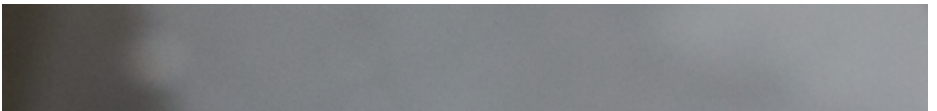




REAL/CRAFT

OWNERS MANUAL | BUTCHER BLOCK COUNTERTOPS



INTRODUCTION

Dear customer,

Your RealCraft Butcher Block Countertop has arrived! You are now the proud owner of one of a kind, handcrafted, solid wood butcher block countertops! Take a moment to breathe in the earthy scent, rich tones, and natural grain patterns.

To ensure that your experience with our butcher block countertops is enjoyable, please use your order receipt to verify all purchased items and quantities are present. If you are missing any items, please let us know within 30 days from the date of delivery. Unfortunately, after 30 days, we will not be able to re-ship missing items without incurring additional charges.

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IMPORTANT

As with other high-quality items, our solid wood handcrafted butcher block counter require special care and attention upon arrival. We will not be able to guarantee our doors if the following precautionary procedures are not followed carefully. Thank you for your business, and enjoy this beautiful new addition to your home.

****DO NOT STORE BUTCHER BLOCK IN THE CRATE!****

WHEN STORING:

The Wood panels should be stored flat. Wood panels must be fully supported at all times and kept away from any direct heat source.

PLEASE NOTE: Never hold vertically or on a direct heat source, or the Wood panel will start to bow. If the Wood panel has bowed, turn the Wood panel upside down for a day or so horizontally, and it will straighten out.

ACCLIMATIZATION:

Immediately before installation, the panels must be laid flat and be allowed to acclimatize in the room where they will be fitted for a minimum period of 48 hours before fitting. Protect the panels from extreme changes in temperature and humidity. This acclimatization period is ideal for applying Natural Wood Oil to end grains and cuts, where future access will be a problem.

INSTALLATION

EXPANSION GAPS AND SILICONE SEALANT

Solid wood is a living material that will expand and shrink with temperature and humidity variances. Always leave a 5mm expansion gap to all other dead surfaces such as Stone, Steel, Walls, and Pipes. Use a quality expandable silicone sealant when fitting and filling expansion gaps. It is recommended to use only the best quality silicone sealant (white or clear) where required.

FIXING TO CABINETS

Angle brackets should be used to secure the Wood panel to the carcass. The elongated hole of the bracket needs to be screwed to the underside of the Wood panel. Always use washers with the screws to all for humidity expansion changes

CUTTING THE WOOD PANEL

When using a fine-toothed panel, saw cut panel with Wood panel face upwards. When using a jigsaw, saw cut panel with face downwards. Cuts require at least three oil applications before fitting.

FITTING THE WOOD PANEL

Your Wood panel naturally wants to warp and bend when exposed to changing humidity and temperature. To avoid warping, solid tight-fitting to the surrounding surfaces is required. Secure the Wood panel with angle brackets and screws every 20 cm on all sides. Use the angle brackets to the wall side if there is no cabinet to fix the wood panel—pre-drill holes in the Wood panel where screws are required to ease tension. Screws should penetrate the Wood panel by a minimum of 15mm.

FIXING TO BRICKWORK

When fixing a Wood panel to a brick pier, you must ensure that the brickwork is completely dry. As a precaution, glue a damp-proof barrier foil to the side or underside of the Wood panel that has already been well oiled and dried. Fix with adhesive. This will help form a moisture barrier between the Wood panel and the brickwork. We also advise that alternate fixing points be made along the Wood panel's length to prevent it from bowing.

INSTALLATION CONT.

CORNER JOINTS

When joining two Wood panels together, it is recommended that both biscuit joints and standard Wood panel bolts are used to avoid temperature warping at a later stage. Treat the joining edge and underneath the Wood panel lavishly with Oil before joining and fitting the Wood panels.

INSERTING STONE MATERIALS

Always leave a 5mm expansion gap. Use silicone sealant when fitting and filling expansion gaps. The wood may crack if you do not allow for expansion gaps. Range cookers require a minimum expansion gap of 40 mm due to these cookers' constant heat source.

KITCHEN APPLIANCES

Suppose a dishwasher or washing machine is to be installed under the Wood panel. In that case, it is recommended to glue an insulation reflective foil and moisture barrier to the Wood panel's underside to protect it from intense heat. A minimum 25mm gap should be allowed for ventilation above the appliance. Leave a 15mm gap between the end of tops and appliances, cut-outs for appliances and sinks.

FITTING AN INSET SINK

This is the same procedure as with fitting a laminate Wood panel. Expansion gaps must be left and sealed with silicone sealant. When installing sinks into timber Wood panels, take great care due to the possibility of water penetration into the joints; when positioning and making a cut-out for a hob, always follow the manufacturer's instructions for sizes, safety clearances, and sealing with silicone sealant.

UNDER-MOUNTING SINKS

The skills required for under mounting Belfast type sinks in a solid hardwood Wood panel is best left to expert fitters.

CARE & MAINTENANCE

WOOD OIL BEFORE INSTALLATION

We recommend that any cut edges and end grains receive three coats of a Hardwax Oil to ensure that the Oil has penetrated deep into the wood. When oiling, remember to wipe away the excess Oil after 15 minutes and then dry for 6 - 8 hours before further applications. Please give special attention to the oiling of the end grains and cut ends to seal them properly. Apply the Oil with a sponge or soft cloth. Never use steel wool to sand the surface, as this may cause the Wood panel to become discolored when damp.

ONGOING MAINTENANCE OF THE WOOD PANEL

In the first few weeks of use, some care must be taken to prevent Wood panels from becoming stained before they have built up sufficient protection. Avoid letting water build upon the work surface, wipe off using a cloth. The Wood panels require to be oiled again within the first week of installation. Apply a thin coat of the same type of Oil, leave for 15 minutes, and then wipe off the excess. This is best done at night to allow maximum time for the Wood panel to dry off overnight.

After the first week, oiling once a week will suffice, with the interval between treatments gradually increasing until eventually, you are just wiping Wood panels with an oily cloth once a month or so to restore the sheen that has built up. As a useful hint, the Wood panel will need oiling when water on the surface smudges rather than forms a well-defined water droplet or when the Wood panel feels dry.

REPAIR AND LONG-TERM MAINTENANCE

After years of hard use, your Wood panel may sustain some stains, scrapes, and grazes. To refurbish your Wood panel, lightly sand it down with a sanding machine or with fine sandpaper. For smaller areas of damage, sand locally and Oil again.

TIPS

- Hot pans should be placed on a pan stand or similar and not directly onto the work surface.
- Always use a chopping board for food preparation, not the work surface.
- Avoid letting water build upon the surface, wipe off using a cloth.
- The surface should be cleaned with a warm damp cloth with a little washing-up liquid.
- Re-oil your butcher block workstation regularly.

REALCRAFT

ABOUT US

RealCraft is committed to excellence in creating high-quality products for customers around the world. Built Real in the USA, our original door and hardware designs are visually stunning and structurally robust. We strive to exceed your expectations by combining personalized customer service with the highest quality products. We invite you to Build Real.™

RealCraft is constantly releasing new, innovative, and exclusive products. We always have great things in the works, so swing by our website to stay completely up to date on everything we have to offer.

ORDER TODAY

To order, please call us at **800.694.5977**. Our experienced designers are ready to help you find the perfect doors and hardware for your project's needs.

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