

NAME
ORDER DATE
RETURN DATE
ORDER NO.

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If for any reason you are not entirely satisified with your online order, you may return it to us within 28 days of receiving delivery providing item(s) returned to us are unworn and in a saleable condition

Please complete the below form and enclose within your return goods:

| ITEM NAME/CODE | PRICE | QUANTITY | EXCHANGE           | REFUND             | REASON              |
|----------------|-------|----------|--------------------|--------------------|---------------------|
|                |       |          | (Alternative size) | (Tick if required) | (Select code below) |
|                |       |          |                    |                    |                     |
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## **RETURN CODE:**

- 1 Incorrect fitting 2 Size too big 3 Size too small 4 Not suitable/dislike 5 Faulty/damaged\*
- **6** Different to website image **7** Other\*
- \*Please state reason for damage/fault/other here:
- 1. Next to the item that you wish to return, please tick if you require a refund and identify the reason for return.
- 2. If an exchange is required, please provide the style details and size that you would like us to send to you.
- 3. Goods are returned at your own expense. We recommend that you obtain proof of postage in order to track your parcel and retain this until the return has been processed.
- 4. Returns are processed within 10 working days of us receiving your return at our Factory.

## PLEASE SEND YOUR RETURN TO:

Barker Shoes Ltd.
FAO: Online Returns Department
Station Road
Earls Barton
Northampton
United Kingdom
NN6 ONT