



OFFICIAL
ONLINE STORE

RETURNS FORM

1

Please print off and complete this returns form.

2

Repack your items and enclose the returns form.

3

Send your return to us. We will email you once your refund has been processed.

Your Order

Order Number:

QTY	Product Barcode	Product Description	Reason Code

Return Reason Codes

1 - Looks different to image	4 - Ordered more than one size
2 - Arrived too late	5 - Poor quality/faulty
3 - Doesn't fit me	6 - Doesn't suit me

Returns Information

Need to return an item? Items can be returned for a **refund only**. Simply complete this form and return your item(s) to the address below within 14 days of receiving your order.

Returns Department
Nottingham Forest Football Club
The City Ground
Nottingham
NG2 5FJ

Please be aware that all returns postage costs must be covered by the customer. We recommend that you return items to us via a tracked postage service. Nottingham Forest Football Club will not accept responsibility for lost returns.

Please note the following

- Items that you are returning to us must be returned in a re-saleable condition. We would like this to mean that you have kept the original packaging and labels and that the product is unused.
- Items that have been personalised for you, unless faulty, are not eligible for a refund, this also applies in the event a player leaves the club or changes his squad number.
- Items may be returned to us following the instructions above or to our Megastore. Please bring your order confirmation email as proof of purchase.
- For our full returns policy please visit <https://shop.nottinghamforest.co.uk/pages/returns-information>
- Your statutory rights are not affected