

Airhead Sports Group offers a Limited Warranty on all products:

Inflatables: 1 year from date of purchase
Other Items: 1 year from date of purchase
Snow Tubes: 90 days from date of purchase



We do NOT warranty items with expired warranties under any circumstances.

If your product is still under warranty, please email the following to warranty@airhead.com;

Name: _____

Shipping Address: _____

Phone Number: Cell: _____ Home: _____

Email Address: _____

Special Instructions: _____

Product Model No.: _____ Product Name: _____

Place of purchase (Name/Location): _____ Date of Purchase: _____

Description of Problem: _____

Photo of the Defect: Please attach a photo if possible.

Inflatable Product Batch No. _____ (printed next to the valve or on the Warranty Hangtag sewn to the cover on the underside of the valve flap, or near the valve).

Please allow 1-7 business days from the receipt of the completed form for your warranty to be processed and additional normal shipping time of 5 to 7 business days. Incomplete forms will cause a delay in processing of your claim while we request additional information from you. We will respond via e-mail with our disposition relative to your claim. We do not issue refunds, we will replace the defective item only. If you are requesting a refund please contact the place of purchase. There is no charge for regular shipping. For expedited shipping please contact anthony@airhead.com as you will need to provide your Visa or MasterCard information. UPS Second Day Air is \$50, UPS Overnight is \$100.

Please fill out the form above and save it to your hard drive. If emailing please send to warranty@airhead.com. If faxing please send to 1-800-436-9219 (Toll free fax) or 1-303-733-8007.

Thank you for your time and consideration,

Warranty Department
Airhead Sports Group