

AWEKEYS KEYCAP QC STANDARD

Awekeys aims to deliver flawless products to our supporters, but in case of any unexpected events beyond our control, such as manufacturing process and material limitations, unforeseeable circumstances, or force majeure, imperfections may happen occasionally. Keycap is not a craft-level product, and it is subject to inspection at the normal perspective of use. Inspection at specific angles and under specific light will not be approved. Based on natural capacity and material processing, we can not guarantee all of them are absolutely perfect and flawless, but we strive to keep defects to a minimum.

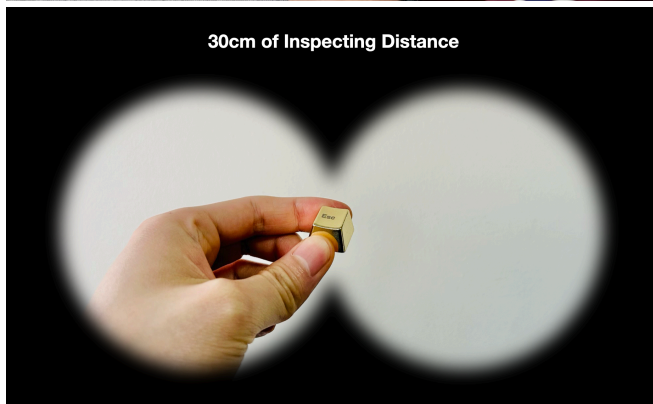
**Product renders and images are made in a controlled environment and used for publicity purposes, but due to variations in lighting and other factors, there may be a slight difference in color between the renders, photos and the actual products. Please refer to the actual product for accurate color representation.*

The QC standard listed below is within the acceptable range of Awekeys quality inspection and not qualified for refund and return gratuitously:



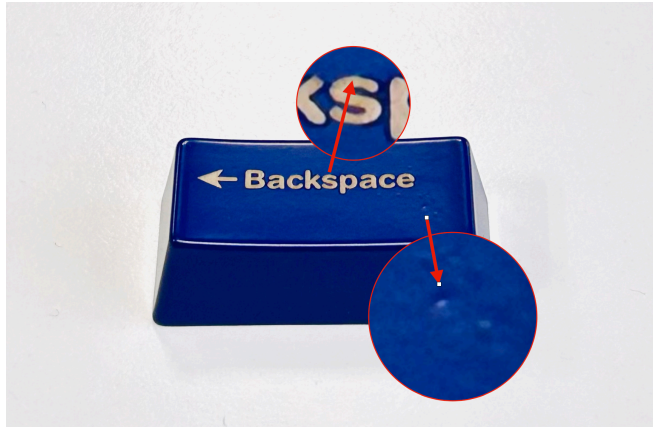
1. Sound Signature is a very personal preference, if you don't like how it sounds with your keyboard setup would not qualify for a refund and return.

2. With a viewing distance of 30cm, no obvious machining marks, scratches or bumps are allowed on the appearance surface, but allow chamfering, and tiny machining marks at the seams.



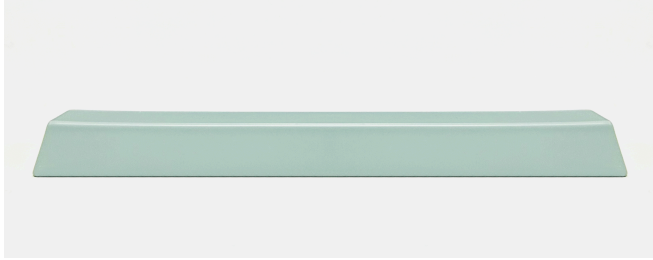
3. The material used in our keycaps has limitations, and this may cause a minor deformation, but as long as the deformation is within ≤ 1 mm, it falls within the acceptable range of Awekeys quality inspection.

4. Stains, marks or defects on the surface shall not exceed ≤ 1 mm and shall not exceed three spots on the same plane are allowed and within the acceptable range of Awekeys quality inspection.



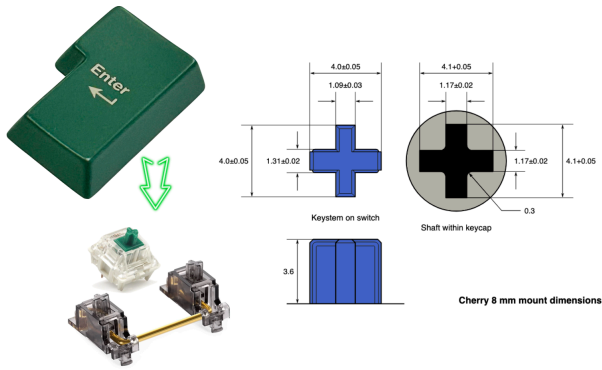
5. The spacebar might not perfectly even. We tried to produce them even as hard as we could, but we can't guarantee the one you get will be perfectly even due to material limitation and processing.

6. Legends on the keycaps might unaligned perfectly due to the typographic design or engraving process on our



keycaps. Colors, depths and thickness of legends could also be slightly different.

7. Please note that due to production batches, there may be slight variations between sets of the same model. We cannot guarantee an exact match that restocking batches would be the 100% exact same as the previous round, but we strive to keep variations to a minimum.



8. Based on our original design from the Cherry MX stem, the tolerance might be vary from different brands of switches or stabilizers, we can not guarantee our keycaps could perfectly fit every single switch or stabilizer on the market.

9. Slight and tiny scratches not exceed $\leq 5\text{mm}$ or coloring defects on the keycap that will not be visible from the front after installation and should not affect the appearance or function of the keycap are within the acceptable range of Awekeys quality inspection.



10. The keycaps are not produced in a perfectly dust-free environment facility, both keycaps and packagings might come with slight dust with it, that can be easily removed without affecting the installation or use of the keycap.

11. Packaging might be damaged during the logistics transportation, damages or scratches on the package are not qualified for refund and return.