

-SOL0053-

# **SOLE**

**FITNESS**



**SB900 INDOOR CYCLE**

## **OWNER'S MANUAL**

**PLEASE CAREFULLY READ THIS ENTIRE MANUAL BEFORE  
OPERATING YOUR NEW INDOOR CYCLE!**

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# IMPORTANT SAFETY INSTRUCTIONS

**WARNING** - Read all instructions before using this appliance.

1. Use this equipment only for its intended use as described in this manual. Do not attempt to ride this bike at high pedal speeds until you have ridden the bike for some time and are comfortable riding at slower pedal speeds.
2. The bike is NOT equipped with a freewheel system which means that when the flywheel is in motion, the pedals will be in motion. Do not attempt to stop the unit by applying backward pressure to pedals while they are turning as knee injury may occur. Do not attempt to remove your feet from pedals while they are moving.
3. Wait for flywheel to coast to a stop before dismounting the bike. If you want to stop the flywheel, push down on the brake knob.
4. Serious injury or death may occur from over-training. Consult a medical doctor or qualified fitness instructor to determine an exercise program appropriate for your level of fitness.
5. Do not attempt to turn the pedal cranks by hand. Do not touch any driving mechanism while it is in motion as possible injury could occur.
6. In a home setting, keep children away from the bike when it is not in use. Keep children and pets away from the unit while it is in use.
7. Do not attempt to perform dip movements on handlebars.
8. Never drop or insert any object into any opening of the bike.
9. Only use the bike on a stable, level floor.
10. Follow instructions for safe use of the equipment including proper seat position, handlebar position, and use of foot positioning system of pedals. Do not attempt to pull up handlebar post and seat post over the 'MAX.' graduation.
11. For safe operation, allow for at least 1foot (30cm) of free space to either side of the unit and 2 feet (60cm) of free space to the rear of the unit.

Regularly examine the bike for damage and wear. Inoperable components should be replaced immediately or the equipment should not be used until it is repaired.

Failure to follow all guidelines may compromise the effectiveness of the exercise experience, expose yourself (and possibly others) to injury, and reduce the longevity of the equipment.

**SAVE THESE INSTRUCTIONS - THINK SAFETY!**

# IMPORTANT OPERATION INSTRUCTIONS

**WARNING** - AS THE OWNER OF THIS EXERCISE EQUIPMENT, YOU SHOULD INSIST THAT ALL USERS FOLLOW THE SAME GUIDELINES: YOU SHOULD MAKE THIS MANUAL AVAILABLE TO ALL USERS.

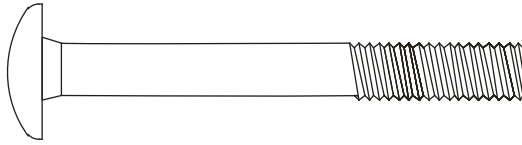
1. Obtain a complete physical examination from your medical doctor and enlist a health/ fitness professional's aid in developing an exercise program suitable for your current health status.
2. When working out for the first time, start out slowly for a minimum of five minutes. After your muscles are warmed up, gradually increase the pedaling speed and/or resistance.
3. The speed and duration of your exercise program should always be subject to how you feel. Never permit peer pressure to exceed your personal judgment while exercising.
4. Overweight or severely de-conditioned individuals should be particularly cautious when using the equipment for the first time. Even though such individuals may not have histories of serious physical problems, they may perceive the exercise to be far less intense than it really is, resulting in the possibility of overexertion or injury.
5. Proper installation and regular maintenance are required to ensure user's safety. Maintenance is the sole responsibility of the owner.

# SB900 ASSEMBLY PACK CHECKLIST

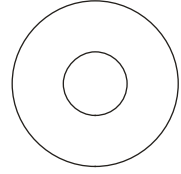
## 1 HARDWARE STEP 1



**#82.** 3/8"  
Nut (4 pcs)

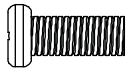


**#81.** 3/8" x 3-1/2"  
Button Head Socket Bolt (4 pcs)



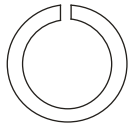
**#83.** 3/8" x 23mm  
Curved Washer (4 pcs)

