

IMPORTANT

CUSTOMER INFORMATION

General Coated Upholstery Care

General Maintenance

Coated fabrics should be cleaned weekly/fortnightly with warm soapy water. This should be followed by drying with a clean cloth. This will remove atmospheric dust and general soiling that can stain the product over time.

Spot Cleaning

For spot cleaning, Wortley Group recommends a 50:50 solution of Methylated Spirits and water. Rub the affected area gently, and follow with warm soapy water to remove residue. Most stains will lift off easily.

Disinfectant or Bleach Based Cleaning Products

The following products are suitable for applications where a 1:10 bleach solution or commonly used disinfectant wipes are needed for sanitation:

- Austex Linea
- Austex Marlo
- Austex Pellan Ultimate
- Austex Plush
- Austex Soho Allure
- Austex Studio Encore
- Austex Tessuto
- Austex Urban

IMPORTANT - Please wipe vinyl down with a damp cloth soaked in fresh water to remove the chemical residue from cleaners, then dry. Accumulated cleaning fluids will damage the vinyl surface over time.

Dye Transfer

Dye transfer from blue jeans and other items of clothing can stain the surface of light coloured vinyls. It is important to treat the stain promptly using the Spot Cleaning Method. If the dye penetrates the surface of the vinyl, it will be harder to completely remove.

IMPORTANT

Do not scrub with abrasive cloths, powders, household cleaners, or solvents. Do not dry clean or machine wash. The hardening of a PVC surface is not considered a manufacturing defect, but is rather due to improper cleaning, or the build up of soiling, perspiration and body oils.

Wortley Group Warranty

Wortley Group warrants products for a period of 3 years from date of invoice, against manufacturing defect when used in accordance with our performance grading and care instructions.*

Contact Details for Registration of a Concern

Customer Care - Wortley Group: 25 Geddes St Mulgrave VIC 3170
Tel: 1300 36 18 36 Email: customercare@wortleygroup.com.au

Your concern must be registered within 3 years of your invoice date.

** Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure, and for compensation for any other reasonable foreseeable loss or damage. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality, and the failure does not amount to a major failure.*

WORTLEY
Furnishing in Style

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