

IMPORTANT SAFETY INSTRUCTIONS

AT LEAST ONE COPY OF THIS MANUAL SHOULD BE KEPT IN A LOCATION AVAILABLE AT ALL TO MAINTENANCE AND MANAGEMENT STAFF.

Safe Operation & Use

When using electrical appliances, basic safety precautions should be taken, including the following:

1. Read all the instructions before using the machine.
2. Do not touch hot surfaces. Use handles and knobs (if available).
3. This appliance must be installed and located in a suitable place, in accordance with these instructions, before it is operated.
4. The use of accessories not recommended by the appliance manufacturer may result in fire, electrical shock or injury to persons.
5. Do not place the appliance on or near a hot gas or electric burner, or in a heated oven.
6. Do not use the appliance outdoors.
7. To avoid the risk of fire, electric shock and injury, do not dip the cords, plugs or the appliance into water or other fluids.
8. Do not overfill the water tank with water.
9. Use only water for this appliance! Do not put any other fluid or food in the water tank, unless instructed otherwise in the Cleaning Instructions in this guide.
10. Unplug the machine before cleaning or carrying out maintenance operations. Allow the machine to cool before putting on or taking off parts, and before cleaning. The machine automatically enters the stand-by mode when it has not been used for two minutes.
11. To ensure safe and proper operation, plug the appliance into its own electrical outlet on a dedicated circuit, to prevent light flickering, fuse blowing or circuit breaker tripping.
12. Do not operate the appliance if its cord or plug is damaged, or in case of malfunctions or any other damage. Contact the Lavazza Customer Service to report any malfunction or damage affecting the machine.
13. Do not let the cord hang over the edge of the table or counter, or come into contact with hot surfaces.
14. Pay the greatest attention when the appliance is used by or near children.
15. **Do not lift the handle to open the system during the brewing phase.**
16. Always keep the water tank lid on the water tank, except when you are refilling it.
17. This appliance is equipped with a power cord complete with a grounding wire with a grounding plug. The appliance must be grounded by using a suitably grounded 3-hole outlet. In case of electrical short circuit, grounding reduces the risk of electrical shock.
18. If the outlet is a standard 2-prong wall outlet, you must have it replaced by a properly grounded 3-prong outlet.
19. Never cut or remove the ground prong from the power cord, or use an adapter.
20. Contact a qualified electrician if you cannot fully understand the grounding instructions, or if you doubt that the appliance is correctly grounded.
21. Do not operate the appliance for any other use than the intended one.
22. In case of failure, problems or possible faults resulting from the machine falling down, unplug it immediately.
23. Do not try to operate a faulty machine. The repairs and servicing operations can only be carried out by the Authorized Service Centers. We do not undertake any liability for the damage resulting from repairs or servicing operations not carried out by qualified staff
24. To disconnect the machine, first set it to the stand-by mode, then remove the plug from the wall outlet.

Save these Instructions

KEEP THESE INSTRUCTIONS

THIS MANUAL SHALL BE KEPT IN A SAFE PLACE EASILY ACCESSIBLE TO THE MANAGEMENT AND MAINTENANCE STAFF

DO NOT allow children to operate the machine, unless they are supervised by an adult. The machine dispenses very hot water.

CAUTION: Sharp needles are found in the Lavazza **CLASSY Plus** machine, above the Lavazza **CLASSY Plus** holder and at the bottom of the Lavazza **CLASSY Plus** holder.

To avoid the risk of injury, do not put your fingers in the Lavazza **CLASSY Plus** assembly housing.

CAUTION: Very hot water is found in the Lavazza **CLASSY Plus** holder during the brewing phase. To avoid the risk of injury, do not lift the handle or open the Lavazza **CLASSY Plus** assembly housing during the brewing phase.


CAUTION: The frothing whisk can be detached and may pose a choking hazard.


WARNING: Very hot steam and fluid! Use only with the frothing pitcher supplied. Operating the unit with any other pitcher or no pitcher at all may result in injury. Failure to use the frothing pitcher supplied will make the warranty null and void.


SHORT CORD INSTRUCTIONS: A short power supply cord is available, to reduce the risk of becoming entangled in or tripping over a longer cord. If an extension cord is used:

- (1) the marked electrical rating of the cord set or extension cord should be at least equal to the electrical rating of the appliance;
- (2) the cord should be arranged in such a way that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over unintentionally;
- (3) the extension cord must include a 3-prong grounding plug.

THIS PRODUCT IS INTENDED FOR COMMERCIAL APPLICATIONS ONLY.

