WIRELESS HEADPHONES with ACTIVE NOISE CANCELLING
Thank you for purchasing PHIATON BT 330 NC.

- Please follow the directions, and read the guidelines carefully before use. Please keep the owner’s guide for future reference.
- Some functions of the BT 330 NC may not be available when it is paired with certain devices.
- The specifications are subject to change without prior notice for quality improvement.

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1. SAFETY AND GENERAL INFORMATION

1) Use a standard USB charging cable (included), with or without a charging adaptor.
   (5V, over 500mA) * Adapter Not Included

2) Lower the volume prior to listening to audio to prevent potential damage to eardrums caused by sudden loud sound.

3) Listening to loud music for extended periods of time may cause hearing damage.

4) Do not store the device in places with a temperature higher than 113 ℉/ 45 ℃.

5) Keep the device dry. If the device becomes wet, turn the power off, dry the device with a dry towel and contact Phiaton Customer Service for an inspection. (For more information, refer to the contact us page within our website – phiaton.com)

6) Do not attempt to disassemble, modify or repair the device.

7) Do not cause shock to the device.

8) Keep out of the reach of children and pets.

9) Do not tug on cords or touch power plugs with wet hands.

10) Do not use the device nearby microwave ovens or wireless LAN adaptors.

11) When the product is not being used, set the device power switch to ‘OFF’.

12) When storing the device, place the device within the provided carrying case.

13) When cleaning the device, use a clean dry cloth to wipe the device clean. (Do not use solvents)

14) When storing the headphones, the ear pads may become damaged due to sweat, moisture and makeup on the ear pads. Use a slightly wet towel or tissue and wipe the device before storing.

15) Replacement ear pads can be purchased from Phiaton Customer Service.

16) Use while driving or walking will prevent outside noise, such as signals or alarms, from being heard and may be dangerous to yourself and others. Heed caution during use.

17) The radio waves of this device may affect electronic medical devices. If you use an electronic medical device, consult your doctor or medical device company before you use this device.

※ Use the BT 330 NC only for its intended purposes.
※ This device cannot be used for purposes related to human safety as it may cause radio interference during operation.
2. COMPONENTS & FEATURES

1) COMPONENTS

- BT 330 NC
- USB Charging Cable
- Audio Cable (1.0 m, micro USB Plug to 3.5 mm Plug)
- Carrying Case
- Quick Guide
- Warranty Card

2) FEATURES

- Ear Pad
- Call Button
- Bluetooth
- Power Button
- Jog Key
  [Play Button / (+) & (-) Sliding Switch]
- LED Indicator
- USB Port
- Noise Cancelling
  ON/OFF Switch
- Call Button
3. CHARGING

The device may not be charged upon purchase and must first be charged before use.
1) Connect the provided USB charging cable (micro USB 5pin connector) to BT 330 NC.
2) Connect the provided USB charging cable with a computer (laptop) or you may also use a separately purchased USB adaptor (rating: 5V/over 500mA) to begin charging.

- This device has a built-in battery, so it will begin charging automatically when you connect charging cable.

4. POWER ON/OFF AND EARPHONE CONNECTION WAITING MODE

1) Power ON/OFF
- Press and hold the ‘POWER’ Button for 2 seconds to turn the power on.
- When turning the power off, press and hold the POWER Button for 2.5 seconds to turn off.

<table>
<thead>
<tr>
<th>Status</th>
<th>Operation</th>
<th>LED Indicator</th>
<th>Voice Guidance</th>
</tr>
</thead>
<tbody>
<tr>
<td>ON</td>
<td>Press and hold the POWER Button for 2 seconds</td>
<td>After Purple light, Blue light blinks</td>
<td>Power on</td>
</tr>
<tr>
<td>OFF</td>
<td>Press and hold the POWER Button for 2.5 seconds</td>
<td>Red light blinks 5 times</td>
<td>Power off</td>
</tr>
</tbody>
</table>

※ Pairing mode will start once the power is turned on for the first time after purchase.
※ When the BT 330 NC is not in use, ensure the NC function is switched OFF.
If left in the ON position, this will cause the battery to run out.