## 2 HARDWARE STEP 2

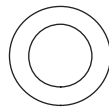


**#91.** M5 x 10mm  
Screw (2 pcs)

## 3 HARDWARE STEP 3



**#49.** ø8  
Split Washer (4 pcs)



**#48.** ø8 x 16mm  
Flat Washer (4 pcs)

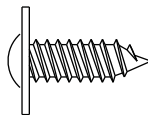


**#88.** M8 x P1.25 x 20L  
Screw (4 pcs)

## 5 HARDWARE STEP 5

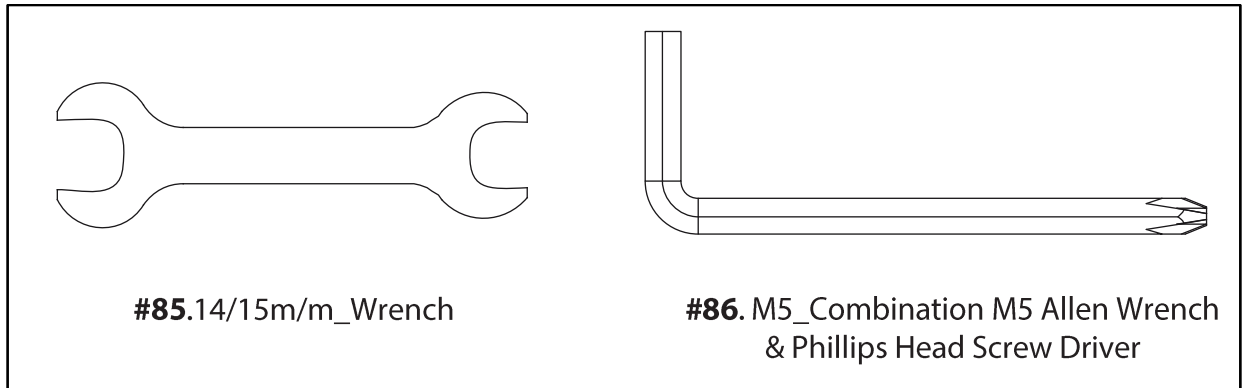


**#93.** M5 x 12L\_  
Tapping Screw (2 pcs)



**#101.** 4 x 16L\_  
Sheet Metal Screw (3 pcs)

## ASSEMBLY TOOLS

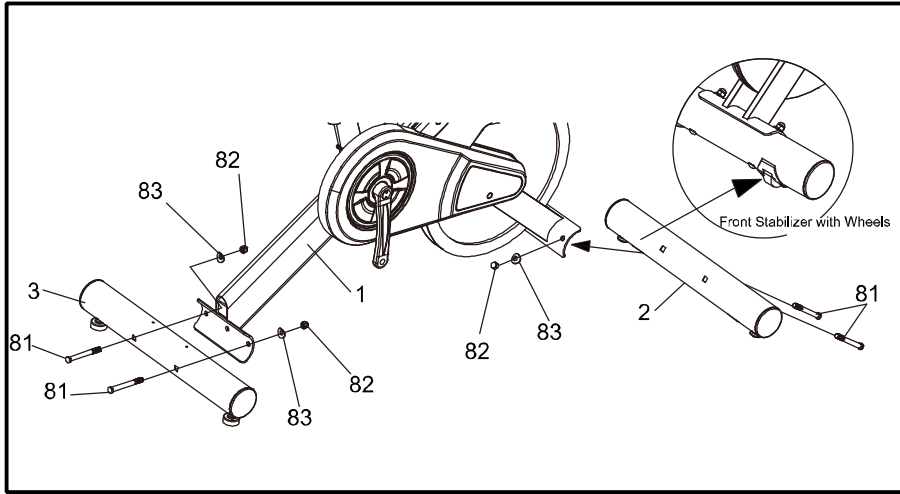


# SB900 ASSEMBLY INSTRUCTIONS

## PRE-ASSEMBLY

1. Using a razor knife (Box Cutter) cut the outside, bottom, edge of box along the dotted Line. Lift Box over the unit and unpack.
2. Carefully remove all parts from carton and inspect for any damage or missing parts. If damaged parts are found, or parts are missing, contact your dealer immediately.
3. Locate the hardware package. Remove the tools first. Remove the hardware for each step as needed to avoid confusion. The numbers in the instructions that are in parenthesis (#) are the item number from the assembly drawing for reference.

# 1 STABILIZER TUBES

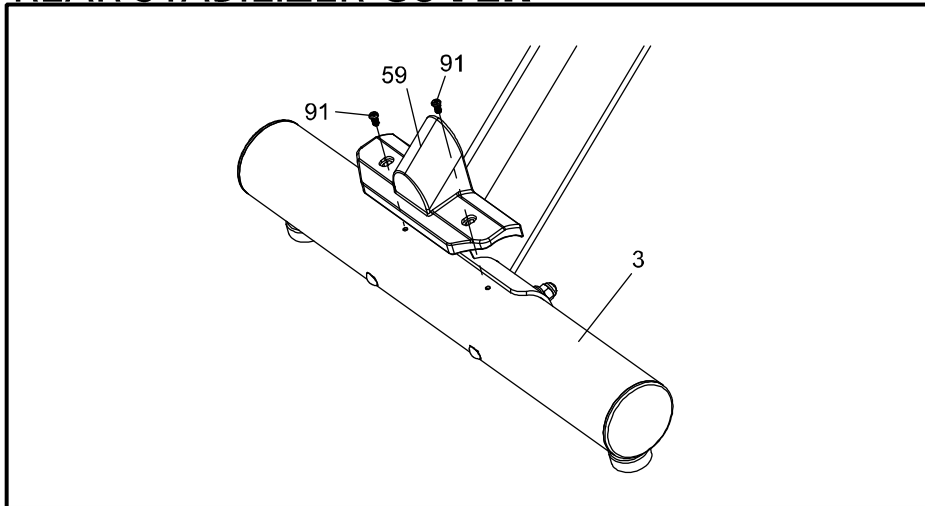


## HARDWARE STEP 1

- #82. 3/8" Nut (4 pcs)
- #81. 3/8" x 3-1/2" Button Head Socket Bolt (4 pcs)
- #83. 3/8" x 23mm Curved Washer (4 pcs)

1. Install the front and rear stabilizers with four Button Head Socket Bolts (**81**), four Curved Washers (**83**) and four Nuts (**82**). The front and rear stabilizer are different. Be sure to assemble the stabilizer with the wheels onto the front of the bike.

# 2 REAR STABILIZER COVER

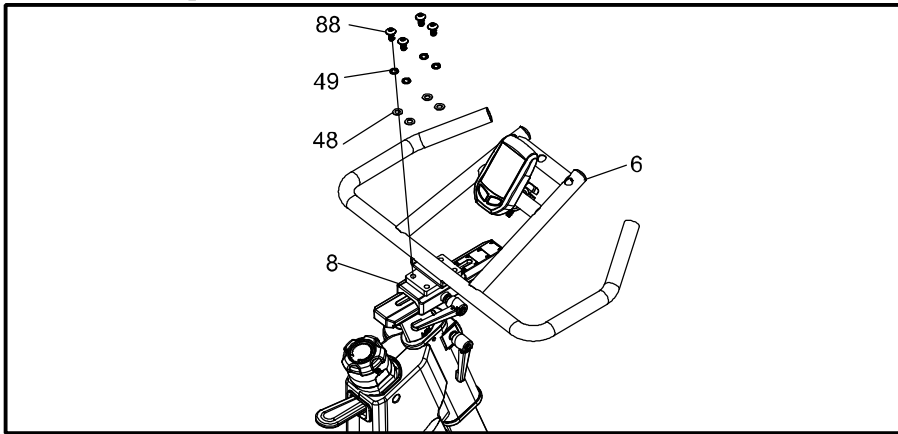


## HARDWARE STEP 2

- #91. M5 x 10mm Screw (2 pcs)

1. Install the rear stabilizer cover with two Phillips Head Screws (**91**).

# 3 HANDLEBAR

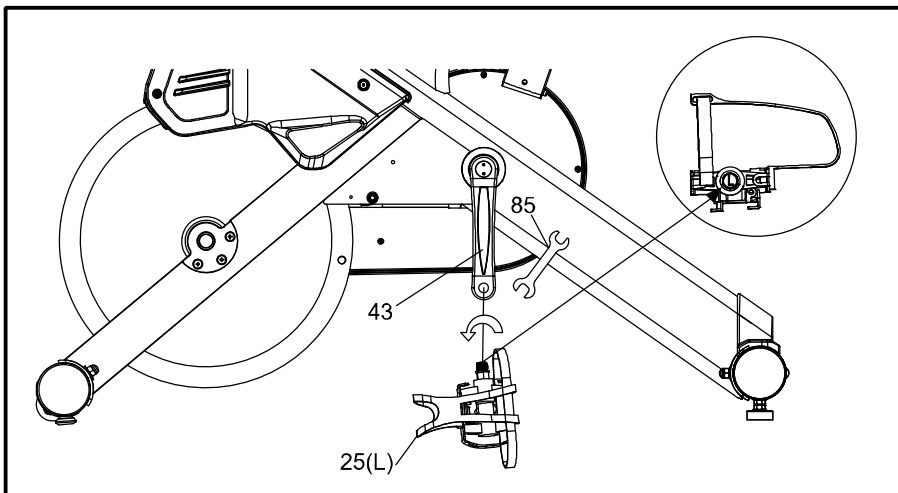
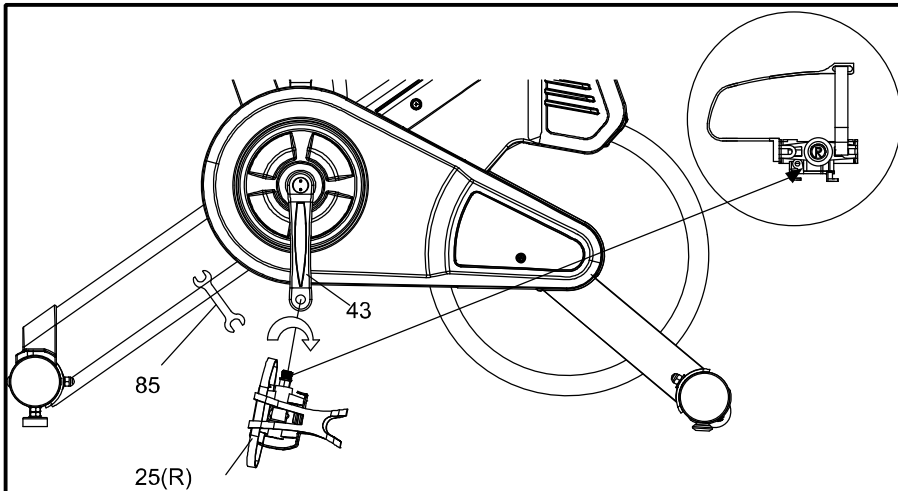


