



PIPER & POET

HERE AT PIPER & POET WE HOPE YOU WILL BE DELIGHTED WITH YOUR ORDER, BUT IF FOR ANY REASON YOU'RE NOT WE OFFER RETURNS ON UNUSED ITEMS RETURNED TO US WITHIN 14 DAYS OF RECEIPT, TOGETHER WITH THIS FORM, TO THE ADDRESS BELOW. PLEASE NOTE THAT DUE TO THE ONE-OFF NATURE OF OUR VINTAGE ITEMS AN EXCHANGE WILL NOT BE FOR A LIKE FOR LIKE ITEM.

NAME:	
ORDER REFERENCE:	
ITEM DESCRIPTION:	
EXCHANGE OR REFUND:	
REASON FOR EXCHANGE OR REFUND:	

Please return to:

PIPER & POET, THE OLD RECTORY, LITTLEHEMPSTON, TOTNES, TQ9 6LY

PLEASE NOTE: That due to the one-off nature of our vintage items an exchange will not be for a like for like item. There will be a further postal cost to send the new item out which must be paid for before the replacement is dispatched. Where the replacement is a greater value, the difference must be paid for before item is dispatched. Where the replacement is of lesser value, the difference will be refunded.

Items must be unused, in original packaging, saleable condition & reach us within 14 days of them having been received by you. You are liable for the cost of posting/couriering the item back to use. Please ensure you have proof of postage and adequate insurance to cover the cost of the item(s) being returned. Piper & Poet cannot be held responsible for items that go missing or are damaged while being returned to us.

We are unable to process returns without this completed form, with ALL requested information, being returned to us along with the item(s).

DAMAGED OR FAULTY GOODS: in the very unlikely situation that the goods arrive damaged or faulty, please email us at info@piperandpoet.co.uk BEFORE returning the item and we will arrange collection. THANK YOU

Piper & Poet, The Old Rectory,
Littlehempston, Totnes TQ9 6LY

www.piperandpoet.co.uk
info@piperandpoet.co.uk

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