 **CAUTION:** it refers to the safety precautions to be taken in order to avoid possible harm and damage.

 **INFORMATION:** it refers to the advise to be followed to ensure the correct and safe operation of the coffee machine.

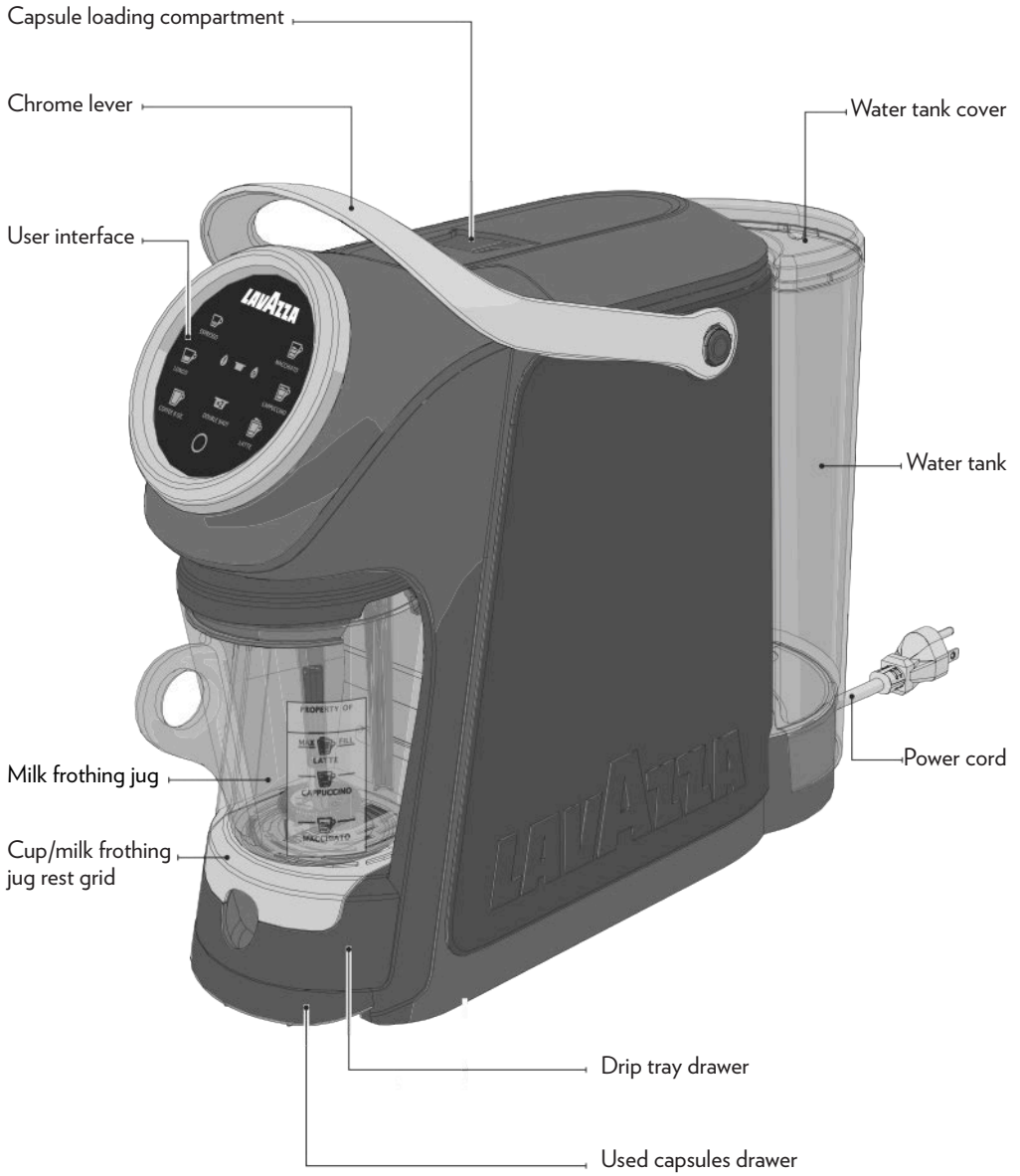
 **DANGER:** it refers to the presence of non-insulated “dangerous voltage” within the unit enclosure, which may be enough to pose a risk of fire or electric shock.

WARNING: THIS PRODUCT CONTAINS CHEMICALS THAT, BASED ON THE SCIENTIFIC KNOWLEDGE AVAILABLE SO FAR IN THE STATE OF CALIFORNIA, MAY HAVE CARCINOGENIC OR TERATOGENIC EFFECTS.












 **WARNING:**
RISK OF FIRE OR
ELECTRIC SHOCK
DO NOT OPEN 

WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT REMOVE THE BOTTOM COVER. NO USER SERVICEABLE PARTS ARE FOUND INSIDE. REPAIRS SHOULD BE DONE BY AUTHORIZED SERVICE PERSONNEL ONLY

WARNING TO USERS AND PARENTS: DO NOT allow children to operate the machine, unless they are supervised by an adult. The machine dispenses very hot water.



CONTROL UNIT

-  Espresso selection
-  Lungo “Weak” selection
-  Coffee 8 oz. selection
-  Double shot coffee function
-  Macchiato selection
-  Cappuccino selection
-  Latte “Milk” selection
-  Warning - water tank empty/missing
-  Warning - drip tray drawer
-  Warning - descaling required
-  ON/stand-by key



MILK FROTHING JUG

Below are the milk frothing jug components:

- 1** Jug cover with milk whipping jug and steam wand

- 2** Mug with three level marks



Macchiato selection



Cappuccino selection



Latte -Milk selection

The mug can be customized. Each cup is supplied with a label on which you can write your name.



