Thank you for choosing the AquaPurr

Your AquaPurr was handcrafted and tested by our team in Colorado. It takes only minutes to install, and in no time your cat can start enjoying a fresh drink of water any time they want it—day or night. And you’ll have the luxury of never cleaning and refilling a cat fountain again......ever!

We stand behind the AquaPurr 100%. If you need help or have any questions, please call us. We want to make sure that your AquaPurr experience is the best ever.

Is something confusing? We can explain it.
Did something break? We can fix or replace it.

We typically answer calls in person the first time, and will reply to your text or email in less than an hour—usually within minutes.

Steven Chalmers
Owner, Creator, and cat dad

Chalmers Innovations, Inc.

Visit AquaPurr.com for accessories, parts, and great service!

How to contact us:
Steven@AquaPurr.com
833-278-2787 (call or text)
AquaPurr.com
Facebook.com/AquaPurr
Instagram.com/AquaPurr
Please read these instructions completely before installing and using the AquaPurr. Failure to do so could result in water damage or electric shock.
12 Easy Steps

1. Remove your faucet aerator
2. Install the diverter valve (using an adapter as needed)
3. Position the AquaPurr on desired side of the sink
4. Insert spigot in lid
5. Rotate lid to point spigot over sink
6. Affix AquaPurr to counter using 3M Command strips
7. Install power adapter
8. Turn diverter valve to horizontal position
9. Turn on cold water
10. Place hand in front of AquaPurr sensor to test the flow
11. Introduce your cat to the AquaPurr!

Quick Tips

- If the water never turns off: Adjust the sensor range.
- If turning off the light turns on the sensor: Adjust the sensor range.
- The water cycles off and on or stays on: Adjust the sensor range.
- Can I get a longer supply tube? We would be happy to send you a longer supply tube.
- Can I shorten the supply tube? You can cut the flexible supply tube easily with scissors.
What is Included

- AquaPurr eC base unit
- Decorator base unit
- Decorator sleeve/flowers (if so equipped)
- Rigid plastic drinking spigot
- Diverter valve with flexible tubing
- Power adapter
- Faucet aerator removal keys
- Faucet thread adapters
- Screwdriver
- Tubing protector

We’ve also included complete instructions for installation and operation of the AquaPurr (which is what you’re holding in your hand).
Attach the diverter valve to your faucet
Remove the aerator from your faucet. Then determine if your faucet has outside or inside threads:

Faucet Outside threads
If your faucet has outside threads, screw the diverter valve onto the faucet by turning the swivel collar. If the diverter valve threads are too large, then you might need the 3/4” adapter. It is the included adapter that is female on one end.

Faucet Inside threads
If your faucet has inside threads, select the thread adapter that fits your faucet.

Position the AquaPurr next to your sink
The AquaPurr can be placed on either side of your sink. Once you decide which side of the sink to use, lift the lid off the base unit and rotate it as needed to position the drinking spigot over your sink, then place lid back onto base unit.

Attach power cord
Insert the power cord into the AquaPurr as shown and plug the power cord into the wall power outlet.

If none of the provided thread adapters fit, we can help! Please text us or call us toll free at 833-278-2787 or email us at support@AquaPurr.com. We will figure out the adapter you need and send it to you for free. Refer to the aerator sizing chart on page 10 to determine your aerator size.
Install Spigot in base unit

Install the rigid plastic drinking spigot in the base unit. Keep the spigot straight in line with the hole in the fitting.

Simply push the end of the spigot into the top of the fitting on the base unit. Confirm the installation is secured by slightly pulling the spigot—it should not pull out.

You may need to push a bit harder than you think to secure the spigot. If you see some water leak from that joint when you turn on faucet, it is not fully inserted—push it in harder and make sure it is in line with the fitting.

A leak at the base of the spigot.

Put tape 5/8” from the end of the spigot. Insert the spigot until the tape touches the fitting. This should eliminate the leak.

Keeping the spigot straight with the fitting is key. If the spigot is on an angle, you will not be able to push it in all the way.

Removing the Spigot

To remove the spigot, simply push down and hold the collar on the fitting while pulling out the spigot.

Secure the AquaPurr to countertop

Peel the backing off the 3M Command strips attached to the bottom of the AquaPurr.

Set the AquaPurr in desired position next to your sink and press down on the top edges of the AquaPurr base unit to secure the 3M Command strips to your counter.

The 3M Command strips act like Velcro to secure the AquaPurr to the countertop. The 3M Command strips allow you to remove the AquaPurr to clean underneath it.

