Winder Settings : Both Clockwise / Counter-Clockwise |  
600 Turns Per Day (TPD)

Strap : Custom Made Stainless Steel

Weight : 220 g



# POST-SALES SERVICE

With each ERA Timepiece, we renew our commitment to excellence, and implicit in this commitment is international after-sales service.

As your timepiece is a pure mechanical machine, it will require regular maintenance over the

years. Oil that lubricates the movement has a tendency to evaporate or coagulate over time, and this leads to higher levels of friction and then wear on your timepiece.

We recommend servicing your timepiece once every 3 years.



# INTERNATIONAL

## 2-YEAR WARRANTY

This timepiece and its components are warrantied for a period of 2 (two) years from the date shown on the invoice or order confirmation of purchase.

The customer order number or crowdfunding backer number must be provided for the warranty to be invoked.

This service warranty covers all manufacturing and workmanship defects, particularly those resulting from defective components, defective workmanship during the Service or damage occasioned in transit when the watch is being returned to the Customer.

The following are not covered by the product or service warranty: normal wear and tear, anomalies relating to a shock, abnormal use, incorrect handling, work carried out on the watch by someone other than an ERA Authorized Repair Center, or failure to observe the recommended water-resistant control or service.

The Customer is responsible for checking the watch and then informing ERA in writing of any defects which are noticeable within ten (10) business days of the watch being received after the Service.

If the Customer fails to so notify ERA within such ten (10) business days, the watch shall be deemed to have been accepted in good condition by the Customer and ERA shall be released from all and any claim or liability, unless it relates to a defect which could not have been noticed by the Customer. In such event, the Customer may only request that ERA repairs such defect under these Customer Service General Terms and Conditions.

The Customer's refusal to have the Service carried out (particularly, a maintenance, repair or water resistance service) releases ERA from all and any obligation or liability in connection with the watch, its functioning, its water resistance and its integrity.

Should a case, middle case, case back, or complete movement need to be replaced, the new component might bear a different serial number than the one originally engraved.

ERA keeps a record of this change.

ERA guarantees that this new serial number is unique, and that it will be recorded in the ERA Timepieces database. In case of a limited edition, ERA will keep the original number of the case, movement, middle case or case back whenever possible.



# CUSTOMER SERVICE GENERAL TERMS AND CONDITIONS (October 2018 EDITION)

## SECTION 1 // SCOPE OF APPLICATION

These Customer Service General Terms and Conditions of ERA Timepieces. ("ERA" or "ERA Center") apply to all repairs and other maintenance services carried out by ERA (the "Service") on any watch of the "ERA Timepieces" brand belonging to a third party (the "Customer"), and delivered to ERA for Service.

## SECTION 2 // DELIVERY OF THE WATCH FOR SERVICE AND ESTIMATE

2.1. When the watch is delivered to an ERA Center, the Customer will be given, at the option of ERA, either (i) an estimate if the type of service required and its cost can be determined immediately by ERA (the "Immediate Estimate"), or (ii) a service request confirming the watch has been left for Service (the "Services Request"). Both the Immediate Estimate and the Services Request shall describe the general external condition of the watch as observed by ERA.

2.2. If an Immediate Estimate is not delivered by ERA to the Customer when the watch is delivered to ERA or if otherwise requested by the Customer, ERA shall send to the Customer, within a reasonable timeframe, an estimate which requires the dismantling of the watch case and the assessment of the movement, which estimate may include a detailed listing of the watch components to be replaced or repaired during the Service (the "Detailed Estimate"). For the purposes of these Customer Service General Terms and Conditions, the term the "Estimate" includes Immediate Estimates, Detailed Estimates and all other types of estimates (including Updated Estimates), unless expressly stated otherwise.

2.3. The Estimate remains valid for three (3) months from the date it is issued and shall be expressly accepted and approved in writing by the Customer. ERA may send a maximum of three (3) reminders during the validity of the Estimate.