MACHINE STATUS

<p>Machine ready without Milk frothing jug</p>
<p>Delivering ESPRESSO</p>
<p>Delivering LUNGO "WEAK"</p>
<p>Delivering COFFEE 8 oz.</p>
<p>Delivering Double shot (only espresso supply)</p>
<p>Programming Espresso measure After pressing for 3 sec.</p>
<p>Programming Lungo "Weak" measure After pressing for 3 sec.</p>

Example: = OFF
 = ON
 = Flashing

<p>Machine ready with Milk frothing jug</p>
<p>Delivering MACCHIATO</p>
<p>Delivering CAPPUCCINO</p>
<p>Delivering LATTE "MILK"</p>
<p>Delivering Double shot Ex: Cappuccino delivery</p>
<p>No water in circuit or Water tank removed</p> <p>Orange lights</p>
<p>Full capsule drawer filled</p> <p>Orange lights</p>
<p>Descaling required</p> <p>Orange lights</p>

! The manufacturer is not liable for damages resulting from:

- incorrect use and / or improper use of the machine;
- repairs performed by unauthorized Service Centers;
- tampering with the power cord;
- tampering with any part of the machine;
- use of non-genuine spare parts and accessories;
- no water softening;
- storage at a room temperature of less than 39.2°F (4°C);
- using the machine at a temperature of less than 41°F (5°C);
- using the machine at a temperature of more than 104°F (40°C);
- using non-compatible capsules.

In any of the above cases, the warranty will be null and void.

STARTING THE MACHINE

! Set the machine on a flat and firm surface, far away from water or heat sources. Do not connect the machine to the mains supply. Any damage caused by the failure to follow these instructions will make the warranty null and void.

- 1** Rinse the tank before use. Fill the water tank only with fresh, non-carbonated drinking water. The cover can be lifted to fill the tank directly.

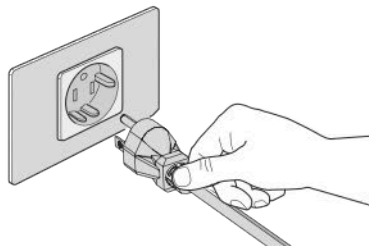


! The water level should never exceed the MAX reference mark and shall always be above the MIN mark.

! Use non-carbonated fresh water only. Hot water and other fluids can damage the tank.

! Make sure that your hands, the machine, the cord and the machine supporting surface are not wet.

- 2** Insert the plug into the socket.



- 3** Press one of the switch-on/supply buttons to switch the machine on.



- 4** The machine will be ready for use when the animation is over and the supply buttons light up to a steady white light.

- 5** Remove the milk frothing jug from the machine.

i When the milk frothing jug is not inserted, the coffee dispensing icons will turn on only. The milk dispensing icons will be disabled.

6 Upon the first machine start-up, you will have to supply 16.9 us fl. oz. (0.5 l.) of water, with no capsule inserted and by keeping the lever lowered.

! Upon the first machine start, the hydraulic circuit will have to be filled. When a supply is selected, the machine will activate the electric water pump. When water is inside the hydraulic circuit, the machine will start to dispensing the water.


7 Place a mug or glass under the supplying spout.
Press the coffee selection and wait for the water supply to end.

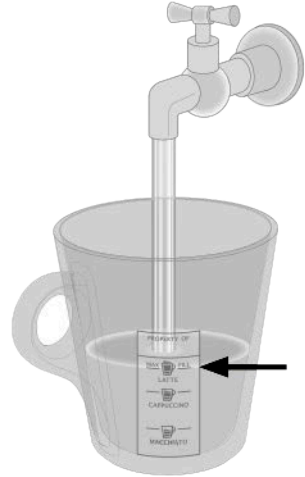


8 Open and close the lever, remove and empty the cup, then supply water one more time by pressing the coffee selection.

! Verify that the tank has been inserted correctly and has been filled with water. If the water in the tank is not enough, the machine will stop delivering and the “No water” warning lamp **!** will light up.

OPERATIONS PRELIMINARY TO USING THE MILK FROTHING JUG

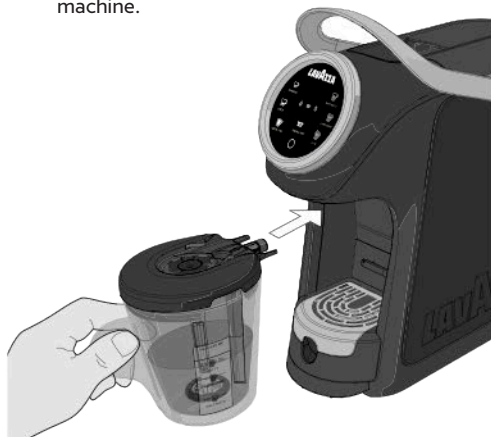
- 1** Before using the jug for the first time, carry out a cleaning cycle on the milk frothing jug.
- 2** Open the milk whipping jug and fill it with water up to the LATTE “MILK”  level sign.



- 3** Close the milk whipping jug with the cover, by paying attention to the correct position and direction of the cover.



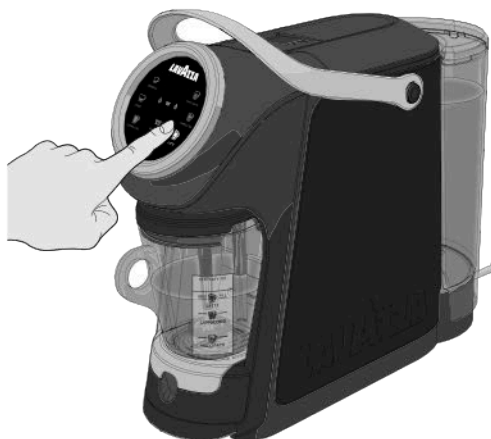
- 4** Close the milk whipping jug and fit it into the machine.



i If the milk frothing jug is correctly positioned, the machine will give out a beeping sound.

i When the milk frothing jug has been inserted, the machine will only enable the milk-based selections. The coffee icons will be disabled.

