

Airhead offers a Limited Warranty on all products:

Inflatables: 1 year from date of purchase
Other Items: 1 year from date of purchase
Snow Tubes: 90 days from date of purchase



We do NOT warranty items with expired warranties under any circumstances. Full units are not sent as replacements. ONLY the defective part is replaced by the Warranty team.

If your product is still under warranty, please email the following to warranty@aqualeisure.com;

Name: _____

Shipping Address: _____

Phone Number: Cell: _____ Home: _____

Email Address: _____

Special Instructions: _____

Product Model No.: _____ Product Name: _____

Place of purchase (Name/Location): _____ Date of Purchase: _____

Description of Problem: _____

Photo of the Defect: Please attach a photo if possible.

Inflatable Product Batch No. _____ (printed next to the valve or on the Warranty Hangtag sewn to the cover on the underside of the valve flap, or near the valve).

Please allow 1-7 business days from the receipt of the completed form for your warranty to be processed and additional normal shipping time of 5 to 7 business days. Incomplete forms will cause a delay in processing of your claim while we request additional information from you. We will respond via e-mail with our disposition relative to your claim. We do not issue refunds, we will replace the defective item only. If you are requesting a refund please contact the place of purchase. There is no charge for regular shipping.

Please fill out the form above and save it to your hard drive. If emailing please send to warranty@aqualeisure.com. If faxing please send to 1-800-436-9219 (Toll free fax) or 1-303-733-8007.

Thank you for your time and consideration,

Warranty Department
Aqua-Leisure Recreation