2.4. If, before or after the start of the Service, ERA discovers that additional operations that are not included in the Estimate have to be carried out in order to maintain the operation, integrity and/or water resistance of the watch, ERA will promptly send the Customer an updated Estimate (the "Updated Estimate"). ERA may, at its option, stop the Service and only resume if the Updated Estimate is expressly accepted in writing by the Customer and returned to ERA within fifteen (15) business days as of the date the Updated Estimate was issued.

2.5. When a watch is received by ERA, it will be promptly digitally filmed to record its general condition on reception. If necessary, this video evidence will be produced to confirm the condition of the watch when received.

## **SECTION 3 // PRICE FOR THE PREPARATION OF THE ESTIMATE**

The Estimate will be prepared free of charge.

## **SECTION 4 // PRICE OF THE SERVICE**

4.1. The price of the Services does not include applicable taxes, nor does it include the charge for packaging, transporting and/or insurance, unless the Customer has purchased a Flat-Rate Servicing Package from ERA.

4.2. The cost of the Service is payable at the latest before the watch is returned to the Customer. ERA does, however, reserve the right to request full or partial payment in advance, in particular for a restoration Service carried out on a watch requiring replacement of precious jewels.

## **SECTION 5 // REJECTION OF THE ESTIMATE BY THE CUSTOMER**

Once the period of validity of the Estimate expires or if the Customer rejects the Estimate, the watch will be returned to the Customer in accordance with Article 8, in the same condition as when the watch was delivered by the Customer to ERA once payment of all costs and fees for preparing the Estimate, if any, has been made. The Customer's refusal to have a Service carried out (in particular a maintenance, repair or water resistance service) releases ERA from any warranty obligation relating to the Watch functions, its operation, its water resistance and its integrity.

## **SECTION 6 // ACCEPTANCE OF THE ESTIMATE BY THE CUSTOMER**

6.1. ERA requires that you submit your credit card information upon approval of the Estimate. The Customer unconditionally authorizes ERA to bill the credit card for all costs and fees due hereunder once the approved Service is completed. Should ERA not be able for any reason to collect all such costs and fees from the Customer's credit card, ERA will be authorized to keep the watch until it receives full payment of all amounts due including any accrued interest at a rate of 12% per year, or the highest rate permitted by law, from the 15th day after completion of the approved Service.

6.2. If the Estimate is accepted by the Customer within fifteen (15) business days as of the date it was issued, ERA agrees to exercise reasonable diligence to ensure the Service is carried out within the time set forth in the Estimate. A new timeframe will be indicated to the Customer if the Estimate is not accepted within such fifteen (15) business day period. The new timeframe will take into account the current workload at that time and may be later than the timeframe originally set forth in the Estimate.

6.3. Once the Customer's unconditional acceptance of the Estimate has been received in writing by ERA, ERA agrees to carry out the Service with all reasonable diligence. Once ERA has initiated the Service, the Customer cannot withdraw his consent, excepted for a change of strap request.



6.4. In order to carry out the Service within a reasonable timeframe, ERA reserves the right to send the Customer's watch to a different ERA Authorized Repair Center from the one which received the watch.

6.5. If problems are encountered during Service, ERA reserves the right to, among other things, review and revise the Estimate or to stop the work if the Service cannot be carried out (e.g., due to the age or condition of the watch). The watch is then returned to the Customer in the condition it was on delivery. If the Estimate had been invoiced, all costs for the preparation of the Estimate stated in Article 3 shall be settled at the latest before the watch is returned to the Customer.

6.6. If, despite reasonable efforts, ERA cannot complete the Service due to a force majeure event, the completion of the Service will be postponed depending on the nature and scale of the event, subject to the agreement between ERA and the Customer. Force majeure shall mean and include, without limitation, natural phenomena, conflicts, strikes, attacks, unforeseen official restrictions and any other events beyond the reasonable control of ERA.

