



GRAND BANKS

BUILDING PRODUCTS

At Grand Banks, the safety and well-being of our employees and our customers is our top concern, and we fully recognize the important role our business plays in your building product needs and projects. We sincerely appreciate your flexibility and understanding while we take these precautions to keep everyone safe and healthy during this critical time.

We are actively monitoring the COVID-19/Coronavirus situation and taking steps to help keep our team and our customers safe. We wanted to share with you some of the steps we are taking with regards to our day-to-day operations.

Limited Showroom Hours

We have put into effect “by-appointment only” hours in our showroom as a way to provide our customers with support while minimizing larger groups and higher volume of foot traffic. If you would like to make an appointment, we encourage you to call 978.281.2421 or email team@grandbanksbp.com and schedule a time with our Showroom Coordinator.

Accessibility to Video Conferencing / Calls

We are encouraging our team and customers that have access to video calls such as Google Meet, Zoom, Skype, etc. to use these tools as a more streamlined form of communication at this time. Our team is prepared to host these meetings should you not feel comfortable coming to our location.

Assisting our employees

We are in continuous communication with our team reminding them about the importance of good hygiene, providing them with surface disinfectants and hand sanitizers as well as regular protocol around safe cleaning measures. We are asking our employees who feel ill to please stay home and if they are not ill but can work from home to do so as well.

Warehouse Deliveries

We are operating our warehouse as usual but our team is taking an active role in keeping our trucks and facilities properly sanitized. If you need to make certain accommodations for a delivery, please contact our Warehouse Manager to coordinate and we will do everything we can to help.

We have always made it a point to offer the utmost care and service at Grand Banks, now more than ever we are putting our customers and our team’s safety first. We thank you for your continued trust and support as we manage this time together.