

KEENELAND MERCANTILE

Order #: _____

Return/Exchange Form

Item(s) To Be Returned:

Quantity	SKU	Color	Size	Description	Amount

Item(s) Requesting In Exchange: Please check box if you don't want to exchange

Quantity	SKU	Color	Size	Description	Amount

Reason for Return: please check all that apply

<p><u>SIZING</u></p> <p><input type="checkbox"/> Too small</p> <p><input type="checkbox"/> Too large</p> <p><input type="checkbox"/> Wrong</p>	<p><u>QUALITY</u></p> <p><input type="checkbox"/> Didn't like material</p> <p><input type="checkbox"/> Not as described</p> <p><input type="checkbox"/> Overall</p>	<p><u>GENERAL</u></p> <p><input type="checkbox"/> Changed mind</p> <p><input type="checkbox"/> Damaged</p> <p><input type="checkbox"/> Value not as expected</p> <p><input type="checkbox"/> Other _____</p>
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For returns & exchanges, please fill out all information below:

Name: _____

Address: _____

City, State, Zip Code: _____

Phone #: _____

Email: _____

Return Instructions:

- We will gladly accept returns or exchanges within **30 days of order**. **Unless a mistake was made on our end, you will be responsible for the cost of shipping the item back to our warehouse as well as original shipping cost. If a mistake was made or an item arrived damaged, email mercantile@keeneland.com for a return shipping label.*
- Please allow up to 2 weeks for your return or exchange to be received and processed
- Personalized, consumables, spirits and sale items cannot be returned or exchanged.
- For questions regarding online orders, please call 859-288-4247 (M-F 9am-4pm) or email mercantile@keeneland.com
- Fill out this form and place in your package to be shipped to the address below:

Keeneland Mercantile
ATTN: Returns/Exchanges
4201 Versailles Road
Lexington, KY 40510