



1550 South Coast Highway, Unit 205, Laguna Beach, CA 92651
P: 949-295-9180

Interra Collection Warranty

Subject to the conditions stated below, Interra Contract (referred to as Interra throughout) warrants to the original purchaser and for the first installation that the equipment manufactured by it will be free from defects in material and workmanship.

5-Year limited warranty and product liability: For five (5) years from the date of shipping, for all seating, tables, and accessories indoor as well as outdoor. Warranty covers any factory defects and does not cover normal wear and tear.

If, within the warranty period as indicated above, any equipment shall be proved to Interra's satisfaction to be so defective, such equipment shall be repaired or replaced at the option of Interra.

All warranty service for any equipment carried by Interra must be approved by authorized Interra Collection distributor, Interra, 1550 South Coast Highway # 205, Laguna Beach, CA 92651 Phone: (949) 497 0277. The warranty shall not apply to equipment supplied or repaired by any party other than the distributor listed herein or to defects or damage caused by force majeure or other circumstances beyond Interra's control, improper installation (unless installation was carried out by distributor listed herein), environmental conditions, improper operation, maintenance or storage, or other than normal use or service. This warranty shall be void if any portion of the purchase price shall be due but unpaid in accordance with the terms pursuant to which the equipment was sold.

Except for the express warranties set forth above, Interra makes no warranties, implied or otherwise, and Interra specifically disclaim any implied warranty of merchantability of fitness for a particular purpose.

Limitations of liability: Repair or replacement of any defective equipment, or refund of the purchase price paid by the customer in the event Interra determines such equipment cannot be repaired or replaced, shall be the customer's exclusive remedy for breach of the warranty for product defects, however caused, and in no case shall Interra be liable for incidental, consequential, special or other damages, or loss of profits or revenues whether as a result of breach of contract or warranty, Interra's negligence, or otherwise. Interra shall have liability for any advice or assistance rendered by any party outside the scope of each respective manufacturers written specifications for the manufacture, operation or maintenance of the warranted equipment. COM/COL may stretch over time and will not be the fault of Interra as the fabric is not apart of the certified and tested fabric manufactures, accepted by our manufacturers.

How to sit in chair to ensure warranty: Following weight rating as tested by CATAS in Italy or as set forth by manufacturer and Interra. Furthermore, when sitting on chair, sit down straight and when moving chair closer to table lift and sit down straight. Warranty is voided if chair is tilted on in any direction. Avoid scraping chair along floor.

Interra does not warrant:

- Natural variations in woodgrain or figure or the presence of character marks
- Changes in surface finishes, including color fastness, due to aging, exposure to direct sunlight for prolonged periods.
- Marks, scars, or wrinkles occurring naturally in leather
- Veins, marks, voids, fissures, or cracks found naturally in stone
- Failure resulting from normal wear and tear
- Pilling of textiles
- Matching of colors, grains, or textures of natural materials
- Color fastness or the matching of colors of textiles or surface finishes, including an exact match to cuttings, samples, or swatch cards
- Damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments
- Damage or marking of materials or abrading of textiles over time caused by sharp or foreign objects
- Discoloration of textiles and surface materials due to soiling, stains, or dye transfer from clothing, including denim

Interra does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

The warranty shall be in force from the date of shipping from, Italy unless registration has been activated by the end-user within 30 days from date of shipping from the factory or on the date of delivery. In which case the date of registration, confirmed and acknowledged by Interra starts the warranty period.

For warranty issues please reach out to: support@interracontract.com or 949-497-0277