2) Connection Waiting Mode
- When power is turned on, ‘Connection Waiting Mode’ will start if ‘Pairing Mode’ cannot be entered or the headphones cannot connect with ‘Bluetooth Device’.
- If the ‘Bluetooth Device’ is not connected within 5 minutes in ‘Connection Waiting Mode’, the headphones will automatically turn off.

<table>
<thead>
<tr>
<th>Status</th>
<th>LED Indicator</th>
</tr>
</thead>
<tbody>
<tr>
<td>Connection Waiting Mode</td>
<td>Blue light blinks twice in 6 second intervals</td>
</tr>
</tbody>
</table>
5. PAIRING WITH A ‘BLUETOOTH DEVICE’

1) Pairing
- Turn on the Bluetooth feature with the ‘Bluetooth Device’ you want to connect with the BT 330 NC.
- Place the BT 330 NC within 3 feet of the ‘Bluetooth Device’ you want to connect.
- Press and hold the CALL Button for over 2.5 seconds with the BT 330 NC power on to enter Pairing Mode.

<table>
<thead>
<tr>
<th>Status</th>
<th>LED Indicator</th>
<th>Voice Guidance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pairing Mode</td>
<td>Blue and Red light alternately blinks</td>
<td>Pairing Mode activated</td>
</tr>
</tbody>
</table>

- Within the ‘Bluetooth Device’ you want to connect, search/select ‘BT 330 NC’.
  ※ If the ‘Bluetooth Device’ requires a PIN CODE or password, enter ‘0000’.
- Use the headphones to play music or connect a call.

<table>
<thead>
<tr>
<th>Operation</th>
<th>LED Indicator</th>
<th>Voice Guidance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Connection success</td>
<td>After Purple light blinks twice, Blue light blinks once in 6 second intervals</td>
<td>Device connected</td>
</tr>
</tbody>
</table>

2) Re-connecting a Disconnected Device
   ① Auto Connection
   - Once the device has been paired with a ‘Bluetooth Device’ it will automatically be connected to a previously connected device once the BT 330 NC power is turned on.
   - If Bluetooth becomes disconnected as the discover range between the ‘Bluetooth Device’ and the BT 330 NC is exceeded, then Bluetooth will not be automatically re-connected.
     When you are back within the discover range (33 feet), you must then connect manually.

   ② Manual Connection
   - When having entered ‘Connection Waiting Mode’ during connection.
   - Press the CALL Button or the PLAY Button on the headphone to connect.
   - The BT 330 NC will also be connected if you select ‘BT 330 NC’ from the device search list within your ‘Bluetooth Device’.
3) Checkpoints Upon Pairing
- Check to see whether the Bluetooth feature is activated within the ‘Bluetooth Device’ you want to connect.
- When selecting the connection device, connect by selecting stereo headset device.
  Music cannot be played when connected through mono headset.

※ In order to properly use the Bluetooth feature of this device, the profile (A2DP, HSP, HFP and AVRCP) of the ‘Bluetooth Device’ you are trying to connect must support the profile of this device.
* A2DP–“Advanced Audio Distribution Profile”, HSP–“Headset Profile”, HFP–“Hands Free Profile”.
AVRCP–“Audio/Video Remote Control Profile”
※ The device will not operate properly if the profiles are not supported equally. Even when the profiles are supported equally, some features may not properly operate depending on the ‘Bluetooth Device’ specifications. To check the detail specifications of this headphone’s profile, refer to ‘16.SPECIFICATIONS’. For more information, please visit phiaton.com or contact Phiaton customer service.

6. MULTIPONT CONNECTION

1) What is ‘Multipoint Connection’?
- This is a feature where BT 330 NC’s user can simultaneously connect two Bluetooth devices.