## **SECTION 7 // REPLACEMENT OF COMPONENTS**

7.1. Except for straps, the components replaced during a Service are included in the price of the Service as long as the replacement of these components is considered usual and regular by ERA for the Service in question. Otherwise, particularly if the watch has undergone an impact or any other damage which requires the replacement of certain components before their usual replacement date, these components are invoiced separately to the Customer. In any case, the invoicing for the Service takes into account the cost and the value of ERA keeping the replaced components, particularly when these components are made from precious materials. By accepting the Estimate, the Customer agrees that the components, except for the straps and bracelets, are to be kept by, and shall thereafter be the property of, ERA and the Customer waives the return of these components. If the Customer refuses to allow ERA to retain these

components, ERA reserves the right to increase the price of the Service. Worn components are replaced as part of the Service by new components manufactured in line with ERA's standards and benefiting from the latest technical manufacturing developments.

7.2. Original components which are no longer available for a restoration Service will be recreated by hand, insofar as reasonably possible, by specialist watchmakers.

7.3. The availability of dials and straps which are identical to the watch's original components may sometimes be limited to a certain time period. If these are not available, ERA will either replace the dial and/or the strap with a dial and/or strap with the closest possible appearance to the watch's original component, or recondition the original dial, when such type of reconditioning is technically possible.

## **SECTION 8 // RETURN OF THE WATCH TO THE CUSTOMER UPON COMPLETION OF THE SERVICE**

8.1. Once the Service has been completed, the Customer will be informed by ERA of the completion of the Service and the fact that the watch will be returned to the Customer in a secured packaging, within a reasonable timeframe, at the address given by the Customer when the watch was brought in for Service. If the Customer sent his watch to an ERA Centre from abroad, the watch will be returned to the Customer in a secured packaging, within a reasonable timeframe at the address given by the Customer in the country from which it was sent, as long as the customs formalities for importing goods into the US have been complied with. Any change in the Customer's address after the watch is delivered to an ERA Center can only be accepted after the identity of the Customer has been formally identified.

8.2. ERA shall not be held liable for any losses, claims, damages, liabilities and/or demands due to an incorrect address provided by the Customer, and the Customer unconditionally releases and discharges ERA from any and all losses, claims, damages, liabilities and demands whatsoever, at law or in equity, arising out of the shipment of the watch, including, but not limited to, the loss of the watch.

## SECTION 9 // LOSS OF OR DAMAGE TO THE WATCH DELIVERED

9.1. Before receipt by ERA: If the Customer decides to send a watch directly to an ERA Center, ERA shall not be held liable for any damage caused to the Customer's watch while it is in transit, or for its loss or theft before it is received by the ERA Center. It is recommended that Customers send their watches by secured and/or registered mail or delivery service or by using ERA's flat-rate pre-paid courier labels. Upon request, ERA will estimate the replacement value for watches of the current models or for similar watches, which shall be for reference uses only. The Customer alone is responsible for ensuring compliance with the procedures and conditions for exporting/importing a watch sent directly by a Customer to ERA for Service. ERA shall not under any circumstances be held liable for any breach whatsoever committed by the Customer.

9.2. After receipt by ERA: Despite the care being taken by ERA with the watches entrusted to it for Service, it is possible that some delicate components may be damaged during the Service. In the event that these components cannot be replaced at ERA's expense, ERA agrees only to compensate the Customer in strict accordance with the following rules:

- Model from the current collection: replacement of the damaged watch with a new watch of the same model or, for limited editions, replace the watch with a similar watch of the same value (in line with the price paid for the watch by the Customer) or, if ERA decides in its sole discretion, financial compensation on the basis of the current market value of the watch.
- Model outside the current collection: replacement of the watch with a similar watch of the same value (in line with the price paid for the watch by the Customer) or, if ERA decides in its sole discretion, financial compensation on the basis of the market value of the watch.

9.3. When it is returned to the Customer: Without prejudice to Article 8.2, in the event of loss or theft during transportation to return the watch to the Customer, ERA agrees to compensate the Customer in strict accordance with Article 9.2.