## HARDWARE STEP 3

- #49.  $\varnothing 8$  Split Washer (4 pcs)
- #48.  $\varnothing 8 \times 16\text{mm}$  Flat Washer (4 pcs)
- #88.  $M8 \times P1.25 \times 20L$  Button Head Socket Bolts (4 pcs)

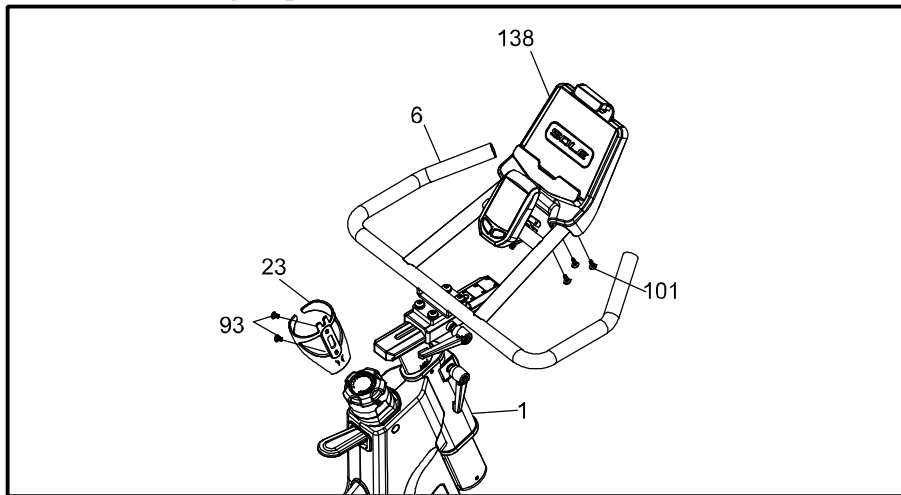
1. Install the handlebars with four Button Head Socket Bolts (**88**), Split Washers(**49**) and Flat Washers (**48**). Tighten the bolts securely.

# 4 LEFT/RIGHT PEDALS



1. Install the Left (**25L**) and Right (**25R**) pedals to the crank arms. Please note that the Left pedal has a reverse threaded bolt and needs to be tightened in a counterclockwise direction. The pedals are identified by either an R or L stamped into the end of the bolt.

# 5 TABLET HOLDER



## HARDWARE STEP 5

#93. M5 × 12L\_  
Tapping Screw (2 pcs)

#101. 4 × 16L\_  
Sheet Metal Screw  
(3 pcs)

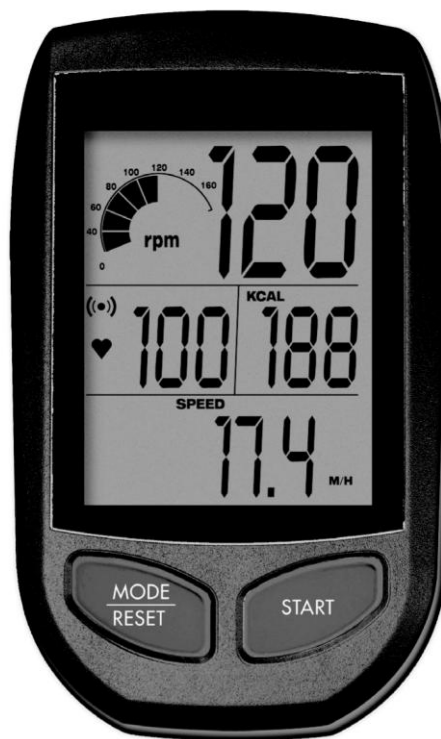
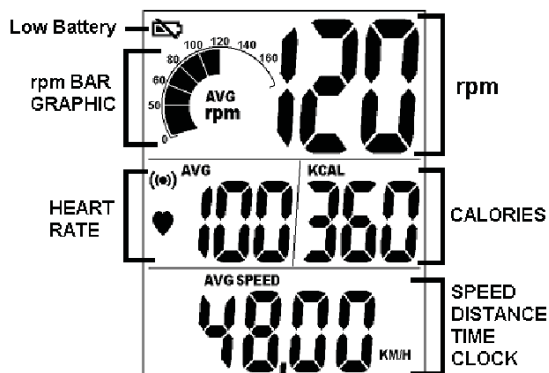
1. Install the Drink Bottle Holder (**23**) on the Main Frame (**1**) with 2pcs Tapping Screws (**93**) by using the Combination M5 Allen Wrench & Phillips Head Screw Driver (**86**).
2. Install the Tablet Holder (**138**) on the Handlebar (**6**) with 3pcs of Sheet Metal Screws (**101**) by using the M5\_Combination M5 Allen Wrench & Phillips Head Screw Driver (**86**)



# OPERATION OF YOUR INDOOR CYCLE

## GETTING FAMILIAR WITH THE CONTROL PANEL

### SB900 CONSOLE



#### PLEASE NOTE:

1. The Sole Indoor Cycling Console system is designed as a sealed unit and not meant to be opened other than for the sole purpose of installing batteries. Any opened units will void the warranty.
2. To clean the Sole Indoor Cycling Console use a clean damp cloth. Use of any caustic cleaning solutions will void the warranty.
3. The Sole Indoor Cycling Console system is NOT waterproof, only water resistant. Any excessive exposure to water will void the warranty.

The Sole Indoor Cycling Console carton consists of a computer console and a speed sensor transmitter. The transmitter counts the number of times the magnet, which is mounted on the crank assembly, passes the sensor. The speed sensor transmitter will then send a coded signal to the console which contains the measured value (Speed and Cadence).

# CONSOLE OPERATION

## TIME

Time is measured in min:sec. There is a time of day clock and a workout timer clock. The workout time will count up or count down during pedaling. If pedaling stops, the time will stop counting after 3sec.

## RPM/CADENCE

Cadence is the measurement of how fast the cranks are rotating in RPM. The approximate speed of the bike can also be displayed in MPH or KPH. In addition to MPH/KPH, the RPM section of the display also has a bar graph that allows the rider to visually keep track of the approximate RPM.

## DISTANCE

Distance is the measurement of the virtual distance traveled on the bike. This distance is based on the user riding a bike with tires that are the same size as the Sole group bike's flywheel.

## KCAL

Kcal is the approximation of calories burned during your work out. The calories are an estimate only.

## HEART RATE

This is the approximation of heart rate detected from the chest strap (sold separately) during your work out.

