
Warranty

Heartwork designs and manufactures furniture for creative and inspiring workspaces. We are committed to high-quality, commercial grade designs all Made in the USA. We believe a considered workspace is a better workplace - one that can be more productive and creative. Since 2012, we've worked with the top A+D firms for clients at high-growth startups to Fortune 500 companies. Whether you are working alone, in pairs or on teams, your place of work should reflect your company's unique culture and allow you to work your best.



IA Interior Architects, Portland, OR

Heartwork warrants that the products we manufacture and sell are free of defects in workmanship and materials. Should your product fail to conform to this limited warranty, during the applicable warranty period from the date of shipment listed below, Heartwork, upon prompt written notice, will repair or replace at its cost the affected part or parts.

Active Duty Collection 10 years from date of shipment

Building Block Collection 10 years from date of shipment

Sawhorse Collection 5 years from date of shipment for defects/workmanship

Custom Project Elements 2 years from date of shipment (including but not limited to wood veneer products and plywood)

This warranty does not apply to:

- Normal wear and tear or improper use
- Changes in surface finishes, including color fastness, due to aging or exposure to light
- Dramatic temperature changes or exposure to unnatural environmental conditions
- Any damage incurred caused by a carrier other than a Heartwork provided service
- Natural variations occurring in wood, or other natural products
- Any non-conforming installation that is not in line with Heartwork's installation instructions
- Any digital or mechanical locks, which shall fall under the respective manufacturer's warranty