

## **Hank & Sylvie's Retail/Barista Positions:**

### **Retail/Barista Positions:**

All positions are year round

**If interested in applying please email resume to [home@hankandsylvies.com](mailto:home@hankandsylvies.com)**

Hank & Sylvie's is a bakery, floral, & gift shop with two locations in the Wood River Valley, one in Ketchum and one in Hailey. We offer fresh baked goods, custom floral arrangements and cake creations, and a selection of curated gifts, home goods and cards.

### **FULL TIME RETAIL SALES / BARISTA:**

Description: 36 - 40 hours per week (5 shifts)

Schedule: varies based on seasonality, 5 consecutive shifts with 2 days off, shifts starts between 7am - 12noon, availability on weekends required, shifts in both locations

Pay: DOE + tips

### **PART TIME RETAIL SALES / BARISTA:**

Description: 20 - 30 hours per week (3-4 shifts)

Schedule: varies based on seasonality, shifts starts between 7am - 12noon, availability on weekends required, shifts in both locations

Pay: DOE + tips

### **This position is for you if :**

- You love customer service and embrace the opportunity to assist customers on a daily basis
- You know you would thrive on the front line of a very focused, small team
- You enjoy having a multifaceted job where no day is the same
- You have a fun, energetic, engaging attitude and disposition
- You are detail oriented, self motivated, enjoy checklists, procedures, and are organized
- You embrace technology and have good basic computer skills including using an iPad.
- You have the ability to lift up to 40 pounds, work on your feet, and get stuff done at a deliberate pace
- You can handle a serious level of sarcasm and are not easily offended
- You understand the seasonality of our valley and how to embrace the slower times and keep a level head during the busier ones.
- Bonus if you have retail and/or barista experience!

### **This position is NOT for you if :**

- You have a difficult time taking direction
- You don't like to stick to procedure, process and standards
- A fast-paced work environment is stressful for you
- You cannot be on your feet for an 8 hour shift
- You don't like interacting with people and providing a professional sincere customer service experience
- You are not driven to go the extra mile to get the job done
- You have personal drama
- You consider yourself to be sensitive and take things personally
- You are only available for a temporary time frame or can't commit to a regular work schedule
- Are unavailable on weekends or do not have reliable transportation

### **FULL TIME MANAGER - HAILEY STORE:**

Description: 36-40 hours per week with some overtime during busier months (5 shifts per week)

Schedule: varies based on seasonality, shifts start between 7am - 12noon, one weekend day per week required, most shifts in Hailey. Pay: DOE + tips

### **Including all of the above reasons, this position is for you if :**

- You have experience managing a staff of 3 or more
- You enjoy collaborating with other managers in order to get the job done
- You have experience with apple based computers including iPads.
- You enjoy making schedules for staff, cleaning, tasks, etc...
- You want to grow with a young company heading towards more and more growth
- You enjoy having an ever changing position within a company
- You are self-motivated and can take charge when needed
- Have the ability to resolve conflict with compassion and common sense

### **Including all of the above reasons, this position is NOT for you if :**

- You are a rigid individual and lack the ability to go with the flow
- You are non-confrontational and uncomfortable implementing change with your staff

- You have a difficult time issuing directions
- You don't like to stick to procedure, process and standards
- An ever changing work environment is stressful for you
- You don't like interacting with people and providing a professional sincere customer service experience

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