Use of the 3M Command strips is required to help prevent moving the AquaPurr away from the sink, which could cause flowing water to land outside the sink, potentially causing water damage.

For the AquaPurr Decorator (if so equipped): Slip the Decorator sleeve over the top of the Decorator base unit, and align the two notches in the sleeve to the sensor and the power and water ports. Make sure the sensor is outside of the sleeve. Add enclosed flowers to top of sleeve (hint: to disguise the drinking spigot even further, add more and/or taller flowers [not included]).

Check for leaks

With the diverter valve set to AquaPurr mode, horizontal, and the faucet turned on, make sure there are no leaks anywhere. Look at the base of the faucet and even under the sink, because using the diverter valve can sometimes stress older faucets and cause them to leak.

The AquaPurr is now ready for your cat to enjoy!
First use of your AquaPurr

During the first few uses, some air may spurt out with the water. This is caused by air bubbles in the tube and is normal. Once the air bubbles pass through the tubing, the spurting will stop.

For regular use of faucet

To use your faucet after the AquaPurr is installed, simply turn the diverter valve to the up and down/vertical position, and water will then flow from the faucet for your use.

For AquaPurr use

After you finish using your faucet, leave the cold water on and always switch the diverter valve back to “AquaPurr mode” by turning the valve to the sideways/horizontal position.

Regardless of how high you turn on the faucet, the AquaPurr will provide only a dribble of water. So, it is recommended that you simply turn your faucet to a low water flow when using the AquaPurr.

About the proximity sensor

The sensor on the base unit is a proximity-type sensor. If any object is within the sensor range, about 6-12 inches, the AquaPurr will turn on.

How long will it stay on?

5 minutes max. While the sensor detects any object in its range, it will stay on, that is until the 5 minute timer expires. Once the timer expires, your cat will need to take some time away from the AquaPurr, step away from the sensor, and then retrigger it.

It will turn off anytime it no longer detects anything.

Why is it clicking on and off?

If you, your cat, or a gremlin are just at the edge of the sensor range it will cycle on and off. Reduce the sensor range to eliminate this.

Sensor range adjustments

If you want to want to change the 6-12 inch default sensor range, remove the cover of the sensor inside the AquaPurr.

Rotate the screw (using the screwdriver included with the AquaPurr) counter-clockwise to reduce the sensor range and clockwise to increase the sensor range.

To restore the 6-12 inch default sensor range, rotate the screw all the way counter-clockwise until it stops and then turn it 1/8 to 1/4 turn clockwise.
A leak between faucet and diverter valve, or on swivel point of diverter valve.

Ensure there is a rubber gasket between the diverter valve and the faucet. Also, if you’re using an aerator adapter, make sure it also has a rubber gasket.

Also check to see if the collar of the diverter valve is running into the underside of the faucet. If it is, then the gasket in that joint can’t seal the joint. Order a 55/64” extender from AquaPurr.com for free.

A leak where tubing attaches to base of the AquaPurr.

Push the flexible tubing further into the fitting. Twist the tubing while pushing.

A leak at the base of the spigot.

Put tape 5/8” from the end of the spigot. Insert the spigot until the tape touches the fitting. This should eliminate the leak.

\[5/8”\]

Keeping the spigot straight with the fitting is key. If the spigot is on an angle, you will not be able to push it in all the way.

The flow from the spigot nearly stops.

The AquaPurr is designed to provide only a dribble of water. But if the flow nearly stops then the orifice plate needs to be cleared.

The orifice plate is a fitting with a tiny hole in a plate of metal and is used to reduce the water flow to a dribble. If something is blocking that hole, it will slow or even stop the flow.

Back flushing

To clear the orifice plate, you can run water through the AquaPurr in the opposite direction. Remove the spigot and the flexible supply tubing. Insert the flexible supply tubing in the top of the AquaPurr and turn on the water. By flowing the water backwards through the AquaPurr, the blockage in the orifice plate may be cleared.

If you are unable to clear the orifice plate, contact us and we can supply a replacement.

Why is it clicking on and off?

If you or your cat, or any other object, are just at the edge of the sensor range it will cycle on and off. Move away and it will turn off. Move closer and it will stay on.

If you want to reduce your sensor range, refer to the section titled “About the proximity sensor.”
You probably already know most of this, but it is important to note:

1) Please completely read these instructions before installing and using the AquaPurr. Failure to follow the instructions could result in water damage or electric shock.