2) Multipoint Connecting
- Turn on the Bluetooth feature within the two ‘Bluetooth Devices’ you want to connect with BT 330 NC.
- Refer to 5. PAIRING WITH A ‘BLUETOOTH DEVICE’ to pair the first device with the BT 330 NC.
- Press and hold the CALL Button again for 2.5 seconds to enter ‘Pairing Mode’.
  (Here, the first device becomes disconnected.)
- Once ‘Pairing Mode’ has been entered, pair the second device.
- Within the first ‘Bluetooth Device’ you want to connect, select ‘BT 330 NC’ again.
- Now, both of the ‘Bluetooth Devices’ will be connected simultaneously, and now the ‘BT 330 NC’ will control the secondly paired device.

※ Sleep Mode will be entered when devices are not connected within two minutes. When trying to connect a device while in Sleep Mode, pressing any button will re-enter ‘Connection Waiting Mode’ where connection is possible.
※ When the BT 330 NC power is turned off and back on, only the second paired device will automatically be connected.
  When the first paired device is reconnected, then both of the devices will remain connected.
3) What is ‘Auto Mode’?
This is a mode used to automatically reconnect both previously connected ‘Bluetooth Devices’ when the POWER is turned off and back on.

4) Using ‘Auto Mode’
- Within Pairing Mode, press the (+) Button for 2.5 seconds to turn on Auto Mode.
- If you press the (+) Button for 2.5 seconds again, then Auto Mode will turn off and switch to Manual Mode.

※ Upon Multipoint Connection, the features operated within BT 330 NC usually operate within the second paired device.
  (When using the first paired device, it is possible to operate the device from BT 330 NC.)
※ When using Multipoint Connection, the order of the paired devices may change. To change the order, re-connect the device you usually use.

7. USING NOISE CANCELLING FEATURE

1) What is ‘Noise Cancelling’?
   Noise Cancelling refers to a technology that reduces noise from mid/low pitched sounds under 1kHz.

2) Turning Noise Cancelling Feature ON/OFF
   - Pushing the NC Button towards ON direction will turn Noise Cancelling ON and pushing the Button towards OFF will discontinue Noise Cancelling.

3) Cautions upon using Noise Cancelling Feature
   - Noise Cancelling cannot be used when the battery is completely drained.
   - Use while driving or walking will prevent outside noise, such as signals or alarms, from being heard and may be dangerous to yourself and others. Heed caution during use.
   - Noise Cancelling is optimized for mechanical noises from airplanes, buses, and subway trains and is not required for use within quiet interior environments.

8. MONITOR FEATURE

1) The monitor feature allows you to mute your music and noise cancelling so you can hear the surrounding sounds without removing the headphones.
2) Press the PLAY/PAUSE Button for about 1 second when you want to hear the sounds around you when the Noise Cancelling feature is ON.
3) Monitor is continued for 30 seconds unless you press any key to stop the monitor feature quicker.
9. LISTENING TO MUSIC (PLAY & CONTROL)

1) Playing Music
- Shortly press the PLAY Button once to play music from the ‘Bluetooth Device’.
- While music is playing, shortly press the PLAY Button to pause the playing music. The music will be played from the paused point when playing music again

2) Controlling Volume and Using Seek
- Slide the switch to (+) / (-) direction to control the volume.
- Slide and hold the switch to (+) / (-) direction for about 1 second to go to the next / previous song. After 1 second, the ‘beep’ signal tone is provided.
- Slide and hold the switch to (+) / (-) direction continuously to fast-forward / rewind the current song.

2) Accepting a Call while Playing Music
- When the incoming call tone is heard through the earphones, press the CALL Button.
  The music will be paused and the call is connected.
- Once the call has ended, press the CALL Button to terminate the call.
  Once the call is terminated, the paused music will play again.

2) Making a Call while Playing Music
- While playing music, press and hold the CALL Button for about 1 second to pause the music and connect with the most recent number.

10. ACCEPTING / MAKING A CALL WHILE PLAYING MUSIC

1) Accepting a Call while Playing Music
- When the incoming call tone is heard through the earphones, press the CALL Button.
  The music will be paused and the call is connected.
- Once the call has ended, press the CALL Button to terminate the call.
  Once the call is terminated, the paused music will play again.

2) Making a Call while Playing Music
- While playing music, press and hold the CALL Button for about 1 second to pause the music and connect with the most recent number.

* This feature may slightly differ depending on your ‘Bluetooth Device’.

