



RETURN/EXCHANGE RMA FORM

ORDER# \_\_\_\_\_

DATE: \_\_\_\_\_

CUSTOMER NAME: \_\_\_\_\_

EMAIL: \_\_\_\_\_

PHONE NUMBER: \_\_\_\_\_

ITEM #	ITEM NAME

Reason for Return or Exchange:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

RMA Number: \_\_\_\_\_

*NOTE: An RMA Number can be obtained from one of our customer service representatives (Call toll free at 800-629-3325).*

*An RMA Number must be included for us to process your return.*

**All returns are to be shipped freight prepaid to:  
Generator Factory Outlet  
5798 Ontario Mills Pkwy.  
Ontario, CA 91764**