- 5** Press the LATTE “MILK”  supply key to start the cleaning cycle.



- 6** After cleaning, remove the jug from the machine.

- 7** Wash all the components with cold or warm water, then dry them up and fit them back into place correctly.

PREPARATION FOR COFFEE BREWING


- 1** Coffee brewing only: remove the milk frothing jug from the machine.

i When the milk frothing jug is not inserted, the coffee dispensing icons will turn on only. The milk dispensing icons will be disabled.

- 2** The following coffee dispensing supply keys will light up to a steady white light.

 Espresso selection

 Lungo “Weak” selection

 Coffee 8 oz. selection

***2** Double shot coffee (only espresso)

- 3** The coffee machine features two positions, for espresso cup or big cup (or glass) respectively.

- To use a big cup, place the mug (or glass) directly onto the plate at the bottom.
- To use an espresso coffee cup, you can remove the cup support plate.

Fit the cup support plate into the slot available at the top, then place the espresso coffee cup onto the plate.



- 4** Position the cup or mug on the cup rest grid, then pull up the capsule loading handle.

When the capsule loading handle is open, insert the **LAVAZZA Blue or Expert** capsules in the appropriate pod-holder



! Never put fingers or objects in the pod-holder. Only **LAVAZZA Blue or Expert** capsules must be inserted into the pod-holder.

- 5** Lower the capsule loading handle.



- 6** Verify that the machine is ready (the coffee key will light up to a steady light).

Press one of the coffee supply keys to start delivering.



- 7** During the heating-up phase, the desired beverage can be pre-selected by simply pressing the respective icon (this icon will be fully switched on whereas all the other beverages icons will be switched off).

When the machine reaches the set-point temperature, the state will have to change from "heating-up" to "Ready to brew", and the machine will start the preselect beverage.

In any case, the preselection can be cancelled by pressing the same button again (the machine will return to the previous condition).

i *Be careful when reserving a drink, do not forget to put a cup under the dispenser*

When the machine is ready, it will automatically starts dispensing.

- 8** The machine will automatically stop delivering when the programmed measure is reached.

i *During the coffee brewing phase, the pressed key will flash. After delivering, the key will light up again to indicate that the machine is ready.*

DOUBLE SHOT BREWING (only espresso and brewing with milk)

- 1** For coffee brewing only, remove the milk frothing jug from the machine.

i *When the milk frothing jug is not inserted, the coffee dispensing icons will turn on only. The milk dispensing icons will be disabled.*


- 2** Place the big cup or glass on the cup rest grid, then pull up the capsule loading handle. When the capsule loading handle is open, insert the LAVAZZA specific x2 coffee capsule in the appropriate pod-holder.





! Never put your fingers or any object in the pod-holder. Only LAVAZZA specific x2 coffee capsules must be introduced in the pod-holder.

- 3** Lower the capsule loading handle.




- 4** Press the double shot coffee function icon .




- 5** Then only the espresso  key will light up. Press the espresso key  the machine will deliver double coffee.




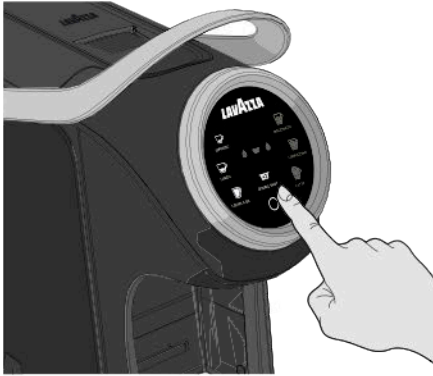
- 6** The machine will automatically stop delivering when the programmed measure is reached.



i *During the double shot coffee brewing phase, the pressed espresso key  will light up. After delivering, the key will light up again to indicate that the machine is ready.*

ENERGY SAVING

The machine will switch to the power-saving mode after about 4 hours of being idle, and the on/stand-by  light will go out.




The machine can be manually switched to the stand-mode by before the 4 hours' default time, by means the ON/stand-by  button.

ACOUSTIC SIGNAL
ACTIVATION / DEACTIVATION

- 1 Set the machine to the stand-by mode.
- 2 Simultaneously keep ESPRESSO  and MACCHIATO  buttons depressed over at least 2 seconds.
 - The machine will emit one brief acoustic signal to notify the deactivation.
 - The machine will emit two brief acoustic signals to notify the activation.
- 3 Once the procedure has been completed, the machine will go back to the stand-by mode.




COFFEE DOSE PROGRAMMING

-  The double shot and coffee doses cannot be programmed with the milk-based beverages.
- 1 Press the On/Stand-by  button to switch the machine on. The machine will be ready when the On/Stand-by  button stops blinking and the supply button lights are ON steadily.
 - 2 Lift the pod loading lever until it locks into position to open the pod fitting compartment.
 - 3 Put a Lavazza Blue or Expert capsule into the capsule fitting compartment.
 - 4 Lower the pod loading lever to close the pod fitting compartment. Place the cup onto the plate.
 - 5 Press down over 3 seconds the button of the icon you wish to program. The selected icon will flash quickly whereas the others buttons will turn off, except for the on-off button, to indicate that the programming mode has been accessed.
 - 6 Keep the supply button depressed.



