

## **Product Information Safety Policy:**

We, **RN Chidakashi Technologies Private Limited**, having CIN: U72900MH2015PTC261095, being a private limited company, registered under the Companies Act, 2013, having its registered office address at Flat No. 4, Plot No. 82, Stambhirth, Rafi Ahmed Kidwai Marg, Wadala (West), Mumbai - 400031, are in the business of designing, developing, marketing and distributing hardware-software integrated systems.

We develop various products. The purchaser/s of our product/s is/are considered as the owner/s of the product/s. The products we sell are for your personal use only. Our products may require, acquire, collect, assimilate and display information about the owner of the product. We require this information for the purpose of providing inputs in our products for taking commands from its owner or from any other person/s, the owner may grant access to the product. This information shall be in the nature of personal data and we do not collect or store any 'sensitive personal information' as defined under the Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011 (Data Protection Rules) about the owner. If the owner or any other user provides any 'sensitive personal information', then such information provided will be completely at the information provider's risk and we do not take the liability or the responsibility of safety or protection such information.

### **Who may use our product/s?**

Any person who may purchase our product will be considered to be the owner of the product. Such owner will be considered as the first user of the product. The owner may allow any other person to use his product. In case a child uses his product, we assume that such use is as per the guidance and under the supervision of an adult (a person above 18 years of age) or a guardian. We do not take any responsibility or liability of any harm or damage or loss caused due to illegitimate use or access of the product and it is the risk of the owner.

### **What data we collect?**

We may collect the following information:

- a) Name, age and Gender of the owner;
- b) contact information including email address of the owner;
- c) demographic information such as postcode, preferences, interests and likes/dislikes;
- d) GPS Location;
- e) Emotional state of the user;
- f) other information relevant for the improvement of the products.

### **What information we do not collect?**

We do not collect any 'sensitive personal information' as defined under the Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011 (Data Protection Rules) about the owner. You may *at your own risk* provide 'sensitive personal information' on the website or on the application or feed in the product; then such information provided by you, you will be solely responsible for such information and we do not take the responsibility or liability for the safety or protection such information you provide to the product.

### **What we do with the information we gather?**

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping;
- Understanding the identity of the user in order to further support the user's interaction with the product;
- Understanding the usage of the product by the owner;
- Allow the product to seemingly interact and adapt to the user;
- Allow the product to understand the human emotions and learn from such interaction;
- Allow the user to control and fully access the product;
- We may use the information to improve our products and services;
- We collect such information for authentication purpose and in order to understand the demographic trends and usage patterns of the user;
- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided;
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may use the information to customise the website according to your interests.

## **Security**

We are committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so or it is required to do so in order to provide services to you. We will make sure that whoever we share the Information with will also adhere to strict non-disclosure and confidentiality requirements. We will not transfer the Information to any third party without your prior consent. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

We have no control over any information or data you input on the product and such input of information or data is done *at your own risk* and we are not responsible or liable for any claims for damages or losses you incur by inputting such information or data onto the product.

You may request details of personal information which we hold about you under the relevant applicable laws in the country. A small fee will be payable. If you would like a copy of the information held on you please write to **RN Chidakashi Technologies Pvt. Ltd., Flat No. 4, Plot No. 82, Stambhirth, Rafi Ahmed Kidwai Marg, Wadala (West), Mumbai - 400031.**

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

## **Grievances**

We take our responsibility towards ensuring the privacy and security of your Information very seriously. In addition to complying with the various requirements under law, we believe that as an organisation that has access to your specific information, we must ensure that the Information we collect from our users is handled in a legal, responsible and ethical manner. If you have any concerns or questions regarding this Product Information Safety Policy, feel free to contact our Grievance Officer who can be reached at [legal@miko.ai](mailto:legal@miko.ai).

## **Contacting Us**

Further, if there are any queries or questions regarding this Product Information Safety Policy, you may contact us using the information below:

**RN Chidakashi Technologies Pvt. Ltd.,  
Flat No. 4, Plot No. 82, Stambhirth,  
Rafi Ahmed Kidwai Marg,  
Wadala (West), Mumbai - 400031.**