

We're excited for you to enjoy Better Light with your LuDela candle in your home. We appreciate your purchase!

Please practice the same safety diligence with vour LuDela candle as you would with traditional candles. It's a REAL, OPEN FLAME CANDLE and utmost attention is still needed to ensure safety. It's important to read these instructions completely to ensure safe, hassle-free operation of your LuDela candle for years to come. Let's get started!

Please retain these instructions for your records.

REMEMBER: NEVER TURN THE FUEL BOTTLE SIDEWAY OR UPSIDE DOWN.



Make sure the candle is fully charged

- 1) Remove white safety cap from cartridge by pushing it down and twisting counterclockwise
- 2) Remove and pull the smaller orange plug to expose wick. Do not discard orange plug.
- 3) Place candle over cartridge.
- 4) Lift the candle and cartridge. Keep both pieces upright. Push up and turn the cartridge clockwise into the candle. Keep turning until you hear one REED

### TO REMOVE CARTRIDGE



To remove: Turn cartridge counter clockwise. You will hear two beeps with fan running a few seconds when vour LuDela turns off.

#### USING YOUR REMOTE CONTROL

Your remote control is child resistant via a sequence of buttons. The unlocking sequence is located on a sticker on the back of the remote. To ignite

- 1) Unlock the remote by pressing your chosen timer button once.
- 2) Point the remote at your LuDela while holding the "On" button for 3 seconds.
- 3) You can now ignite all your LuDelas in your home by just hitting the "On" button
- 4) To extinguish, press the red "off" button.
- 5) Your remote will automatically lock again after 10 seconds of idle use

# **IMPORTANT CAUTIONS &** SAFFTY WARNINGS

Our candles are made of real wax and are flammable WAX CANDLES ARE INHERENTLY HAZARDOUS. AND THEREFORE YOU SHOULD

- ·Never leave a burning candle unattended:
- ·Never burn a candle on or near anything that might catch fire: ·Keep candles out of the reach of children and pets. IE VOLLDO NOT FOLLOW THESE INSTRUCTIONS a fire may result causing property damage, personal injury, or death.

Always keep your LuDela candle upright. Your candle cartridges use liquid that may leak right away if tilted. If you notice any liquid on the top of your cartridge make sure to wipe it off before use. Do not touch the top of the candle during use. Hot surface may result in injuries.

Do not touch electric nodes when turning on the candle.

Do not manually adjust the wick height of your LuDela candle cartridges. The wick is set to deliver a flame height of no more than 1.5 inches. Manually adjusting the wick to achieve a higher flame height increases the risk of fire and may destroy your LuDela candle.

Your LuDela is a real-flame candle. You should practice the same level of safety diligence with your LuDela candles as traditional candles. Although LuDela has enabled technology to help increase safety you should never rely on technology as it can fail. Always burn within sight, keep away from things that can catch fire, keep away from children, and use indoor only, away from drafty areas. Please dispose cartridge after complete use. Do not refill cartridge with any type of liquid.

Intended for indoor use at room temperature. Keep out of direct sunlight, away from heat sources, and out of extreme temperatures or your LuDela may soften, melt, crack or not function properly. Operating in extreme heat or cold may result in damage to the components and void the warranty. The liquid paraffin will become solid state at 41°F. It will return to liquid state when stored at above 41°F.

This product contains small parts which, if removed, can pose a choking hazard. Keep away from small children

LuDela cartridges are made from liquid paraffin and the fuel should never be ingested. If ingested do not induce vomiting. Contact a physician immediately.

Do not use a lighter or other ignition devices to light your LuDela. A manually lit LuDela will not have the safety features enabled and thus increases the risk of a candle fire.

\* To function properly and avoid overheating, any enclosed candle lantern you select to use with your LuDela must have proper venting that allows cool air to be drawn into the lantern at the

base as well as a larger hole in the top center to allow hot air to exit. This product is not waterproof. Place this product away from damp surroundings and do not submerge in water.

Fingers and fire don't mix. If the top plate is touched, the candle will self-extinguish.

# LOW BATTERY, SAFETY & **OPERATION INDICTORS**

Your LuDela candle uses beeps to indicate proper functioning and alert you when it needs attention as follows:

- · One Beep: Correct insertion of candle cartridge.
- Two Beens: Correct removal of candle cartridge
- Three Beeps: Low battery. Charge your LuDela soon.
- · Continuous Beeps: Safety Warning. See Descriptions Below.
- · To ensure maximum battery life time, please recharge the battery at least every 3 months.

### CONTINUOUS BEEP SAFETY WARNINGS:

Tilt Warning: When your LuDela is tilted over with a candle cartridge inserted it will continue to beep until it is brought upright again.

Excessive Heat Warning: Your LuDela beeps continuously when it's too hot\*. You can stop this beeping alert by doing the following:

- 1) Extinguish the Flame: Use remote control to turn off your Ludela. If the flame is already out, move to step two.
- 2) Let the temperature go down naturally. Do not touch your LuDela. 3) After the temperature goes down the beeping will stop.
- 4) Move your LuDela to better location out of breezy or windy areas and ensure your flame height is not over 1.5 inches.

\* IMPORTANT SAFETY NOTE: Excessive heat often happens when using your LuDela near vents, under fans or in breezy areas. Your LuDela was designed for indoor use only. Please do not extend the wick height manually as it can result in a flame size higher than 1.5 inches. Flames higher than 1.5 inches can overheat your LuDela and increases both fire risk and risk of damaging your LuDela.

