

## Motorola Two-Way Radio Battery Warranty Finder

The most common question we hear from customers:  
**“Is my Motorola radio battery under warranty?”**

Luckily, Waveband Communications makes this information easy to find when you follow these simple steps.

### General Motorola Warranty Information

**Motorola Accessories:** Generally covered for 1-year. When a replacement is required, you should first check warranty coverage. Most Motorola accessories have a four-digit code located on the product label.

**Motorola Batteries:** Most Motorola two-way radio batteries are warranted for a one (1) year period. The warranty indicates that batteries after charging are warranted to maintain at least 80% of the rated capacity. For example, a 4000 mAh battery should retain at least a 3200 mAh capacity during the one (1) year warranty period. If not, a replacement should be requested. Motorola warranties are void if accessories are damaged by improper operation, misused, neglected or physically damaged.

### How to Check Your Motorola Battery Warranty Status

To determine if your Motorola two-way radio battery is covered by warranty:

1. Remove the battery from the radio
2. Find the white battery label and locate the four-digit code on the battery label.
3. You will see four (4) numbers—the first two digits represent the year of manufacture while the last two digits represent the week.

For example, the battery below was manufactured: 13 (2013) – 25 (week 25 – June 23 – 29).



### Motorola Battery Date Codes

#### Current Codes

Four-digit Battery Date Code Format (2011 & later):

The Motorola battery date codes have two components: the year and the work week (WW). The first two digits are the year the battery was manufactured. For example, 11 = 2011, 12 = 2012, 20 = 2020, etc. The third and fourth digits are the work week, defined as Motorola's week of manufacture + 19 weeks. The week of manufacture shall rollover to the following year once position 3, 4 exceeds 52.

- a. If the battery is built on WW10 of 2011, date code positions 1-4 would be 1129
- b. If the battery is built on WW40 of 2011, date code positions 1-4 would be 1207

The four digits that appear after the year and work week are internal Motorola tracking codes.

#### Prior Codes

Prior to 2011, a three-digit date code was used. The first digit represented the year of manufacture and the second two represented the work week.

**When only the best will do, choose Waveband for your two-way radio accessory needs!**

From batteries that last up to 48 hours between charges to wireless audio accessories, Waveband Communications provides products for every radio customer. Visit [www.wvbandcoms.com](http://www.wvbandcoms.com) for more information and to shop our full line of products.