11. USING THE CALL FUNCTION

1) Accepting a Call
- When the incoming call tone is heard through the headphones, press the CALL Button. (Adjusting Call Volume: to control the call volume, slide the switch to (+) / (-) direction)

2) Ending a Call
- While on a call, shortly pressing the CALL Button to end the call.
3) Rejecting a Call
- When the incoming call tone is heard through the headphones, press and holds the CALL Button for about 1 second. (After hearing the ‘beep’ signal tone, the incoming call is rejected and the voice guidance “Call Ignored” is heard.)

4) Turning Mute On/Off
- While on a call, slide the switch to (-) direction for about 1 second to mute microphone. To turn back on, slide the switch to (-) direction again for about 1 second.

5) Making a Call
- Press and hold the CALL Button for about 1 second. The ‘Redialing’ voice guidance is provided and a call is connected with the most recent number.
※ This feature may slightly differ depending on your ‘Bluetooth Device’.

6) Call Waiting
- When there is another incoming call while on a call. (Supported only when having applied for this service with your telecom provider.)
- Press and hold the CALL Button for about 1 second to place the current call on call waiting and connect the second call. (Press the CALL Button again for about 1 second to switch between the waiting call and connected call.)
- Shortly press the CALL Button to end the current call and connect the second call.

7) Calling by Voice (Supported within mobile phones that support the voice command feature).
- While waiting, shortly press the CALL Button.

8) Switching between the Device and Mobile Phone
- To switch the call from mobile phone to the headphone, press the CALL Button for 1 second.

<table>
<thead>
<tr>
<th>Status</th>
<th>LED Indicator</th>
</tr>
</thead>
<tbody>
<tr>
<td>Incoming Bell/Outgoing Bell</td>
<td>Purple light blinks in 1.5 second intervals</td>
</tr>
<tr>
<td>During Call</td>
<td>Blue light slowly blinks every 6 seconds</td>
</tr>
<tr>
<td>When there are two calls connected</td>
<td>Purple light slowly blinks every 6 seconds</td>
</tr>
</tbody>
</table>

12. CHANGING SOUND MODE

Automatic Sound Mode Selection (SBC, AAC or aptX) / SBC only mode

1) When the BT 330 NC connects with the aptX or AAC high quality sound compatible ‘Bluetooth Device’, it connects in aptX or AAC mode automatically. (If the ‘Bluetooth Device’ can not support aptX or AAC mode, it will be connected with SBC mode.)

2) You can switch to SBC only mode which is less draining on the battery.
- Press the POWER Button and slide the switch to (+) direction simultaneously for 2 seconds when the device power on.
1) The Phiaton BT 330 NC allows you to share your entertainment with another person wearing another set of Phiaton BT 330 NC headset featuring Creative ShareMe™ connectivity.

2) Set up the ShareMe Function
- The BT 330 NC which is providing shared-music is named as H1, the BT 330 NC which is receiving shared-music named as H2.
- First, do pairing the H1 to ‘Bluetooth Device’. Press the CALL Button of the H1 for 2.5 seconds to enter again ‘pairing mode’. The H1 will be disconnected from ‘Bluetooth Device’ but kept device list registered.
- The H1 and H2 will be paired with following procedure.

### Status

<table>
<thead>
<tr>
<th>Status</th>
<th>Operation</th>
<th>LED Indicator</th>
</tr>
</thead>
<tbody>
<tr>
<td>SBC only mode</td>
<td>Press the POWER Button and slide the switch to (+) direction simultaneously for 2 seconds when the device power on</td>
<td>Blue light turns on for 1 second</td>
</tr>
</tbody>
</table>

### Battery use time

**Classification**

<table>
<thead>
<tr>
<th>Continuous Talk Time</th>
<th>Noise Cancelling OFF</th>
<th>Noise Cancelling ON</th>
</tr>
</thead>
<tbody>
<tr>
<td>Max 29 hours</td>
<td>Max 14 hours</td>
<td></td>
</tr>
</tbody>
</table>