### RECHARGING YOUR LuDela CANDLE

Your LuDela comes with one non-replaceable battery and can be recharged with the charging cable provided (wall outlet charging cord adapter not included. Just follow these steps:

- 1. Remove the candle cartridge. Turn cartridge counter clockwise. You will hear two beeps and fan running a few seconds when your LuDela turns off. (Remember, do not tip it over). Place the orange plug back on the cartridge.
- 2. Carefully insert the cable into the charging port in the candle until a red light appears.
- 3. When the red light turns green, it is fully charged. Carefully remove the cable from the charging port.

Battery life will depend on use.

WARNING: Do not attempt to use the candle while charging.





#### TROUBLESHOOTING

Here are a few tips to follow if you are having issues with your LuDela candle

- 1. Candle will not light: If you have followed the instructions and are having issues igniting your LuDela candle, please watch the troubleshooting video at www.LuDela.com/Help. You may also contact our customer support at 1-855-558-3352 or email Hi@LuDela.com if you have any questions.
- 2. Candle beeps and blows itself out: Your LuDela will self-extinguish if it detects excessive heat, or the top plate of the candle is touched. Please try a new location with less of a breeze and ensure the flame height is no higher than 1.5 inches
- 3. Nonfunctioning remote: Make sure your LuDela's sun logo is facing the remote. This is where the IR remote sensor is located. This ensures maximum distance of your remote control. Check battery.
- 4. Candle is beeping and I can't extinguish the flame with remote: Extinguish the flame by blowing it out and wait for the LuDela to cool down. Move the LuDela to a new location with no breeze and ensure the flame height is under 1.5 inches. If the flame is over 1.5 inches, do not use the cartridge.

### LuDela 90-DAY LIMITED WARRANTY

Please find important information about your rights and obligations, as well as limitations and exclusions that may apply

What this warranty covers and the period of coverage: This limited warranty applies to LuDela Candle (the "Product") manufactured and distributed by LuDela Technologies LLC. ("LuDela"). LuDela warrants to the owner of the Product that the Product will be free from defects in materials and workmanship for a period of ninety (90) days from the date of original purchase (the "Warranty Period"). If the product fails to conform to the Limited Warranty during the Warranty Period TuDela will at its sole discretion, accept the return of the product and either replace it with a product of equal or greater value, or refund the money actually paid by purchaser for the Product. This is your sole and exclusive remedy for breach of this warranty. Any product replaced under this Limited Warranty will have warranty coverage for the longer of ninety (90) days or the remaining Warranty Period. The Limited Warranty is transferable from the original purchaser to subsequent owners, but the Warranty Period will not be extended in duration or expanded in coverage for any such transfer

Warranty conditions and how to get service:

If you believe that the Product may be defective, you may contact LuDela at 1-855-558-3352 or by email at Hi@LuDela.com. LuDela's warranty obligations are conditioned on the owner 1) notifying LuDela through the contact information above during the Warranty Period and providing a description of the alleged failure, 2) providing proof of purchase date, 3) complying with LuDela's return shipping policy, and 4) shipping the product to LuDela, at owner's expense, for repair or replacement, Unless otherwise specified herein, LuDela will pay all costs of return shipping to the owner What this warranty does not cover.

This warranty does not cover any of the following

- 1) Damage to any Product on which identifying markings and/or serial numbers have been removed or made illegible.
- 2) Damage caused by any modifications, alterations, tampering, or improper maintenance or renairs to the Product 3) Damage resulting from handling, storage, installation, or use of the Product.
- which is improper or not in accordance with LuDela's Product instructions 4) Damage resulting from the addition of accessories not approved by LuDela.
- Damage due to exposure to excessive heat, sunlight or extreme cold. 6) Damage caused by abuse, misuse, poor maintenance, or failure to maintain
- the Product, as determined by LuDela at its discretion 7) Freight damage.

## DISCLAIMER OF WARRANTIES:

EXCEPT AS OTHERWISE STATED ABOVE IN THIS LIMITED WARRANTY, AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, LUDELA DISCLAIMS ALL EXPRESS, IMPLIED, AND STATUTORY WARRANTIES WITH RESPECT TO THE PRODUCT INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE LUDELA ALSO LIMITS THE DURATION OF ANY IMPLIED WARRANTIES TO THE DURATION OF THIS LIMITED WARRANTY.

#### LIMITATION ON DAMAGES:

IN ADDITION TO THE ABOVE WARRANTY DISCLAIMERS, IN NO EVENT WILL LUDELA BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, EXEMPLARY, OR SPECIAL DAMAGES, INCLUDING ANY DAMAGES FOR LOST PROFITS, ARISING FROM OR RELATING TO THIS LIMITED WARRANTY OR THE PRODUCT AND LUDELA'S TOTAL CUMULATIVE LIABILITY ARISING FROM OR RELATING TO THIS LIMITED WARRANTY OR THE PRODUCT WILL NOT EXCEED THE AMOUNT ACTUALLY PAID FOR THE PRODUCT BY THE ORIGINAL PURCHASER.

#### State or non-US law:

Some states and/or non-US jurisdictions do not allow limitations on how long an implied warranty lasts or exclusions/limitations on incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or from jurisdiction to jurisdiction. The disclaimers, exclusions and limitations of liability under this limited warranty will not apply to the extent prohibited by applicable law

#### ECC COMPLIANCE

This device complies with Part 15 of the ECC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications However, there is no quarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

MODEL #1 W5511



**BURN WITHIN** 

SIGHT





## WARNING

You should practice the same level of safety diligence with your LuDela candles as traditional candles.



Swallowing the battery in the candle or remote control may lead to serious injury or death in as little as 2 hours due to chemical burns and potential perforation of the esophagus. Immediately see doctor and call (800) 498-8666. Dispose of used batteries immediately Risk of injury due to fire, explosion or leakage. Do not disassemble, crush or expose to fire or high temperatures the battery in the candle or remote control

www.LUDELA.com

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