- 7 Once the desired amount of coffee has been obtained, stop the supply by releasing the button. The machine will stop and the dose will be programmed.

 Measures are always programmed using the same button; any action by pressing other buttons will be ignored.

The programmed amount of brewed coffee can be changed by repeating the programming.

If the programmed measure exceeds the maximum one allowed, the machine will automatically stop delivery, the delivery button will blink and the last programmed measure will be saved in the memory. If case of power failure during the programming phase, the last programmed value will remain stored in the memory.

If, during the dose programming, a missing water condition is reported, the machine will stop supplying and the dose being programmed will not be saved.

Once the water tank has been filled, the dose programming procedure shall be repeated.

PREPARATION WITH MILK BREWING

i When the milk frothing jug is inserted, the machine will only enable the milk-based selections. The coffee icons will be disabled.

1 The following milk dispensing supply keys will light up to a steady white light.



Macchiato selection



Cappuccino selection



Latte "Milk" selection



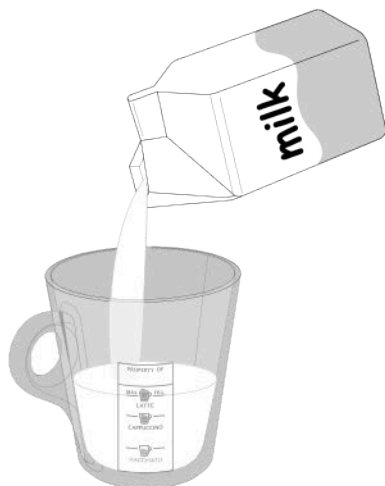
x2 Double Shot coffee function
(specific for 2 coffees capsule)

2 The milk frothing jug features three level marks.

3 Open the milk frothing jug and fill it to the desired level.

i Only use cold milk at fridge temperature of 39.2 to 46.4°F (4 to 8°C). Do not use milk at room temperature. Using veggie milk will not ensure perfect results.

! Pour the exact measure of milk as indicated on the jug. Do not use too much or too little milk. In both cases, hot milk will leak out of the container.



4 Close the jug, then place it on the machine.



i When the milk frothing jug is correctly positioned, the machine will emit a beeping sound.

5 When the capsule loading handle is open, insert the LAVAZZA capsule in the appropriate pod-holder.

! Verify that a capsule has been inserted; otherwise, the machine will delivery water instead of coffee.

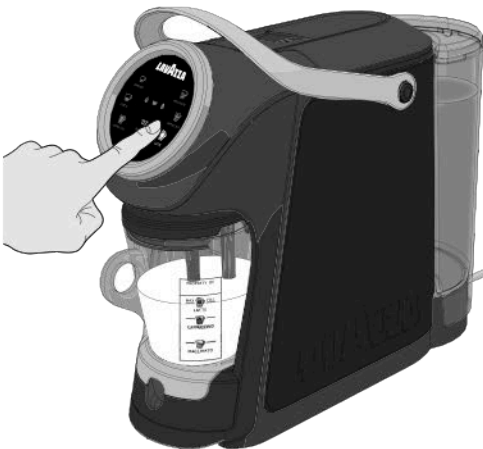
Verify that enough water is found in the tank before preparing for brewing



- 6 Lower the capsule loading handle.




- 7 Press the milk selection you wish to dispense. After a few seconds, the machine will start warming and frothing the milk.

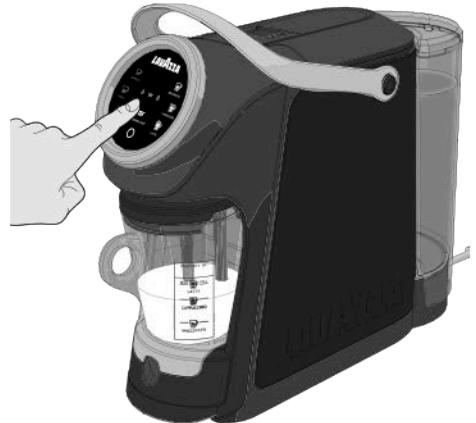


- 8 When ready, the machine will deliver the measure of coffee in the jug and will automatically stop.

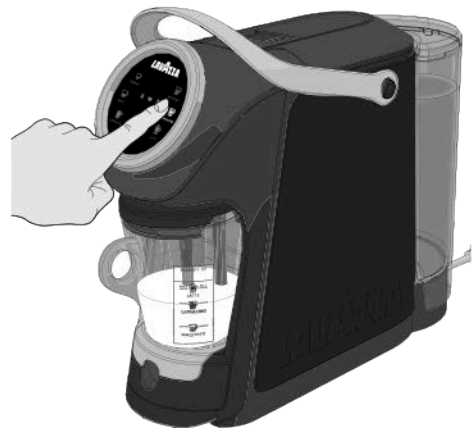
! Do not use the milk frothing jug to store beverages. Always clean the jug thoroughly after it is used.

DOUBLE SHOT COFFEE FUNCTION (WITH MILK JUG)

- 1 Open the milk frothing jug and fill it to the desired level.
- 2 When the capsule loading arm is open, insert the 2 coffee capsule in the appropriate pod-holder.
- 3 Press the double shot button icon .