## SECTION 10 // SERVICE WARRANTY

10.1. The work carried out as part of the Service and the components replaced (including the Service and the components replaced of the rotating display boxes) are warrantied for a period of 2 (two) years from the date shown on the warranty certificate or on the invoice. The product warranty certificate and any extension of such warranty must be presented in support of a request for service under the product warranty.

10.2. Without prejudice to Article 9, the service warranty covers all manufacturing and workmanship defects, particularly those resulting from defective components, defective workmanship during the Service or damage occasioned in transit when the watch is being returned to the Customer.

10.3. The following are not covered by the product or service warranty: normal wear and tear, anomalies relating to a shock, abnormal use, incorrect handling, work carried out on the watch by someone other than an ERA Authorized Repair Center, or failure to observe the recommended water-resistant control or service (as set forth in Article 11).

10.4. The Customer is responsible for checking the watch and then informing ERA in writing of any defects which are noticeable within ten (10) business days of the watch being received after the Service. If the Customer fails to so notify ERA within such ten (10) business days, the watch shall be deemed to have been accepted in good condition by the Customer and ERA shall be released from all and any claim or liability, unless it relates to a defect which could not have been noticed by the Customer. In such event, the Customer may only request that ERA repairs such defect under these Customer Service General Terms and Conditions.

10.5. The Customer's refusal to have the Service carried out (particularly, a maintenance, repair or water resistance service) releases ERA from all and any obligation or liability in connection with the watch, its functioning, its water resistance and its integrity.

## SECTION 11 // WATER RESISTANCE OF THE WATCH

11.1. The water resistance of the watch can be compromised by an accident or contact with an aggressive material (acid, perfume, liquid metal, etc.). After any type of these incidents, it is vital to completely avoid immersing the watch, and to have a water resistance check promptly carried out on the watch. If the Customer goes bathing frequently, since sand, salt and chlorine are abrasive and corrosive agents, ERA recommends regularly rinsing the watch in fresh water before drying it completely. In any case, ERA recommends that a watch with a leather strap, even if it is water resistant, should not be immersed in water as this may damage the strap. If the Customer's watch is not a water resistant model, it must not be immersed or brought into contact with water or any other kind of liquid. Damage caused by moisture penetrating a watch which is not water resistant is not covered by the warranty.

11.2. ERA recommends that its Customer have the water resistance of their watch checked by ERA at least every 2 (two) years and every year if the watch is frequently exposed to water and damp environments. To do so, such test is offered by ERA to its Customers outside any other Service.

11.3. A paying water resistance service (the watch is dismantled and seals are replaced) is required every two (2) to three (3) years depending on how often the watch is worn or immediately in the event of an incident or if the water resistance check has detected an issue. The water resistance following a paying water resistance service will then be guaranteed for two (2) years without guaranteeing the correct functioning of the watch.

11.4. Over the course of time, watches can develop issues from the infiltration of moisture or oxidation in the movement. Minor distortions linked to normal use or to inexperienced polishing may lead to a loss of water resistance. Damage linked to the infiltration of moisture however caused is not covered by the Service warranty.

11.5. In certain cases, the water resistance cannot always be restored even after a Service as normal use over time can lead to small distortions of the case. Damage linked to the ingress of moisture in a watch which has lost its water resistance is therefore excluded from the Service warranty.

11.6. When changing the battery or whenever the case of a quartz watch is opened for any work, ERA systematically suggests a water resistance service. If the Customer declines this Service, no guarantee will be granted but nevertheless a new battery will be fitted free of charge.

## **SECTION 12 // RECOMMENDATIONS CONCERNING MAGNETISM**

A large proportion of modern equipment, such as scanners, household appliances and mobile phones, generate a magnetic field. It is possible that a watch may become magnetised after it has been in proximity to a magnetic field and this may affect its functionality. In such case, ERA recommends that the watch be checked by ERA or in an ERA Authorized Repair Center which has the suitable equipment.

## **SECTION 13 // CHANGE TO THE REFERENCE**

ERA permits certain aesthetic modifications to its products on the condition that these modifications give the appearance of an existing model from past or present collections and if such aesthetic modifications are expressly approved by ERA. Such modifications may require a change in the commercial reference maintained by ERA in order to save the information relating to the modifications made to the watch.