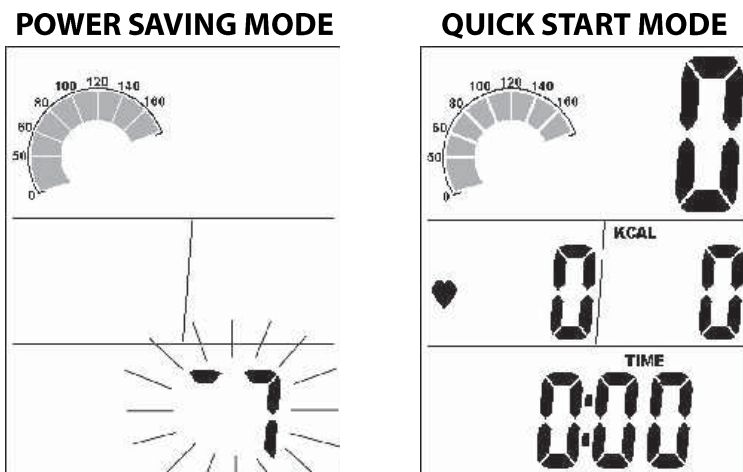
## Changing from metric to standard data or vice versa

Note: you will have to press the buttons fairly quickly or the screen will return to the prior setting.

1. Press the left key repeatedly until workout DISTANCE is displayed
2. Press and hold the right key down until workout TIME is displayed
3. Press the left key 4x
4. Press the right key one time
5. Press the left key one time
6. Press and hold the left key down until the switch is complete

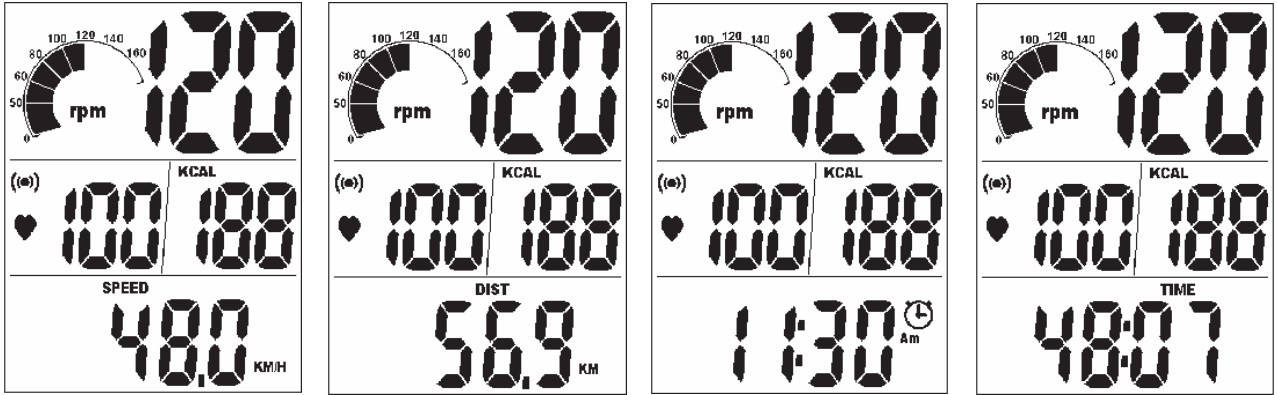
## QUICK START

When the console is in Power Saving Mode, hold down any key to wake up the console and go to the start-up screen, also called "QUICK Start" active state.



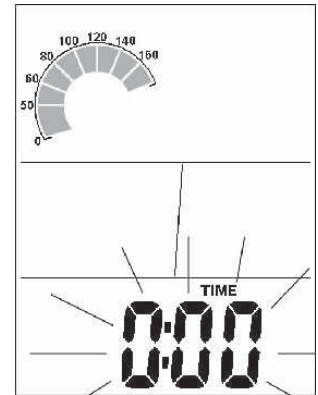
## MODE SELECT

Press the left hand key to select the SPEED, DIST, TIME or CLOCK at the bottom of the display.



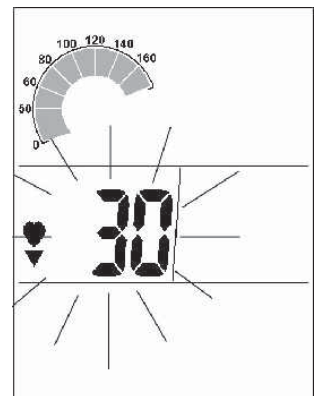
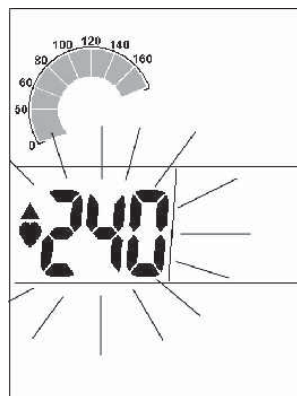
## RESET/HEART RATE ALARM SELECT

1. Press the right hand key to activate the heart rate (this will only register if you are wearing the chest strap which is sold separately). If the alarm is on, the alarm icon will flash and a beep will sound to indicate that your heart rate is either above or below the selected target zone.
2. To clear exercise TIME, AVG SPEED, AVG PULSE, DISTANCE, and KCAL, press the left key until TIME is displayed, then press and hold the right key until data is reset.



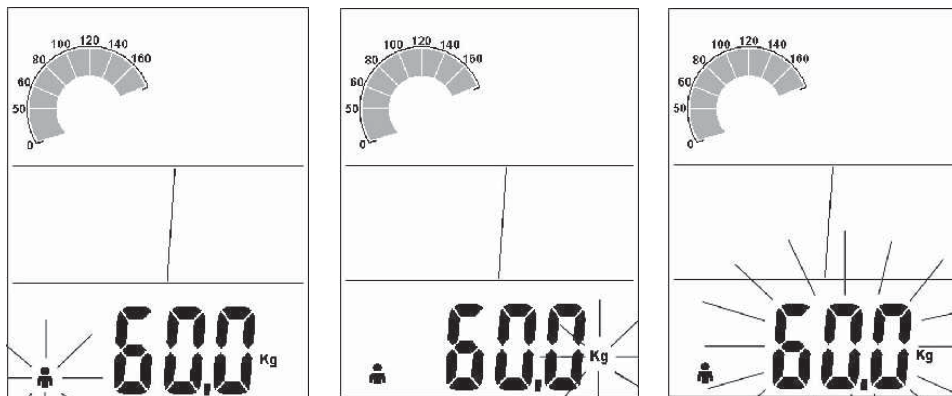
## HEART RATE TARGET ZONES

1. Press the left hand key until 'SPEED' is displayed, then hold the right hand key for 3 seconds. The TIME will be flashing; press the left hand key to select the heart rate target zone settings.
2. Press the right hand key to increase maximum heart rate limit. After setting the maximum heart rate, press the left hand key to adjust the minimum heart rate limit.



## HEART RATE TARGET ZONES

1. GENDER: Press the left hand key until SPEED is displayed, then press the right hand key for 3 seconds. The TIME will be flashing, press the left hand key until the gender icon is blinking. Press the right hand key to select gender.
2. Press the left hand key to set the measuring value for weight (Lb or Kg); press the right hand key to select.
3. BODYWEIGHT: Press the left hand key to set the bodyweight. Press the right hand key to increase the weight. Press and hold the right hand key for rapid advance.



## BASIC OPERATION

Now that you have established a proper riding position, take a few minutes to ride the bike and determine that your position is comfortable. Start pedaling at a slow pace with your toes and knees pointed directly forward. Hold the handlebar lightly and in a position that allows your shoulders and upper body to relax. Pedal easily, at a low resistance until you feel confident that you could ride in that position for the duration of your workout.