- 4 Then press the desired milk dispensing button.



- 5 After a few seconds the machine will start warming and frothing the milk.
- 6 When ready, the machine will deliver the DOUBLE SHOT coffee in the jug and will automatically stop.
- 7 The machine will automatically stop delivering when the programmed measure is reached.

DESCALING

! Read the descaling instructions carefully!

Limescale normally builds up after the machine has been used over a long time.

The machine needs descaling at least every 2-3 months and / or when it gets noisy or makes unusual noise and / or the water flow is reduced and / or when coffee is not hot enough.

The need for automatic machine descaling is also notified by a special warning lamp. ☹️



i We recommend that you should use **LAVAZZA DESCALING** products to descale the machine.

! Do not use vinegar to decalcify the machine.

Do not activate the steam function.

Once the descaling is started, it will have to be performed completely.

Do not switch the machine off when the descaling cycle is in progress.

Do not go away from the machine when the descaling cycle is in progress.

Do not drink the descaling solution and the products dispensed until the completion of the cycle.

Pour the descaling solution together with cold tap water into the sink.



- 1** Before descaling, make sure there is no capsule inside the capsule holding compartment.
- 2** Remove and empty the water tank; remove the milk whipping jug as well.






- 3** Fill the water tank with the **LAVAZZA DESCALING** product (8.4 us fl. oz.) and water (8.4 us fl. oz.).
Fit the water tank back into place in the machine.



i Use a moist cloth to wipe off the squirts or drops, if any.



- 4 Place a suitably sized container under the machine spout.
- 5 To start the descaling procedure, press the LUNGO “WEAK”  and CAPPUCCINO  keys together over 3 seconds. The machine will emit a beep.

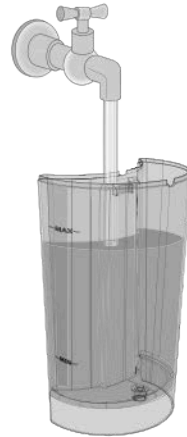



- 6 Press the Coffee 8 oz.  key to start the descaling cycle. During the cycle, the on/off  and Coffee 8 oz.  key will blink.



- 7 To increase the effect of the descaling product, the machine will automatically pause a long time.

- 8 When the tank is empty, the cycle will be temporarily interrupted and the on/off , descaling warning and Coffee 8 oz.  key will remain steady. The machine will emit a beeping sound.
- 9 Finally, remove the water tank, rinse it with fresh drinking water and fill it to the max. level.



- 10 Fit the water tank back into place in the machine. Place a suitably sized container under the machine spout.
- 11 Press the Coffee 8 oz.  key to start the rinsing cycle. When no water is left in the water tank, repeat the operation by filling up the water tank again. At the end of rinsing procedure, the machine will emit a long beeping sound and will be ready again to brew.



- 12 Wipe the machine with a damp cloth to remove any splash of the descaling solution. Then, the descaling process will be over.

CLEANING THE MACHINE

- !** Never use solvents, alcohol or other aggressive cleaning substances, or ovens, to dry the coffee machine components.

Wash the machine components (except for the electric components) with cold/warm water, by using non-abrasive clothes/sponges.

All removable components can be cleaned by means of a dishwasher.

Do not leave water in the tank and the water circuit for more than 3 days. If this is the case, drain the tank and circuit, rinse it and refill it with fresh water, then carry out a supply cycle without using a capsule before making coffee or other beverages.


- !** Do not use the milk frothing jug to store the beverages. Always clean the jug thoroughly after each use

COFFEE DISPENSER CLEANING

- 1** Clean the dispenser every week. Place a cup or glass under the supplying spout.
- 2** Carry out a supply cycle with no capsule inserted and by keeping the lever lowered.
- 3** Press one of the coffee selection keys to start delivering, then wait for the supply to end.



CLEANING THE DROP COLLECTION TRAY AND THE USED CAPSULE COLLECTION TRAY

- i** The capsule collection tray warning lamp  will light up when the used capsule tray is full and needs to be emptied and reinserted.
- i** The machine will emit an acoustic signal to inform that the capsule collection tray has been removed.
- i** Removing the drawer over more than 5 seconds will reset the capsule counter to zero.

- 1** Remove the drop collection tray and the capsule collection tray, then dispose of the used capsules and the fluids in the drop collection tray.

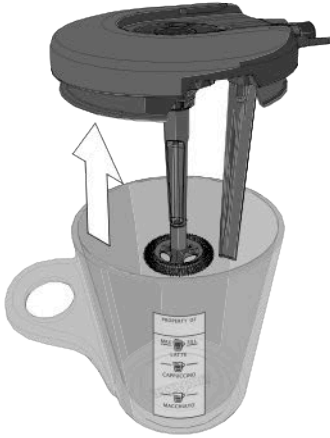


- 2** Wash all the components with cold or warm water or in a dishwasher, then dry them up and fit them back into place correctly.
- i** Regularly check that the drop collection tray is not full to prevent fluid leakage.

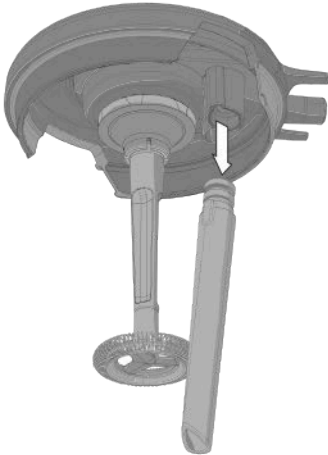


CLEANING THE MILK FROTHING JUG

- 1 Open the milk frothing jug and take its components apart.