**Continuous Music Play Time**

<table>
<thead>
<tr>
<th>Sound Mode</th>
<th>Noise Cancelling OFF</th>
<th>Noise Cancelling ON</th>
</tr>
</thead>
<tbody>
<tr>
<td>SBC Mode</td>
<td>Max 30 hours</td>
<td>Max 14 hours</td>
</tr>
<tr>
<td>aptX High Quality</td>
<td>Max 28 hours</td>
<td>Max 12 hours</td>
</tr>
<tr>
<td>AAC High Quality</td>
<td>Max 35 hours</td>
<td>Max 16 hours</td>
</tr>
<tr>
<td>Sound Mode</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Stand by Time**

| Stand by Time | Max 630 hours | Max 29 hours |

**Full Charge Time**

| Full Charge Time | About 3.2 hours |

* The above times may differ depending on the environment in which it is used.

### 13. ShareMe™ FEATURE

1) The Phiaton BT 330 NC allows you to share your entertainment with another person wearing another set of Phiaton BT 330 NC headset featuring Creative ShareMe™ connectivity.

2) Set up the ShareMe Function
- The BT 330 NC which is providing shared-music is named as H1, the BT 330 NC which is receiving shared-music named as H2.
- First, do pairing the H1 to ‘Bluetooth Device’.
- Press the CALL Button of the H1 for 2.5 seconds to enter again ‘pairing mode’. The H1 will be disconnected from ‘Bluetooth Device’ but kept device list registered.
- The H1 and H2 will be paired with following procedure.

### BT 330 NC

<table>
<thead>
<tr>
<th>H1 ShareMe Host Mode</th>
<th>Operation</th>
<th>LED Indicator</th>
<th>Voice Guidance</th>
</tr>
</thead>
<tbody>
<tr>
<td>At the ‘Pairing Mode’, press the POWER Button and slide the switch to (+) direction simultaneously for 1 second to go ShareMe Host Mode</td>
<td>Blue light blinks</td>
<td>Beep~Beep ↗</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>H2 ShareMe Client Mode</th>
<th>Operation</th>
<th>LED Indicator</th>
<th>Voice Guidance</th>
</tr>
</thead>
<tbody>
<tr>
<td>At the ‘Pairing Mode’, press the POWER Button and slide the switch to (-) direction simultaneously for 1 second to go ShareMe Client Mode</td>
<td>Red light blinks</td>
<td>Beep~Beep ↘</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>H1 and H2 Pairing</th>
<th>Operation</th>
<th>LED Indicator</th>
<th>Voice Guidance</th>
</tr>
</thead>
<tbody>
<tr>
<td>When both the H1 and H2 is ‘ShareMe Mode’, the H1 and H2 will be paired mutually within for about 5 seconds</td>
<td>After Purple light blinks twice, Blue light blinks once in 6 second intervals</td>
<td>Device connected</td>
<td></td>
</tr>
</tbody>
</table>

- When the mutual pairing between the H1 and H2 is completed, the H1 will attempt to connect with ‘Bluetooth Device’.
- If the H1 is not connected with ‘Bluetooth Device’ automatically, select the ‘BT 330 NC’ in the device list registered on the ‘Bluetooth Device’.
- Use the headphones to play and share music.
3) Configuring connections for the BT 330 NC (H1 and H2) and ‘Bluetooth Device’

- When the mutual pairing between the H1 and H2 is completed, the H1 will attempt to connect with ‘Bluetooth Device’.
- When two ‘Bluetooth Device’ are connected to BT 330 NC within ‘ShareMe Mode’, connection error may encounter.

4) User Tips
- When you control the music playback/stop and previous/next track in H1, it will also affect H2.
- The volume of H1 and H2 is controlled respectively and each volume control does not affect the other.
- When you press PLAY/PAUSE button in the H2, the music of H2 will be muted or muted off. It will not affect the music play of H1.
- In H2, the previous/next track is not controlled.
- Call function is supported only in H1.
- During music play at ‘ShareMe Mode’ the H1 voice guidance is not provided.
- Playing music and sharing in ‘ShareMe Mode’ requires higher power consumption and causes shorter battery life.
- When ‘ShareMe Mode’ is not used, turn power off in order to disconnect between H1 and H2. Otherwise, it may cause battery drain.