### WARNING!

IF AT ANY TIME DURING YOUR WORKOUT, YOU FEEL CHEST PAIN, EXPERIENCE SEVERE MUSCULAR DISCOMFORT, FEEL FAINT, OR ARE SHORT OF BREATH, STOP EXERCISING AT ONCE. IF THE CONDITION PERSISTS, YOU SHOULD CONSULT YOUR MEDICAL DOCTOR IMMEDIATELY.

1. Pedaling resistance is controlled by the tension knob. Resistance can be changed at any time by turning tension knob: clock-wise for more resistance; counterclockwise for less resistance.
2. To apply the brake, press down on the tension knob.
3. Before dismounting, apply the brake to stop flywheel, or increase resistance and let flywheel come to a stop.

# FIRST TIME USER INSTRUCTIONS

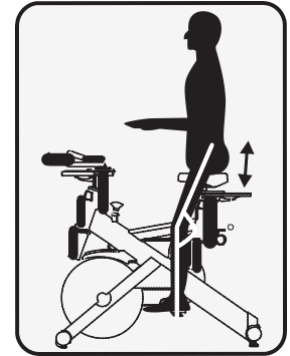
## ADJUSTING THE BIKE FOR A PROPER FIT

Take some time to learn how to properly adjust the bike to your body; it will make your workouts more pleasant and a safer experience too. Riding the bike when it is incorrectly adjusted can result in discomfort and increase your risk of injury.

### ADJUSTMENT OF SEAT POSITION

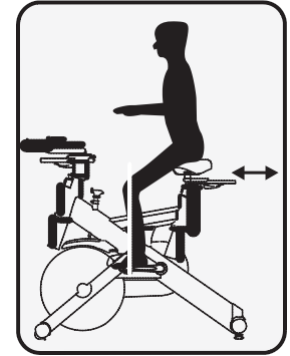
#### Seat Height Adjustment

1. Standing next to the bike, adjust the seat until it is about hip height.
2. Rotate the crank arms until the pedals are in the vertical position: 12 and 6 o'clock.
3. Place your foot in the toe cage of the pedal closest to the floor and mount the bike. Ensure that the ball of your foot is over the center of the pedal. Your leg should be slightly bent at the knee, about 5 degrees.
4. If your leg is too straight or your foot cannot touch the pedal you will need to lower the seat height. If your leg is bent too much, you will need to raise the seat height.
5. Dismount the bike. Then loosen the quick release lever on the seat post and adjust up or down as necessary.
6. When the seat is in the desired position, tighten the quick release to secure the seat post.
7. Note the final position mark on the seat post for future reference.



#### Seat Forward/Aft Adjustment

8. Sit on the bike with the crank arms in the 3 and 9 o'clock positions. A proper forward/aft position (for road bike training) of the seat is achieved when the small bump at the top of your shin is above the pedal axle.
9. Dismount the bike. Loosen the quick release under the seat and slide the seat forward or backward as desired; tighten the quick release lever.



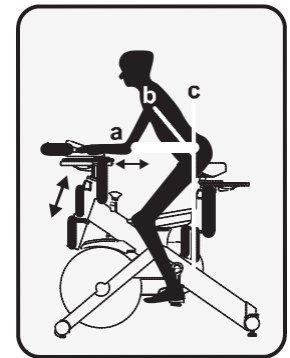
### HANDLE BAR ADJUSTMENT

#### Handlebar Height Adjustment

1. The handlebar height is a matter of preference. Start with a handlebar height that is the same as the seat's height. Adjusting the handlebar higher will give the rider a more upright position; lower will result in a more crouched position.
2. Raise or lower the handlebar by loosening the quick release on the handlebar post and adjust by sliding the handlebar mount up or down as desired. Then tighten the quick release to secure the handlebar post. Note the final position mark on the handlebar post for future reference.

#### Adjustment of Handlebar's Forward/Aft Position

3. Loosen the quick release under the handlebar and slide the handlebar forward or backward as desired. A suitable forward/aft position should allow the rider to comfortably grasp the handlebar with a slight bend at the elbow.
4. Tighten the quick release to secure the handlebar assembly.



# DUAL FUNCTION PEDAL

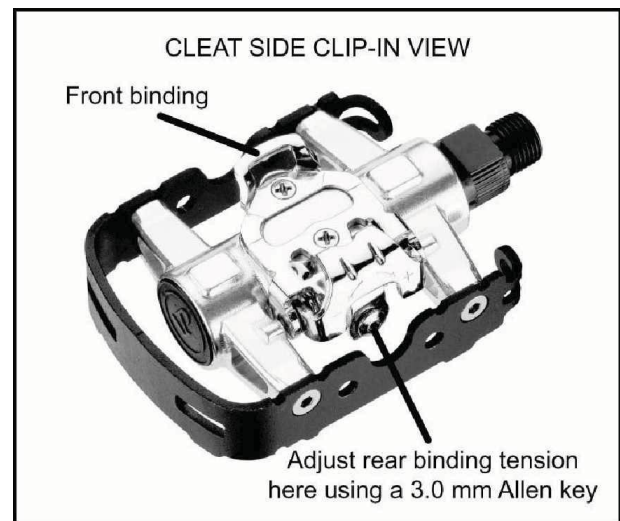
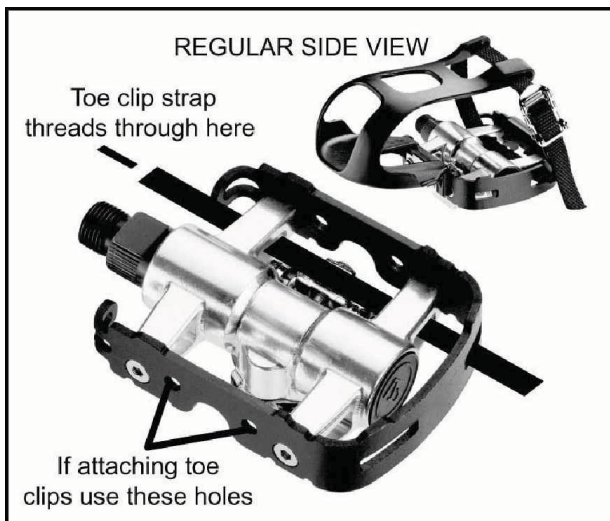
## ADJUSTING THE PEDAL STRAPS

Place your feet in between the aluminum surface of the pedal and the nylon foot strap that wraps around it. If the opening is too narrow, depress the spring loaded clasp with one hand and pull on the nylon strap with the other to increase the opening area. If it is too loose or to tighten the strap, depress the spring loaded clasp, then pull on the open end of the nylon strap until the strap is snug around each foot.

## USING THE CLEAT PEDALS

Engage cleated shoes in pedals by placing cleat between bindings while pushing down. Disengage by twisting heel outwards away from exercise bike.

Binding tension is adjustable and should be set so that cleat and shoe do not disengage when pedaling. Use an Allen key to turn tension adjusting screws, clockwise to increase binding tension, counterclockwise to decrease binding tension.



## TROUBLESHOOTING

### No Display on Console

1. Hold down any key to bring the console to “Quick Start” mode.
2. Ensure that the batteries are installed properly in the console and transmitter. If they are, install fresh batteries.

### No Heart Rate signal displayed (chest strap transmitter sold separately)

1. Ensure that your chest strap is worn correctly and that there is moisture under the electrodes.
2. Relocate the bike away from any equipment that could potentially interrupt the radio frequency signal, such as a DVD player or television, etc.