- 2 Remove the steam wand from the milk whipping jug cover.

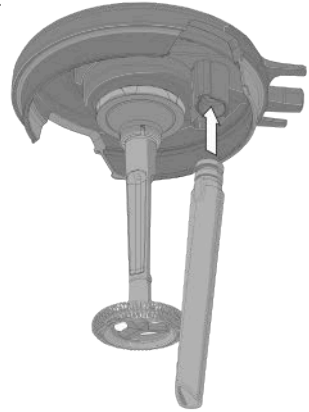


- 3 Clean the steam wand with a brush to remove all milk residues.



- 4 Wash the jug, the whisk and the steam nozzle in cold water or in a dishwasher at low temperature. Wash the components separately.

- 5 Fit the steam wand onto the milk whipping jug cover.






- 6 Fit the cover onto the milk whipping jug.




- 7 Close the milk whipping jug with its cover and pay attention to the correct position and direction of the cover.



Problem	Possible causes	Solution
<p>Machine does not turn on. On/Stand-by warning lamp OFF.</p> 	<ul style="list-style-type: none"> » The machine is not connected to the power source. » The machine is connected to a faulty power cord. » Power supply not available in the household mains. 	<ul style="list-style-type: none"> » Connected the machine to the power source. » Connected the machine directly to the power source. » Connect another device to check the availability of the power supply. <p>IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE.</p>
<p>The machine will not switch on after the “On/Stand-by” button is pressed.</p> 	<ul style="list-style-type: none"> » The touch interface fails to respond. » Wrong simultaneous press of two buttons. 	<ul style="list-style-type: none"> » Verify that the interface surface and the user’s hands are clean and dry. » Wait a few seconds, then press the “On / Stand-by”  button only. <p>IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE</p>
<p>Excessive heating time (i.e. more than 40 seconds).</p>	<ul style="list-style-type: none"> » The machine is stored at low temperatures (e.g. in a cellar or garage). 	<ul style="list-style-type: none"> » Keep the machine in a suitable place over at least 1 hour. Then, plug the machine into the mains socket and try to switch it on. <p>IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE</p>

Problem	Possible causes	Solution
Machine noisy.	<ul style="list-style-type: none"> » The machine does not rest on a flat, stable surface. » The power supply cable has been positioned incorrectly. » Movable parts not fitted properly. » No water in the tank. » Capsule not present. 	<ul style="list-style-type: none"> » Check the surface. » Check the correct position of the cable in the base of the machine. » Fit the movable parts properly. » Top up the tank with fresh drinking water. » Insert a Lavazza Blue or Expert capsule or a compatible one. <p>IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE</p>
Unit ready for use but failing to acknowledge the button press.	<ul style="list-style-type: none"> » Wrong button press/activation. » Used capsule collection tray not fitted. 	<ul style="list-style-type: none"> » Press one of the illuminated buttons with your fingertip, then check for the acoustic signal (if activated) and the proper blinking of the selected icon. » Check the correct insertion of the tray, with the resulting alarm warning lamp switch-off. Check for correct supplying. <p>IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE</p>
The lever remains closed after the supply.	<ul style="list-style-type: none"> » Used capsule tray full. 	<ul style="list-style-type: none"> » Empty the tray and try to open the lever. <p>IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE</p>

Problem	Possible causes	Solution
<p>Failure to supply (the machine is switched on, yet it supplies no coffee or water).</p>	<ul style="list-style-type: none"> » No water in the tank. » Tank not inserted correctly. » Capsule loading lever lifted or not lowered correctly. » No water flow in the hydraulic circuit (no activation). » Capsule not compatible. » Presence of limescale. 	<ul style="list-style-type: none"> » Top the tank up with drinking fresh water, then check for correct supplying. » Correctly fit the tank in, then check for correct supplying. » Lower the capsule loading lever up to the stop, then check for correct supplying. » Disconnect the power cord, wait 10 seconds, then connect the power cord again. Switch the machine on and wait for the heating cycle to be over. Check for correct supplying (the machine will automatically make attempts at filling the hydraulic circuit). » Try again by using another capsule from a different package. » Carry out the descaling procedure by means of the Lavazza descaling product. <p>IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE</p>
<p>Water leaks in the coffee machine.</p>	<ul style="list-style-type: none"> » Tank damaged. » Used capsule drawer filled. » Capsule stuck. » Capsule not compatible. 	<ul style="list-style-type: none"> » Check for leaks in the tank, by keeping it separate from the machine. » Empty the used capsule drawer. » Open and close the lever to drop the capsule. Remove and empty the capsule collection tray. » Use suitable capsules (i.e. Lavazza Blue or Expert capsules) or any other compatible capsule. <p>IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE</p>

Problem	Possible causes	Solution
On / Stand-by button  blinking in red.	» Inadequate machine storing conditions / Temporary lock.	» Unplug the machine from the power socket and allow it to rest at room temperature enough time (max. 1 hour). Plug the machine in again, then press the switch-on button (make one attempt only). IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE.
The loading lever either does not reach the supply position or requires an excessive closing effort.	» Spent capsule drawer filled. » Capsule stuck.	» Empty the tray and make an attempt at closing the lever. » Open and close the lever to drop the capsule. IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE.
Coffee is dispensed too fast and, therefore, is not so creamy.	» A previously used capsule is used. » Capsule not present. » Capsule not compatible.	» Use a new capsule. » Insert the capsule. » Try again by using another capsule from a different package. IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE.
The coffee is cold.	» Slow supplying – hydraulic circuit clogged with limescale.	» Perform the descaling procedure by means of the Lavazza descaling product. IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE.

