

THANK YOU FOR SHOPPING WITH GEMELI POWER & GPSL LEATHER

Our goal is to ensure complete satisfaction with our garments. Should you wish to exchange or return your purchase, please follow the relevant procedures below.

ORDER NUMBER:	NAME:	TICK ONE: CREDIT VOUCHER (REQUIRED FOR ALL EXCHANGES)
		REFUND (ONLY GPSL LEATHER IS ELLIGABLE FOR REFUNDS)
RETURN STYLE:	RETURN SIZE:	RETURN COLOUR:
RETURN STYLE:	RETURN SIZE:	RETURN COLOUR:
RETURN STYLE:	RETURN SIZE:	RETURN COLOUR:
DO YOU WISH TO ORDER AN EXCHANGE GARMENT?		DATE EXCHANGE REQUIRED:
EXCHANGE STYLE:	EXCHANGE SIZE:	EXCHANGE COLOUR:
EXCHANGE STYLE:	EXCHANGE SIZE:	EXCHANGE COLOUR:
EXCHANGE STYLE:	EXCHANGE SIZE:	EXCHANGE COLOUR:

RETURNS PROCEDURE

Simply return your garment to us following the details below. Once your garment passes our quality control assessment, we will email you a credit voucher. Should you wish to order an exchange, please place the new order for your replacement garment using the credit voucher.

GPSL Leather is currently the only collection we offer full refunds on (excluding shipping costs). Please let us know if you wish to exchange your return GPSL Leather garment or receive a refund (top right hand corner of this returns form).

TO EXCHANGE AN ITEM, PLEASE NOTE THE DETAILS BELOW

- * FOR INTERNATIONAL RETURNS: ENSURE YOU DECLARE THE GARMENT FOR A LOW VALUE AND STATE THAT YOUR PARCEL IS A RETURN ITEM, OTHERWISE DUTIES ARE LIKELY TO BE CHARGED. GEMELI POWER PTY LTD WILL NOT ABSORB THE COST OF ANY DUTIES OR TAXES FOR RETURN PARCELS. ANY CHARGES WILL BE DEDUCTED FROM YOUR CREDIT VOUCHER OR REFUND.
- st Please complete this return form stating your order number or enclose a copy of your invoice.
- * If you would like an exchange, please state the style/size/colour/date you require on this form. If you're limited on time we suggest you email this information to us prior to sending the return. We are unable to send your replacement until: 1. We have received your return 2. Until you have placed the new order on our website using your credit voucher. However, we can begin construction of your new garment or place it on hold if we have it in stock.
- * Returns or exchanges are accepted on items within 31 days from the date of shipment, any items returned outside of this period will not be accepted.
- * GPSL Leather returns intended for full refunds are accepted on items within 14 days from the date of shipment, any items returned outside of this period will only be eligible for an exchange or credit voucher.
- * Please ensure your garment is returned in its original condition and packaging, along with all tags attached.
- * GPSL Leather security ribbon and studs must remain on your garment. We will not accept a return if the security ribbon has been tampered with or shows any sign of damage.
- * No returns will be accepted if the garment has been altered, dry cleaned, spot cleaned, washed or dried.
- * The garment must be in perfect sellable condition. If there is any kind of scent, products or make up on the garment, your return will not be processed.
- * We strongly advise that you track your article, Gemeli Power Pty Ltd does not accept any responsibility for missing parcels.
- * Return shipping costs will be absorbed by the customer.
- * We will replace any goods that arrive faulty or damaged as per our website terms and conditions. Kindly notify our customer service team (customercare@gemelipower.com) within 7 days of receipt and they will arrange for return of the goods accordingly.

FOR MORE INFORMATION ON RETURNS, PLEASE SEE THE RETURNS INFORMATION PAGE AT THE FOOTER OF WWW.GEMELIPOWER.COM OR EMAIL RETURNS@GEMELIPOWER.COM