### Cadence number jumps high or low

1. Separate bikes that may be set to the same console code and are cross-talking, or re-synchronize the transmitter and console (see page 7).
2. Relocate the bike to a different part of the room, away from any RF interference areas.

### Heart Rate signal gets interrupted or drops out (chest strap transmitter sold separately)

1. Ensure that there is a minimum distance of 36 inches between bikes.
2. Verify that your chest strap is secure and that the electrodes are making contact with your chest at all times.

### CAUTION!!

EXTERNAL INTERFERENCE MAY BE CAUSED BY OTHER ELECTRONIC DEVICES, SUCH AS: NEARBY TELEVISIONS, STEREO EQUIPMENT, SPEAKERS, ELECTRICAL WIRE CABLING, ETC. IF YOU EXPERIENCE DISTURBANCES IN THE CONSOLE DISPLAY TRY MOVING YOUR BIKE(S) AWAY FROM POTENTIAL RF INTERFERENCE AREAS.

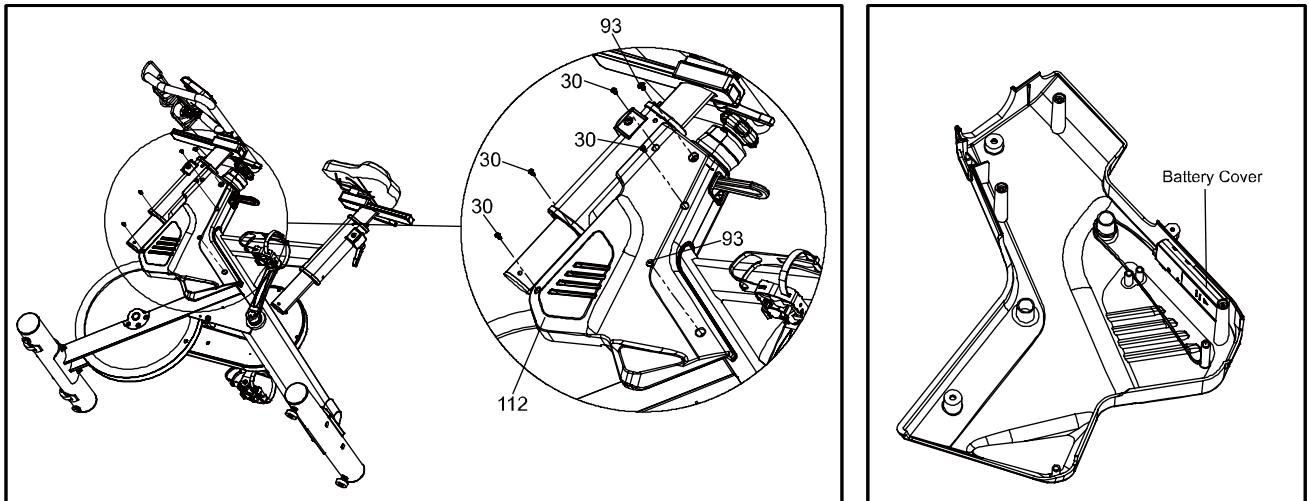
## MAINTENANCE GUIDELINES

### MAINTENANCE SCHEDULE

PART	RECOMMENDED ACTION	FREQUENCY	CLEANER	LUBRICANT
Pedals	Ensure that pedals are tight in crank arms; that all screws on pedals are tight; and that the pedal straps are not frayed	Before each use	N/A	N/A
Frame	Wipe down by using a soft damp clean cloth	Daily	Water	N/A
Flywheel	Wipe down by spraying on a rag and applying a light coat to sides of the flywheel	Weekly	WD-40 spray.	N/A
Brake Pad	Inspect for excessive wear or squealing	Weekly	N/A	Silicone Spray

1. Do not service internal parts of pedals. If they are found to be worn internally, we recommend replacing the pedal.
2. Use of lubricants or cleaning solutions other than those so specified will result in diminished performance and a shorter life span for that part.

## REPLACING SENSOR TRANSMITTER BATTERIES



1. Remove the left cover (**112**) by removing four screws (**30**) and two screws (**93**).
2. Without removing the transmitter from the left cover (**112**), remove the Battery Cover from the transmitter.
3. Install 2 AAA batteries in the battery compartment and reinstall the battery cover.
4. When new batteries are installed in the transmitter or console you must perform the synchronizing procedure below for the console to work properly
5. After synchronizing, make sure the wire from transmitter is wrapped around the plastic as in the above image.
6. Reinstall left cover.

### SYNCHRONIZING THE TRANSMITTER TO THE CONSOLE:

After installing the batteries, and before attaching the console and transmitter to the bike, you must synchronize the two so they can 'talk' to each other.

1. Press and hold the two keys on the front of the console for about 3 seconds until the display shows ID - -
2. Now press and hold the blue button on the transmitter for 3 seconds and release. The console display should show ID 0. NOTE: You must press the blue button within 10 seconds after the console is showing ID - - otherwise the console will show: ID ER. If the console shows this error then restart the procedure again.
3. It may be necessary to remove and re-install the batteries in both the console and transmitter if you continue to receive an error.