2) For indoor use only. Do not use outdoors. The squirrels can find their own water.

3) When unplugging the power cord from the wall socket, grasp the power adapter head, not the power cord. But you already knew that.

4) If you find yourself needing to tinker with the parts inside the AquaPurr, please unplug it first. Of course, right?

5) Just like your hair dryer, don’t let the AquaPurr fall in the sink or the tub. That goes for the power cord too.

6) The 3M Command Strips must be used as instructed to secure the AquaPurr to the counter to help prevent moving the AquaPurr away from the sink, which could cause flowing water to land outside the sink, potentially causing water damage.

7) Speaking of water damage – nobody wants leaks! We test every AquaPurr for proper function and no leakages. But after you hook up the AquaPurr, be sure to check for leaks at all tubing connections, as well as the base of your faucet and even under the sink, because using the diverter valve can sometimes stress older faucets and cause them to leak. If you see leaks, refer to pages 3 and 6 of these instructions.

8) If any part of the AquaPurr looks damaged or is malfunctioning, don’t use it and don’t try to fix it yourself. Seems logical, right? Get hold of us and we’ll troubleshoot it for you.

9) Do not use the AquaPurr for anything other than its intended use. That means no lawn mowing, bowling, spelunking, or anything else!

10) If you use an extension cord, make sure it has the proper rating (I’m not talking PG or R here! Check the watts and amps).

11) The AquaPurr operates on electrical power. Therefore, the AquaPurr will not provide water to your cat during a power outage.

Now a few pointers for your cats:

12) Don’t let your cat chew on the power cord. Pretty obvious right? Same goes for the tubing. If you are concerned about your cat ignoring common sense, we included some cord conduit (the hard plastic protector stuff) to wrap the cords and tubes. That’s a wrap!

13) If your cat turns out to be allergic to the AquaPurr, please discontinue use, and offer them a tissue.

And a few pointers for your kids:

14) Don’t let your children chew on the power cord either.

15) The AquaPurr is not a toy. Don’t let the kiddos play with it.
Push Fittings

What’s up with these fittings where all I need to do is push in the tubing?

These fittings are sometimes called “press-to-fit” fittings and can be commonly found in most hardware stores.

They consist of an “O” ring and a gripper. The gripper holds the tubing, both flexible and rigid, in place and the “O” ring seals the connection.

Removing Tubing

To remove the tubing from these fittings, simply push down and hold the collar and pull out the tubing. It can sometimes help to rotate the tubing while pulling.

Why just a dribble from the spigot?

Why does the AquaPurr only flow a dribble of water even though my faucet is on full blast?

This is intentional. Because your cat only needs a dribble to drink from, we added a device called an orifice plate combined with a flow control valve, to limit the flow.

An orifice plate is a fitting with a tiny hole in it that knocks down the volume and pressure of the water. Also, the orifice plate makes the water flow start gently—otherwise the water flow would start abruptly, which can startle some cats.

Flow adjustment

The flow control valve, shown here, allows you to adjust the amount of water that comes out of the spigot.

The lock ring is used to hold the adjustment in place. Unlock the ring by turning it counter clockwise.

Turn the adjustment knob counter clockwise to increase the flow of water from the spigot.

To lock your adjustment setting, turn the lock ring clockwise until it stops.
Start Here

Did you use a key to remove your aerator?

Yes

The color indicates your aerator thread size.
Tell us the color you used and we will send you the right adapter.

End Here

No

Does your aerator have outside threads like this?

Yes

Use the Aerator Sizing chart on page 10 to determine your thread size.
13/16” & 15/16” are included.

Yes

No

Your aerator has inside threads like this:

Yes

Try threading the diverter valve onto your faucet.
If that doesn’t work try threading each of the 3 included adapters into your aerator. If one fits in your aerator that will indicate your aerator thread size.

Order your adapter for free:
AquaPurr.com/collections/faucet-adapters
Or call 833-278-2787
Find the circle that most closely matches your aerator. You can practice by using the 3 adapters included. They are 55/64” on one end and either 3/4”, 13/16” or 15/16” on the other end. When you have the size right, all of the blue line of the circle will be visible as will a tiny sliver of the white.

This sizing chart only works for outside threads like the one shown here:

55/64” is the size of the threads on the diverter valve.

Adapters included with your AquaPurr.

If you use one of these keys it will indicate the thread size of the adapter you need.

For example, if you use the green key your aerator threads are 18.5mm

Note: Only use this card at its original scale. Enlarging or shrinking this page will make measurements inaccurate.