14. MISCELLANEOUS FEATURES

1) Checking Remaining Battery
- With the power on, shortly press the POWER Button twice to display the remaining battery indicator (LED).
- For Apple iOS version 5 or above, the remaining battery is displayed at the top right side of the screen.

<table>
<thead>
<tr>
<th>Remaining Battery</th>
<th>LED Indicator</th>
<th>Voice Guidance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Over 80%</td>
<td>Blue light lights up for 1 second</td>
<td>Battery is full</td>
</tr>
<tr>
<td>80% ~ 30%</td>
<td>Purple light lights up for 1 second</td>
<td>Battery is moderate</td>
</tr>
<tr>
<td>Under 30%</td>
<td>Red light lights up for 1 second</td>
<td>Battery is low</td>
</tr>
<tr>
<td>Under 3%</td>
<td>Red light lights up for 1 second and the alarm will sound</td>
<td>Please recharge</td>
</tr>
</tbody>
</table>

* The Battery Check feature will not operate while the battery is being charged.
* When the battery charge is under 3%, the alarm will sound.
  If use is continued for several minutes the battery will be completely drained, the ‘Power Off’ voice guidance is provided and the power will automatically turn off.
15. CONNECTING AND USING THE AUDIO CABLE

1) BT 330 NC can also be used with the audio cable connected as shown in the figure.

* When connected to a device with the provided audio cable, the Bluetooth remote features are disabled and you must use the device you are connected to answer calls and play music.

<table>
<thead>
<tr>
<th>Operation</th>
<th>LED Indicator</th>
<th>Voice Guidance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Activate</td>
<td>LED Display</td>
<td>LED activated</td>
</tr>
<tr>
<td>Deactivate</td>
<td>Blank</td>
<td>LED deactivated</td>
</tr>
</tbody>
</table>

3) Enabling/Disabling Voice Guidance

- Within ‘Pairing Mode’, sliding the switch to (-) direction for about 2.5 seconds will enable voice guidance and provide guidance when starting various features via voice. (This feature may not be supported immediately after ending/connecting a call.)
- Within ‘Pairing Mode,’ again press the (-) Button for about 2.5 seconds to disable voice guidance.
* Upon factory shipment, the voice guidance feature is enabled by default.
* If the voice guidance feature is disabled, you will hear ‘beep’ signal tone instead of the voice guidance.

4) Resetting the Device

- To reset to factory settings, press the CALL Button and slide the switch to (+) direction simultaneously for 5 seconds while in ‘Pairing Mode’.

<table>
<thead>
<tr>
<th>Operation</th>
<th>LED Indicator</th>
<th>Voice Guidance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Factory Settings</td>
<td>Purple light lights up twice</td>
<td>After ‘beep’ signal tone twice, “POWER ON, Pairing Mode activated”</td>
</tr>
</tbody>
</table>
16. SPECIFICATIONS

1) Main body
- Communication Network: Bluetooth 4.0
- Output Power: Power Class 2
- Max. Communication Range: Discoverable within 10 m / 33 ft.
- Full Charging Time: 3.2 Hours
- Call Time (NC ON / OFF): 14 Hours / 29 Hours
- Music Play Time (NC ON / OFF): 14 Hours / 30 Hours
- Standby Time (NC ON / OFF): 29 Hours / 630 Hours
- Operating Frequency: 2.4 GHz (2.402 GHz ~ 2.480 GHz)
- Bluetooth Profile Support: HFP v1.6 / HSP v1.2 / A2DP v1.3 / AVRCP v1.5
- Audio Codec: SBC, aptX, AAC
  (If the ‘Bluetooth Device’ can not support aptX or AAC mode, it will be connected with SBC mode.)
- Battery: Lithium Polymer DC 3.7 V / 510 mAh
- Microphone Frequency Range: 50 ~ 4,000 Hz
- Microphone Sensitivity: -42 dB
- Support Echo Cancellation and Talk Noise: CVC Solution
- Operating Temperature: -20 ~ 45 °C
- Size: 180 x 170 x 60 mm (H x W x D) / 7.1 x 6.6 x 2.4 inch (H x W x D)
- Weight: 200 g (0.44 lb)