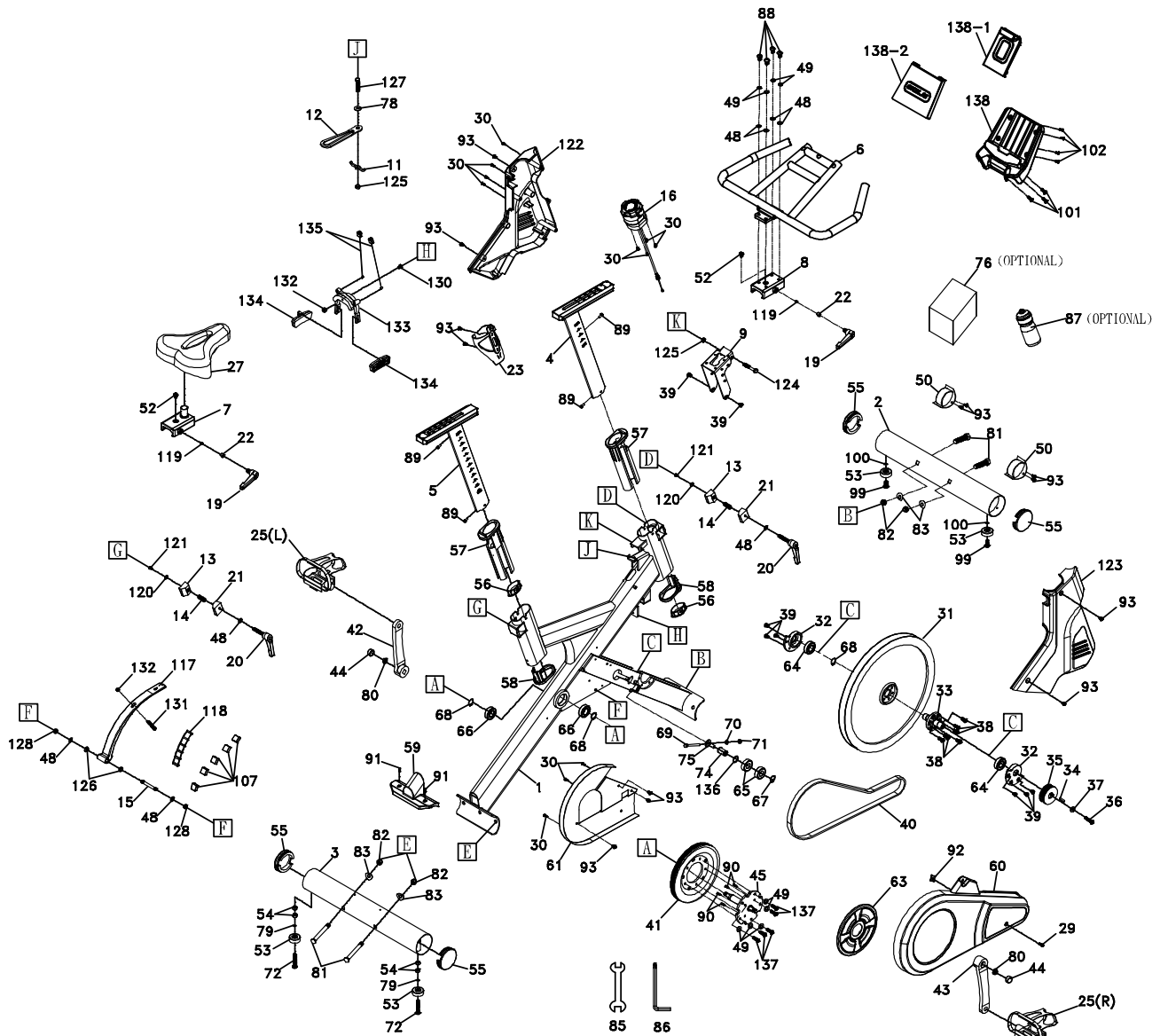
### REPLACING CONSOLE BATTERIES

When the "Low Battery" indicator shows up on the display it is time to change the batteries.

1. Remove the battery cover from the back of the computer.
2. Insert 2 AAA batteries into the battery compartment and reinstall the battery cover.



# EXPLODED VIEW DIAGRA



1080110PM1452

# PARTS LIST

Part Number	Part Description	Qty per unit
1	Main Frame	1
2	Front Stabilizer	1
3	Rear Stabilizer	1
4	Handlebar Post	1
5	Seat Post	1
6	Handlebar	1
7	Seat Post Bracket	1
8	Handlebar Adapter	1
9	Cable Device Mount	1
11	Cable Hook	1
12	Braking Handle	1
13	Aluminum Locking V-Blocks(L)	2
14	Spring	2
15	Shaft	1
16	Non-segment Knob	1
19	M10 × 12L_Seat/Handlebar Adj. Locking Lever	2
20	M8 × 46L_Seat/Handlebar Adj. Locking Lever	2
21	Aluminum Locking V-Blocks(36×31×19.5L)	2
22	Latch(Ø11×8.7L)	2
23	Drink Bottle Holder	1
25	Pedal Set ( 25L.25R )	1
27	Seat	1
29	5 × 16L_Tapping Screw	1
30	3.5 × 12L_Sheet Metal Screw	11
31	Flywheel	1
32	Bearing Housing	2
33	Flywheel Axle	1
34	Woodruff Key	1
35	Flywheel Pulley	1
36	5/16" × UNC18 × 3/4" _Button Head Socket Bolt	1
37	Ø8 × Ø20 × 3T_Flat Washer	1
38	5/16" × UNC18 × 3/4" _Button Head Socket Bolt	6
39	M6 × P1.0 × 10L_Flat Phillips Head Screw	8
40	Belt (5PK1330)	1
41	Drive Pulley	1
42	Crank Arm ( L )	1
43	Crank Arm ( R )	1
44	Crank Arm Dust Cap	2
45	Crank Axle	1
48	Ø8 × Ø16 × 1T_Flat Washer	8
49	Ø8 × 1.5T_Split Washer	9
50	Transportation Wheel	2
52	M8 × P1.25 × 10L_Button Head Socket Bolt	2
53	Ø35 × 10m/m_Rubber Foot	4

<b>Part Number</b>	<b>Part Description</b>	<b>Qty per unit</b>
54	3/8" × UNC16 × 7T_Nut	4
55	3" _Stabilizer End Cap	4
56	End Cap, Eye Tube	2
57	Plastic Slide Insert, Eye Tube	2
58	Bottom End Cap, Eye Tube	2
59	Rear Stabilizer Cover	1
60	Chain Cover ( Outer )	1
61	Chain Cover ( Inner )	1
63	Pulley Cover	1
64	6004_Bearing (SKF)	2
65	6203_Bearing	2
66	6004_Bearing (TMT)	2
67	Ø17_C Ring	1
68	Ø20_C Ring	3
69	1/4" × UNC20 × 3" _Hex Head Bolt	1
70	1/4" × UNC20 × 5.5T_Hex Head Bolt	1
71	1/4" × UNC20 × 5.5T_Nyloc Nut	1
72	3/8" × UNC16 × 2" _Flat Head Socket Bolt	2
74	Idler Axle	1
75	Idler Adjustment Carriage Bolt	1
76	Console Assembly(Optional)	1
78	Ø8 × Ø23 × 2.0T_Flat Washer	1
79	Ø10 × Ø19 × 1.5T_Flat Washer	2
80	M10 × P1.25 × 10T_Nut	2
81	3/8" × UNC16 × 3-1/2" _Carriage Bolt	4
82	3/8" × UNC16 × 12.5T_Cap Nut	4
83	Ø10 × Ø23 × 1.5T_Curved Washer	4
85	14/15m/m_Wrench	1
86	M5_Combination M5 Allen Wrench & Phillips Head Screw	1
87	Drink Bottle(Optional)	1
88	M8 × P1.25 × 20L_Button Head Socket Bolt	4
89	M5 × P0.8 × 10L_Socket Head Cap Screw	4
90	Ø5 × 10L_Tapping Screw	4
91	M5 × P0.8 × 10L_Phillips Head Screw	2
92	M5_Speed Nut Clip	1
93	M5 × 12L_Tapping Screw	13
99	3/8" × UNC16 × 3/4" _Button Head Socket Bolt	2
100	Ø10 × Ø21 × 2T_Flat Washer	2
101	4 × 16L_Sheet Metal Screw	3
102	3.5 × 12L_Sheet Metal Screw	4
107	Braking Magnet	5
117	Magnet Base	1
118	Magnet Separator	1
119	M3 × P0.5 × 6L_Socket Head Cap Bolt	2
120	Ø4 × Ø14 × 1T_Flat Washer	2
121	M4 × P0.7 × 8L_Phillips Head Screw	2
122	Adjustment Cover (L)	1

<b>Part Number</b>	<b>Part Description</b>	<b>Qty per unit</b>
<b>123</b>	Adjustment Cover (R)	1
<b>124</b>	5/16" × UNC18 × 2" _Hex Head Bolt	1
<b>125</b>	5/16" × UNC18 × 5.8T _Luck Nut	2
<b>126</b>	Powder metallurgy	2
<b>127</b>	5/16" × UNC18 × 2" _Hex Head Bolt	1
<b>128</b>	5/16" × UNC18 × 6T _Nyloc Nut	2
<b>130</b>	M6 × P1.0 × 20L _Button Head Socket Bolt	1
<b>131</b>	M6 × P1.0 × 45L _Hex Head Bolt	1
<b>132</b>	M6 × P1.0 × 5.0T _Luck Nut	2
<b>133</b>	Cable Fix	1
<b>134</b>	Brake Pad - Wool Felt	2
<b>135</b>	Cable Hook	2
<b>136</b>	Rubber Pad(Ø17.5×Ø23.5×0.3T)	1
<b>137</b>	5/16" × UNC18 × 5/8" _Button Head Socket Bolt	5
<b>138</b>	Tablet Holder (Bottom)	1
<b>138-1</b>	Tablet Holder Adjustable Clip	1
<b>138-2</b>	Tablet Holder (Front)	1



**WARRANTY INFORMATION**

**SOL0053 – SOLE SB900 Cycle**

**IMPORTANT**

Please read and retain this manual as it will assist with identification for parts and service.

