

lovenote

Lovenote is a band of modern bridal boutiques created by the team behind Truvelle, Laudae, and Aesling. We design and manufacture all of our own lines in our inspiring Vancouver headquarters. We're about individual style. We're obsessed with quality. And we think shopping should be fun. We are seeking a manager for our brand new Ottawa store!

Position: Store Manager

Type:

- Full time
- Must be available Saturdays and Sundays

Location: Wellington Street Ottawa

Responsibilities:

- Provide high quality customer service through one-on-one private consultations
- Engage with customers through email and phone
- Identify and assess customer's needs to ensure they are satisfied with their interaction/resolution
- Build sustainable relationships and trust with customers through open and interactive communication
- Follow procedures, guidelines and policies
- Always go above and beyond for the customer
- Strong merchandising skills and ability to create and maintain visual displays
- Monitoring and evaluating performance to ensure goals are being met
- Analyzing data and using critical thinking to solve problems
- Facilitating effective internal and external communication.
- Encouraging innovation and continuous improvement
- Staying informed about industry trends and incorporating best practices.

You are:

- Able to multi-task and pivot in a fast-paced environment
- A self-starter!
- Someone who loves to continue learning
- Patient, empathetic, and passionately communicative
- A problem solver
- Able to perform independently & in a team
- Able to proactively solicit feedback, ask clarifying questions and resolve issues in a non-confrontational way
- Effective communication skills (written & verbal) & extremely organized, thorough and able to prioritize

Requirements:

- Minimum 3 years experience in a service-based role
- Some management experience

Please send your resume to careers@oremony.com