



KeraCalm

Zero Formaldehyde

Keratin & Collagen Enriched

F&Q'S

Q: Can KeraCALM be applied the same day as a colour service?

A: Yes. It best to perform the KeraCALM service first then colour.
For optimum results we DO recommend to wait 2 weeks after a KeraCALM service before colouring. If a lightening service is required, its recommended it be done BEFORE using KeraCALM. Active persulphates in lighteners will remove the keratin and neutralise/undo the results.

Q: Is KeraCALM SAFE for highlighted, bleached or damaged hair?

A: As long as YOU the stylist feel the clients hair can withstand the heat application from the irons during the service and after conducting a full consultation to be sure the clients hair is not severely damaged or broken (do not use if the scalp is irritated or broken). It may be necessary to recommend a repair regimen for the client 2 weeks prior to a service. For example: Use [Rhassoul Recovery Masque](#) at least twice a week to regain condition.

Q: Can KeraCALM be used for new growth only or the entire head?

A: Application should be done on the entire head. As the build up of KeraCALM will only improve the hair (shine, texture, noticeably softer and smoother) and not harm it.

Q: Is KeraCALM SAFE while pregnant or breastfeeding?

A: While we wouldn't recommend this, there are no known reactions or side effects stated. We advise the client consult with their GP prior to any KeraCALM service.

Q: How soon after a KeraCALM service can a client wash their hair?

A: Hair can be washed 8 - 12 hours after a service. If their hair does get wet or damp, blowdry hair immediately and flat iron to re-straighten on a low setting. Seal the hair with [IlluminOil](#).

Q: DONT...

- Use if the scalp is irritated or broken
- Swim in the ocean or chlorine treated pool for at least 3-4 days after. Chlorine and salt will effect the longevity of the treatment
- Apply to hair that has been treated with henna colour as this coats the hair and prevents KeraCALM penetrating the hair shaft
- Over saturate the hair with product as this will make ironing and blowdrying the hair during the process extremely difficult and tacky. Over saturating may also increase sensory irritation
- Reapply product if the hair absorbs KeraCALM and become dry. It is not necessary
- Use hair bands or clips and this will leave an impression on the hair