



Delighting You Always

BE ORIGINAL Genuine Toner Loyalty Program (“Promotion”)

A) TERMS & CONDITIONS

- 1.1 This Promotion is organised by Canon Marketing (Malaysia) Sdn. Bhd. (“CMM”). By registering and accepting this Promotion, Customers are deemed to have agreed to be bound by the terms and conditions stated herein.
- 1.2 This Promotion is valid to all Malaysian citizens or permanent residents in Malaysia **except** for CMM’s employees (including their immediate families), affiliates, authorized dealers, distributors, corporate/corporation, project sales, and its agents.
- 1.3 Within campaign period, points will be rewarded for successful toners registration.
- 1.4 Upon successful and approved reward redemption:
 - A) Physical product will be delivered to the registered delivery address within 30 days.
 - B) eWallet Credit will be updated via customers’ YLWC registered (*My Redemption list - History*) and/or sent to customers’ registered email within 20 days.
- a. For clarification purpose, strictly no alternative arrangement will be entertained by CMM, and no cash or cheque will be provided to Customers under this Promotion terms and conditions.
- b. This Promotion is valid from **1 July – 31 December 2021** (“Promotion Period”).
- c. CMM reserves the right to void, amend or revise the terms and conditions of this Promotion as and when necessary without any prior notice.



a) HOW TO ENJOY THIS PROMOTION

- 2.1 This promotion is valid only for customers who purchase eligible models (listed in Clause 2.4) at Canon's Recommended Selling Price (RSP) without any other promotions / discounts.
- 2.2 In order to enjoy this Promotion, Customer must scratch & scan the holographic sticker on the genuine consumable to register and collect points with submission of proof of purchase/copy invoice via online at <https://ylwc.canon.com.my>.
- 2.3 For this Promotion, customers must register and collect points **within 21days** upon purchase of toners.
- 2.4 Customers can redeem points with rewards from the gift list at YLWC (Points Store). Upon successful and approved reward redemption:
 - A) Physical product redeemed will be delivered to the registered delivery address within 30 days.
 - B) eWallet Credit will be updated via customers' YLWC registered (*My Redemption list - History*) and/or sent to customers' registered email within **20 days**.
- 2.5 **Points collected are valid for 12 months from the date of registration.**
- 2.6 CMM reserves the rights to void, amend or revise the points collected as necessary should customer fail to comply with T&C including but not limited to any fraudulent activities under this program. E.g non genuine purchases or incorrect detail provided.
- 2.7 CMM shall not be held liable or responsible for any failure or delay by the Customer in registering the product and rewards redemption during the Promotion Period.
- 2.8 Upon successful registration of the product and rewards redemption, Customer will receive an email notification from CMM to confirm the registration is successful. In the event Customer fail to receive such email notification within three (3) working days from the date of registration, Customer shall log-on to YLWC website - "Contact Us" or CMM website at <https://my.canon/en/consumer/contact-us?form=feedback> and provide CMM with Customer's feedback via web-forms for enquiry.
- 2.9 Promotional products shall always subject to availability and while stock last. CMM shall not be liable for the failure of Canon Authorized Dealers to fulfil orders of promotional products during or after Promotion Period.
- 2.10 CMM shall not be held liable or responsible for any inaccurate and / or wrong information provided by the Customers for the purpose of this Promotion.
- 2.11 This Promotion is not applicable for any other promotions organized by CMM.





Delighting You Always

A) GENERAL

- 3.1 This Promotion cannot be redeemed in conjunction with any other promotion organized by CMM.
- 3.2 By providing the required information, Customer hereby consent to CMM in processing your personal data for this Promotion and any other CMM marketing promotion ("Purpose") in accordance to the Personal Data Protection Act 2010 ("PDPA"). For a full notice of the PDPA, please visit CMM website at <https://my.canon/en/consumer/web/privacy?languageCode=EN#notice>.
- 3.3 Customer's information may be shared among CMM's employees, agents or other related and unrelated CMM entities and/or business partners acting on CMM's behalf for this Purpose.
- 3.4 CMM shall not be responsible for any delay or unsuccessful registration & rewards redemption submission due to whatsoever reasons during the Promotion Period.
- 3.5 CMM shall not be liable in any way to any person for any loss or damage arising from or in connection with this Promotion.
- 3.6 CMM shall have the sole and absolute discretion to decide on all matters relating to or in connection with this Promotion (including but not limited to eligibility of this Promotion) and such decision(s) shall be final and binding on all Customers.
- 3.7 CMM shall not be obliged to enter into any correspondence with Customers on any matter concerning this Promotion.
- 3.8 CMM may at any time at its sole and absolute discretion to terminate this Promotion or vary / amend any of these terms and conditions without prior notice and without furnishing any reason.
- 3.9 In the event of any inconsistency between the terms and conditions and any advertising, promotional, publicity and other material relating to or in connection with this Promotion, these terms and conditions shall prevail.
- 3.10 These terms and conditions shall be governed by Malaysian laws and all parties agrees to submit to the exclusive jurisdiction of the Malaysian courts.