## **SECTION 14 // CHANGE TO THE SERIAL NUMBER**

Should a case, middle case, case back, or complete movement need to be replaced, the new component might bear a different serial number than the one originally engraved. ERA keeps a record of this change. ERA guarantees that this new serial number is unique, and that it will be recorded in the ERA Timepieces database. In case of a limited edition, ERA will keep the original number of the case, movement, middle case or case back, providing the Customer agrees that the components may be kept by ERA for recycling.

## **SECTION 15 // COUNTERFEITS**

If the examination of the watch reveals that one or more parts of the watch are counterfeit parts (counterfeits or hybrid pieces), no Service will be performed on the watch in question. ERA will document the visual and technical aspects which indicate that it is counterfeit. ERA may investigate further the counterfeit with the aim of gathering information on the origin of the watch. If the Customer agrees to assign the counterfeit to ERA, ERA will provide the Customer with a confirmation attesting that the watch is not an authentic ERA watch.

## **SECTION 16 // WATCH WHOSE APPEARANCE HAS BEEN MODIFIED**

If a watch presents parts whose original appearance or function has been modified, ERA will produce an Estimate which takes into account the work required to return the watch to its original appearance or function. ERA reserves the right to limit the Service to the parts of the watch which have remained in their original condition. Likewise, ERA reserves the right to not perform any Service in the event of unapproved by ERA aesthetic and/or technical modifications made to the watch.

## **SECTION 17 // STOLEN WATCH**

If a watch is received by ERA which has previously been reported as stolen, ERA reserves the right to inform the former owner and/or the relevant authorities, and to keep the watch in custody until ownership is determined.

## **SECTION 18 // PROTECTION OF PERSONAL DATA**

ERA and the companies within ERA Timepieces collect and process personal data regarding the Customer, particularly data transmitted by the Customer to ERA or related to the watch (collectively, the "Data"). If the Customer left the watch for Service, ERA requires the Customer to provide

at least his name, contact details and any observations useful for servicing the watch. The Data is processed in connection with the Service described in these Customer Service General Terms and Conditions, and more generally, as part of the ERA's after-sales service as well as for marketing, administrative, financial, quality, market studies and statistical purposes. The Customer agrees that the Data may be processed by ERA for such purposes.

ERA is therefore authorized to inform the Customer, for instance, about new products and services, upcoming offers and events or to send other communications to the Customer for marketing purposes. ERA covenants not to sell, rent or transmit Data to an unrelated third party without the Customer's consent, except to meet any applicable law or governmental request. Transmission of Data to a subcontractor is reserved. Data may be transferred to and processed in a third country, in which ERA has a subsidiary or a service provider. The Customer is entitled to require at any time to have his Data accessed, rectified or deleted, by addressing a written request with proof of his identity to ERA Timepieces by email at the email address: [support@eratimepieces.com](mailto:support@eratimepieces.com).

## **SECTION 19 // ENTIRE AGREEMENT**

The Estimate together with these Customer Service General Terms and Conditions (save and except for any terms in these Customer Service General Terms and Conditions which are inconsistent with the Estimate, in which circumstances the Estimate shall always prevail) contain the whole agreement between ERA and the Customer in respect of the provision of the Service, and supersedes and replaces any prior written or oral agreements, representations or understandings between ERA and the Customer relating to such subject matter. The parties confirm that they have not entered into the transaction on the basis of any representation that is not expressly incorporated into the Services Request, the Estimate or these Customer Service General Terms and Conditions.

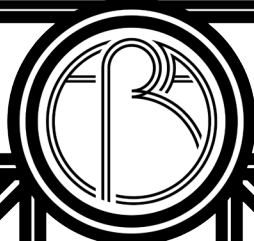




Model : ERA HYPERION

Serial # :

ERA TIMEPIECES



HYPERION



Hyperion Tourbillon Timepiece