Problem	Possible causes	Solution
The machine emits no sound .	» Acoustic signal OFF.	<p>» Set the machine to the stand-by mode, then simultaneously keep the “ESPRESSO ☕” and “MACCHIATO ☕” coffee buttons depressed over at least 2 seconds.</p> <p>IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE.</p>
Coffee flows out slowly drop by drop.	<p>» Capsule not compatible.</p> <p>» An inadequate pod has been used.</p> <p>» Supplying device clogged.</p> <p>» Hydraulic circuit clogged with limescale.</p>	<p>» Try again by using another capsule from a different package.</p> <p>» Remove the used capsule and use a new one.</p> <p>» Clean the coffee dispensing spout (see MAINTENANCE AND CLEANING).</p> <p>» Perform the descaling procedure by means of the Lavazza descaling product.</p> <p>IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE.</p>
The milk-based beverage warning lights are OFF and the buttons won't work.	<p>» Milk jug missing or inserted wrongly.</p> <p>» Milk cover positioned with the nozzles facing the handle.</p>	<p>» Insert the milk jug. The milk preparation warning lights will be turned on if the jug is inserted correctly.</p> <p>» Turn the milk cover so that the nozzle will face the direction opposite the handle. The milk preparation warning lights will be turned on if the jug is inserted correctly.</p> <p>IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE.</p>

Problem	Possible causes	Solution
Milk does not foam.	<ul style="list-style-type: none"> » Milk unsuitable for use. » Too hot milk temperature. » Beater coil not fitted into place. 	<ul style="list-style-type: none"> » It is recommended that whole milk (pasteurized or UHT-treated) and / or cold skimmed milk from the fridge of 39.2 to 46.4°F (4 to 8°C) should be used. » Use milk at the fridge temperature (i.e. ranging between 39.2 to 46.4°F (4 to 8°C). » Make sure that the beater coil has been fitted into place correctly. <p>IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE.</p>
The milk-based beverage temperature is too hot.	<ul style="list-style-type: none"> » Insufficient amount of milk fed with respect to the selected / desired amount. 	<ul style="list-style-type: none"> » Add more milk by following the indications of the icons on the milk jug. <p>IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE.</p>
The milk-based beverage temperature is too cold.	<ul style="list-style-type: none"> » Excessive amount of milk fed with respect to the selected / desired amount. 	<ul style="list-style-type: none"> » Decrease the amount of milk by following the indications of the icons on the milk jug. <p>IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE.</p>
Noisy operation of the cappuccino maker during the preparation with milk	<ul style="list-style-type: none"> » Milk shipping beater incorrectly fitted into place.. 	<ul style="list-style-type: none"> » Fit the milk whipping beater into the correct position, as shown in the Manual. <p>IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE.</p>

Problem	Possible causes	Solution
<p>No coffee available for preparing the Macchiato, Cappuccino and the Latte macchiato.</p>	<ul style="list-style-type: none"> » Coffee capsule missing. » Previous coffee capsule not discharged. » Early removal of the milk jug. 	<ul style="list-style-type: none"> » Insert a coffee capsule and prepare the new desired beverage by eliminating the previous one. » Discharge the used capsule, insert a new one and prepare the new desired beverage by eliminating the previous one. » Wait for the acoustic signal at the end of preparing the selected beverage. <p>IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE.</p>
<p>Milk spilling out of the jug</p>	<ul style="list-style-type: none"> » Milk jug broken. » Excessive milk jug filling (above the upper notch / icon). » Insufficient milk jug filling (below the selected notch / icon). » Selection of the same beverage used for the previous preparation. 	<ul style="list-style-type: none"> » Check the integrity of the milk jug. In case of breakage, CONTACT THE LAVAZZA CUSTOMER SERVICE. » Fill with the correct amount, as shown by the icons on the jug. » Fill with the correct amount, as shown by the icons on the jug. » Prepare the new desired beverage by eliminating the previous one and by applying one cycle ONLY. <p>IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE.</p>

Problem	Possible causes	Solution
On / Stand-by button red warning light with acoustic signal emitted when preparing a milk-based beverage.	» Products other than milk (e.g. powders) have been used.	» Use only milk to prepare the beverages supplied by the machine. IF THE PROBLEM CANNOT BE SOLVED, CONTACT THE LAVAZZA CUSTOMER SERVICE.

Please contact the Lavazza Customer Service for any problem or failure not included in the above list

TECHNICAL SPECIFICATIONS

- Power supply: 120V / 60Hz
- Nominal power: 1250W
- Dimensions: Height: 11in (28 cm)
Width: 5.7in (14.5 cm)
Depth: 15in (38 cm)
- Weight: 9.9lb (4,5 kg)
- Water tank removable type: 37.1 us fl oz (1,1 L)
- Housing materials: Thermoplastic
- Cable Length: 31.5in (80 cm)