2) Headphones
- Type: Φ 40 mm Driver Units
- Sensitivity: 98 dB
- Frequency Response: 20 Hz ~ 27 kHz
- Impedance: 32 ohms
- Noise Cancelling: Feed forward + Feedback

* The specifications are subject to change without prior notice for quality improvement.
17. PRODUCT SYMPTOMS AND TROUBLESHOOTING

1) The power does not turn on:
- Charge the device. If the power does not turn on even after charging, contact Phiaton Customer Service.

2) The device does not charge:
- Check whether the USB charging cable has been properly connected with the device.
- Check whether the PC power is on and that it has been properly connected.
- When using a separately purchased USB AC adaptor, check to see that it has been properly connected.

3) The device does not pair:
- Check whether the power of the ‘The device does not pair’ you want to connect is on.
- Check whether the Bluetooth feature within the ‘Bluetooth Device’ you want to connect is enabled.
- Check whether the ‘Bluetooth Device’ you want to connect is within the supported range.
  (Pairing is supported only when within 3 feet.)
- Check whether the Bluetooth profile within the ‘Bluetooth Device’ is compatible.

4) Music cannot be played:
- Check whether the power of the device and ‘Bluetooth Device’ is on.
- Check whether music is being played within the connected ‘Bluetooth Device’.
- Check whether the volume within the connected ‘Bluetooth Device’ is low.
- When using an extension cord, check to see that the plug is properly connected.

5) Noise is heard or the sound lags:
- Check whether there is an electronic device using the 2.4 GHz frequency band nearby the device and connected ‘Bluetooth Device’.
- Check whether the connected ‘Bluetooth Device’ is far away from this device.
  (Maximum communication range: within 33 feet.)

6) The music sound quality is low:
- If the ‘Bluetooth Device’ you are trying to connect with this device is accessed to HSP, change the access to A2DP.

7) The other party cannot be heard while on a call:
- Check whether the power of the ‘Bluetooth Device’ you want to connect is on.
- Access Bluetooth through HFP or HSP.
- Check whether the volume within the connected ‘Bluetooth Device’ is low.

8) Outside noise is too high or not reduced:
- Check whether Noise Cancelling is turned On.

9) The LED Indicator does not operate:
- Check whether the LED Indicator feature has been activated.
  (The LED Indicator feature can be activated by simultaneously pressing the CALL Button and PLAY Button for 2.5 seconds.)

10) Product does not operate or operation has stopped:
- Shortly press the CALL Button and slide the switch to (-) direction simultaneously.
- Power will turn off once the buttons are pressed.
11) **The device is paired with PC/Laptop but does not work:**

- PC/Laptop is equipped with various Bluetooth drivers depending on the manufacturer and it is possible it does not support BT 330 NC.
- Please contact to PC/Laptop manufacturer to download the latest software driver or for further assistance in connecting to a ‘Bluetooth Device’.

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### 18. FCC COMPLIANCE INFORMATION

**FCC ID: V2R-BT330NC**

This device complies with part 15 of FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

**Information to the user:**

NOT: This equipment has been tested and found to comply with limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, use and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However there is no guarantee that interference will not occur in a particular installation, if this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try the correct interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**CAUTION TO USER:** Changes or modifications not expressly approved by the party reasonable for compliance could void the user’s authority to operate the equipment.

**CAUTION TO USER:** Changes or modifications not expressly approved by the party reasonable for compliance could void the user’s authority to operate the equipment.
This device complies with Industry Canada license-except RSS standard(s). Operation is subject to the following two conditions:
(1) This device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.
This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment and meets RSS-102 of the IC Radio Frequency (RF) Exposure rules. This equipment has very low levels of RF energy that are deemed to comply without testing of specific absorption ratio (SAR).

Phiaton, hereby declares that this BT 330 NC is in compliance with the essential requirements and other relevant provisions of directive 1999/5/EC.