



**ioMerino™**  
RETURNS FORM

ORDER #	
CUSTOMER NAME	
EMAIL ADDRESS	
PH	

PRODUCT	UNITS	PLEASE TICK ONE		REASON CODE SEE LIST BELOW	REPLACEMENT SIZE	REPLACEMENT COLOUR
		RETURN	EXCHANGE			

Try it, wear it and don't love it? If for some reason you are not 100% satisfied with your gear, we'll happily offer an exchange, refund or store credit on any full priced / non-sale items. Please review our returns policy <https://iomerino.com/pages/returns-policy> before returning any items. Orders must be returned within 60 days of purchase.

Exchanges are subject to product availability.

Return or exchange will not be proceeded until we have received your goods. Return shipping must be prepaid and traceable to ensure a safe and documented delivery. ioMerino is not liable for the loss of an item being returned and we strongly recommend that you return it using registered mail.

For your convenience, we have an international and an Australian return address, below.

All returns for change of size or change of mind are at the expense of the customer and must be returned via post only. All exchanges are shipped from our offsite warehouse and cannot be picked up at the ioMerino head office. We do not hold any stock at our head office.

REASON CODE FOR EXCHANGE / REFUND	
TOO SMALL	1
TOO BIG	2
CHANGE OF MIND	3
DON'T LIKE IT	4
I ORDERED MORE THAN ONE SIZE	5
GIFT	6
ALREADY PURCHASED ANOTHER ITEM	7
OTHER	8

**Australia**  
ioMerino - Returns  
P.O. Box 3182  
Melbourne St  
North Adelaide S.A.  
5006  
PH: (61) 08 8209 4198

**USA**  
ioMerino - Returns  
4283 Express Lane  
Suite 470-287  
Sarasota, FL 34249  
PH: (941) 538-6941

**PRINT AND INCLUDE IN  
RETURN/EXCHANGE PARCEL**