

Returns

Please return your unworn item(s), in a saleable condition within 30 days of purchase. Items packaged in a box, e.g. footwear, must be returned as they arrived, for protection. Returns for swimwear will only be accepted if the items are unworn and in their original condition. To return an item:

1. Fill in your return information on the Returns Form.
2. Place the item(s) you wish to return in the reusable packaging along with the Returns Form you have just filled in.
3. Drop your parcel off at any AUS post office ensuring to get a receipt as proof of postage.

Please note: Online purchases cannot be returned to any stores.

STEP 1: Tell us what you would like to return

PRODUCT CODE	PRODUCT DESCRIPTION	SIZE	COLOUR	QTY	REASON CODE*

* Please choose a reason code from below.

- | | | | |
|----------------------------------|---------------------|-------------------------|---|
| 1. I changed my mind | 4. Item doesn't fit | 5. Order was incomplete | |
| 2. I don't like the colour | a. Too big | c. Too short | 6. Item is faulty (please state fault in box below) |
| 3. The wrong item was sent to me | b. Too small | d. Too long | 7. Other (please tell us more) |

STEP 2: Need a replacement or to exchange?

PRODUCT CODE	PRODUCT DESCRIPTION	SIZE	COLOUR	QTY	PRICE

STEP 3: Packing it all up...

Pack everything up securely (don't forget to include this form) and post it back to us. Return address is:

28B ROGER STREET, BROOKVALE, NSW 2100

STEP 4: And finally...

Fill in your personal details below to help us out with your Return.

Name:

Postal Address:

Mobile:

Email:

Order Number/ Tax Invoice:

THANK YOU!