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BOYLES FITNESS warrants the Sole SB900 Cycle to be free from defects in material and workmanship under normal use and service conditions.

The various components of the product are warranted against defects and workmanship for the time periods specified as follows:

<b>Domestic Use</b>	
Frame & Brake	Lifetime*
Parts	2 Years
Labour	1 Year
<b>Commercial Use (&gt;8 hours per day)</b>	
Parts	1 Year

All warranty coverage extends only to the original retail purchaser from the date of purchase. BOYLES FITNESS' obligation under this Warranty is limited to replacing or repairing, at BOYLES' option, the product or parts therein. Any enquiries relating to warranties or spare parts must be directed to our website [www.bfe.com.au](http://www.bfe.com.au) where you can lodge a service request.

This warranty does not extend to any damage to a product caused by abuse, improper or abnormal usage (as detailed in this instruction manual), or repairs not provided by BOYLES. Nor does this warranty extend to products used for commercial or rental purposes. This warranty does not cover ordinary wear, tear and weathering, failure to follow directions, improper installation, improper maintenance or acts of God (such as damage caused by storms, lightning and by snow or ice). No other Warranty beyond that specifically set forth above is authorised by BOYLES. Lifetime\* refers to the warranty coverage of the units expected service life. NOT the lifetime of the purchaser.

Our sales and service centre has been set up to provide assembly assistance, replacement parts and accessories, and to efficiently handle all warranty related matters.

Email [spares@bfe.com.au](mailto:spares@bfe.com.au)

Website [www.bfe.com.au](http://www.bfe.com.au)

## BFE Warranty Policy – January 1<sup>st</sup>, 2019

1. When purchased from an authorised BFE distributor the BFE warranty shall guarantee that all framework and components of your product are free from faulty manufacture. All faulty framework and components will be repaired or replaced as set out in this policy. All warranties in this policy apply to INDOOR HOME/DOMESTIC USE ONLY.
2. These warranties do not apply to products used in commercial use applications.
3. Warranty DOES NOT cover normal wear & tear and excludes faults due to misuse, abuse, incorrect assembly or lack of general maintenance.
4. Warranty is applicable to products sold and placed within Australia only.
5. **IMPORTANT.** Most of BFE products are pretested and we have inspectors checking all products prior to shipment. The number one reason for a fault is due to **INCORRECT ASSEMBLY.**

If you do have problems please go back to the start and double check your assembly and pay special attention to all WIRING connections. If you have accidentally cut or damaged the wiring please let us know and we will be happy to send you a new set at no-charge.

If you have done this and are confident you have double checked your assembly and are still having problems please go to our website [www.bfe.com.au](http://www.bfe.com.au) and lodge a service request.

**WARRANTY TERMS-** Warranty commences from the date of purchase from the retail store. Warranty only applies to the original purchaser and is **NON** transferable. Warranty is void if the serial number of the product has been removed or tampered with.

Warranty does not apply to defects, faults or failures due to:

- (a) Defects caused during assembly or failure to assemble to the assembly manual provided. Assembly errors include but are not limited to damaged wiring harness, stripped crank arms and or pedals and bolts used in the wrong locations.
- (b) Lack of general maintenance and or failure to service or maintain the equipment in accordance with the user manual specifications and recommendations. This includes a lack of lubrication. Only use factory supplied lubricant. **DO NOT USE WD40** or anything similar. You can purchase lubricant from your retailer or contact us directly at [spares@bfe.com.au](mailto:spares@bfe.com.au)
- (c) **Power Surges.** The computers, control boards and motors are very sensitive to power fluctuations. You must use a surge protector on all items that plug into your mains power otherwise your electronics will not be covered by this warranty.
- (d) User negligence, abnormal or excessive use, misuse, abuse or transport damage.
- (e) Repairs, alterations or modifications by **NON** BFE authorised service technician.
- (f) Accident, fire, flood or malicious damage by third person.
- (g) Ordinary wear and tear.
- (h) Failure to keep the product in a clean, dry environment. You should wipe off any sweat and moisture after each training session.
- (i) Any products sold or placed in an application or the incorrect environment that is not recommended by BFE or as not stipulated in the owner's manual such as a commercial / rental environment will void the warranty set forth by BFE
- (j) BFE recommends the use of a protective rubber floor mat. This reduces the incidence of dust and lint collection around the motor, reduces noise & protects your floor. You can purchase this from your retailer or contact BFE directly at [sales@boylesfitness.com.au](mailto:sales@boylesfitness.com.au)

BFE will have the option to repair or replace any product which requires attention under the warranty.

**NOTE:** Lifetime\* refers to the warranty coverage of the units expected service life. **NOT** the lifetime of the purchaser.

**Servicing/Spare Parts-** As with any mechanical equipment general maintenance should be performed on a regular basis by an authorised retailer or service technician. This will ensure longevity of the product and ensure that it is kept working in optimum condition. Failure to properly maintain your equipment may lead to safety issues and may also void the warranty.

You should only use genuine BFE replacement parts otherwise the warranty will be void.

**Freight Costs:**

The cost of freighting the replacement part under warranty to the customer shall be free of charge. Your requirement is to return the faulty part via the pre-paid postal service which we will supply.

**Returned Goods:**

The unauthorised return of parts or product shall be refused and placed in the hands of the carrier at the cost of the shipper. Return authorisations can be obtained from BFE head office only.

**Service Department hours: Monday to Friday between 8am and 3pm**

**Email: [spares@bfe.com.au](mailto:spares@bfe.com.au)**

PLEASE NOTE: that Authorised service technicians do not reside in all areas of this vast country. If you live beyond the reasonable service area of a metropolitan area, BFE may not be able to support the labour portion of the product warranty. Alternatively you can return (at your cost) your product to the closest BFE repair centre, where it will be fixed at no charge under the warranty period.

Metropolitan Area- defined as no more that 50km from G.P.O in all capital cities.

**Disclaimer:**

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a 'Major failure'.

You are also entitled to have goods repaired or replaced if the goods fail to be of an acceptable quality and the failure does not amount to a major failure.

BFE does not assume, nor authorise any representative or other person to make or assume for BFE, any warranties whatsoever, whether expressed or implied, in connection with the sale, service, or shipment of our products.

BFE reserve the right to make changes and improvements in our products and specifications without incurring any obligation to similarly alter products previously purchased.

This warranty operates in addition to other rights and remedies available to consumer's rights under the Australian Consumer Law.

**Service Department hours: Monday to Friday between 8am and 3pm**

**Email: [spares@bfe.com.au](mailto:spares@bfe.com.au)**

