

How to clean your door

- Use a gentle wood soap or 1 cup of distilled white vinegar diluted with 1 gallon of warm (not hot) water and use a soft sponge or cloth.
- Do not use bleach, or other harsh chemicals. Harsh cleaning products can damage wood products.
- Do not use abrasive sponges.
- Wipe the door in the same direction as the wood grain.
- Use a dry cloth to dry off your door.

Note: this is for finished doors only. Do not attempt to clean a door that has not yet had finish applied yet.

Questions?



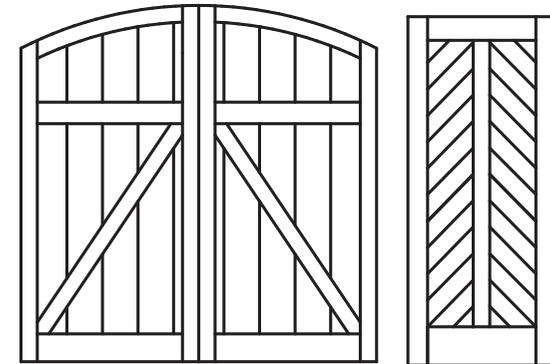
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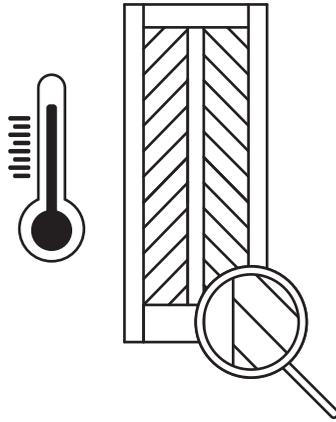
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DOOR CARE GUIDE



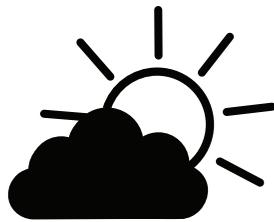
We hope you love your new door, which was made by skilled artisans here in Gig Harbor, Washington just for you! Here's everything you need to know about caring for your door, from maintenance to cleaning to protection from the elements. Please save this guide for future reference.



Inspection & Acclimation

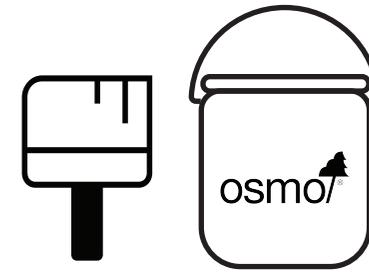
Once you receive your door, open the crate right away and inspect it for any damage that may have occurred during shipping. We have only a 48 hour window once the door is delivered to make a shipping claim for items that may be damaged in transit.

After inspecting your door, remove it from the crate and place it on a flat surface so that it can acclimate to the temperature and humidity of your home. Wood is a natural material that responds to temperature and humidity changes. Please allow the door to acclimate before applying finish and before installation.



Exterior Door Protection

We recommend an overhang for all exterior doors. Doors that face South or West may require a bigger overhang to compensate for increased sun exposure. A minimum overhang should extend from the wall at least 30% of the distance from the base of the door to the bottom of the overhang itself. For even more robust protection, we recommend extending the overhang to 50% of that distance. So for instance if the distance between the base of the door and the overhang is 10 feet, then the overhang should extend 5 feet out from the wall.



Finishing

What does finish do, and how should you maintain your wood finish?

A wood finish should do two things: protect the living, breathing wood from environmental damage, and enhance the beauty of the wood.

If you ordered your door finished, please use the Osmo product your door was initially finished with when you do touch-ups. Make sure you use an exterior rated finish for an exterior door, and interior finish for an interior door. You can purchase our Osmo products at realcraft.com/pages/osmo. Please note that Osmo is subject to shipping restrictions in some states.

For interior doors: Polyx Oil or Oil Stain; Extra Thin for Exotic Wood Species

For exterior doors: UV Protection or One Coat Plus

How to Apply Osmo to a Door

Osmo products require the door to be sanded to 150. Once the door is sanded, it is easy to apply. Follow the instructions for your specific Osmo product. Make sure you have safe disposal methods for the cloths used to apply or rub off excess, as they will be combustible. We recommend finishing your door in an environment with ample air circulation; if weather permits, outdoors is best. Be sure to wait a minimum of 12-24 hours before applying a second coat of Osmo finish.

How often should you re-apply Osmo?

This depends on your unique environment, but a reapplication of Osmo finish is recommended every one to two years. No sanding is needed to reapply. Simply apply a thin coat of Osmo finish, following the instructions on your specific product as to application method and drying time.

Note: If you ordered your door unfinished, apply a finish or paint within five days of receiving it in order to make it eligible for coverage under our warranty.