GOLD SERIES
DVD/CD Duplicator Manual

User's Manual

Version 3.0

Introduction:

Thank you for purchasing a SATA DVD/CD Duplicator. This duplicator is specifically engineered to run a stand-alone SATA DVD/CD duplicator without additional computer or processing unit. With a simple, four-button interface and a LCD screen to display menu commands and real-time status, the SATA DVD/CD Duplicator provides a fast and reliable solution for CD and DVD duplication up to 15 targets from one single master disc.

Operating Environment:

Temperature	Working Temperature	$0°C \sim 75°C$
	Storage Temperature	$-20°C \sim 85°C$
Humidity	Working Humidity	20%~80%
	Storage Humidity	5%~95%

LCD Front Panel Overview:

Scroll Button (UP)

ENT Button (ENTER)

LCD Screen

ESC Button (ESCAPE)

Scroll Button (DOWN)
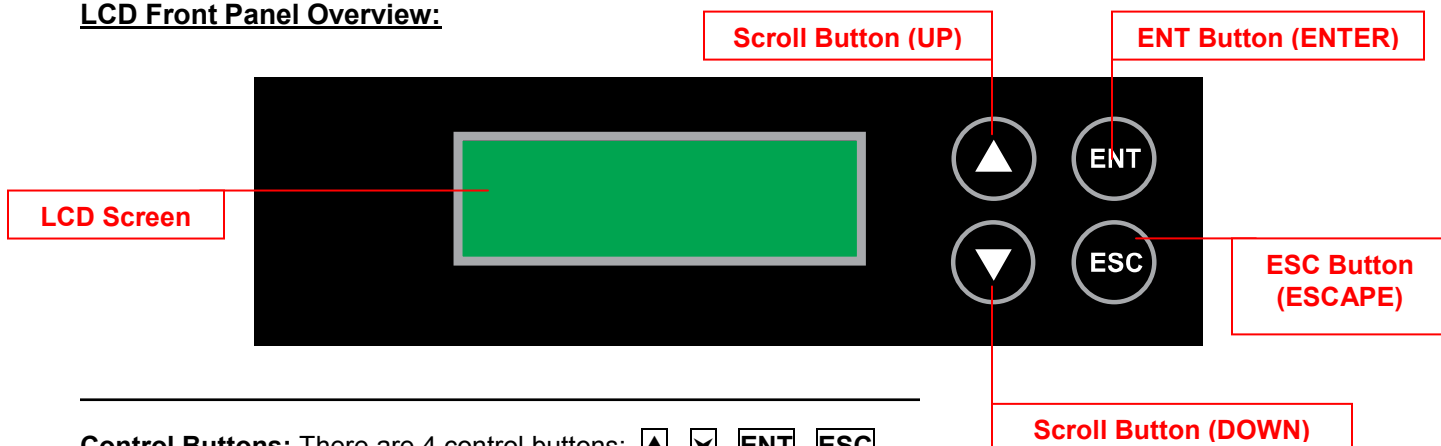
Control Buttons: There are 4 control buttons: $\boxed{\wedge}$, $\boxed{\vee}$, $\boxed{ENT}$, $\boxed{ESC}$

$\boxed{\wedge}$ **: Up, Backward:** To navigate backward in the menu.

$\boxed{\vee}$ **: Down, Forward:** To navigate forward in the menu.

$\boxed{ENT}$ **: Enter, OK:** Execute the function.

$\boxed{ESC}$ **: Escape, Cancel:** Go back to the previous level in the menu.

Menu Overview:

Below is a quick reference chart of the functions available on SATA DVD/CD Duplicators.

Power on the system to access the menu functions below..

1	**COPY**	Copies the master DVD/CD disc. All contents of the master disc will be duplicated on to all target disc(s) simultaneously.
2	**TEST**	Simulates the copy process, but no data is recorded onto the blank disc(s). **Note:** Test mode can only be done with DVD-R and CD-R media only.
3	**COMPARE**	Performs a bit-for-bit comparison between the master disc and copied disc(s).
4	**COPY & COMPARE**	Copies the master DVD/CD disc and then immediately follows the copy process with a bit-for-bit comparison between the master disc and copied disc(s) to ensure exact duplication. **Note:** The "Compare" function cannot be used with audio CDs.
5	**SET BURN SPEED**	Allows the speed settings to be changed for various formats.
6	**SELECT SOURCE**	Allows the source drive to be changed to any of the available drives in the duplicator, including the Hard Disk Drive (HDD).
7	**UTILITY**	
	7.1 INFORMATION	
	7.1.1 Disc Info.	Displays basic information of the discs inserted, such as disc type, amount of data on disc for master disc(s) (in MB) and media book type. For blank media, displays the media book type, available space and speed of the media.
	7.1.2 Drive Info.	Displays information of all drives in the duplicator including the Reader, HDD (if present) and Writer drive(s).
	7.1.3 System Info.	Displays the duplicator information, such as the hardware version, buffer memory and currently loaded firmware.
	7.2 ERASE DISC	
	7.2.1 Quick Erase	Erases all rewritable media (CD-RW, DVD+/-RW, DVD+/-RW DL, BD-RW).
	7.2.2 Full Erase	Formats all rewritable media (CD-RW, DVD+/-RW, DVD+/-RW DL BD-RW,).
	7.3 PRESCAN	
	7.3.1 Pre-scan	Performs a scan on the master disc before the copy process starts and ensures the master disc can be copied in the duplicator.
	7.4 TRACK EDIT	Allows for the selection of individual track(s) from different master audio CDs to create custom compilation.
	7.4.1 Copy Track	Allows the selection of individual track(s) from the master CD and copies the selected track(s) onto all target discs.

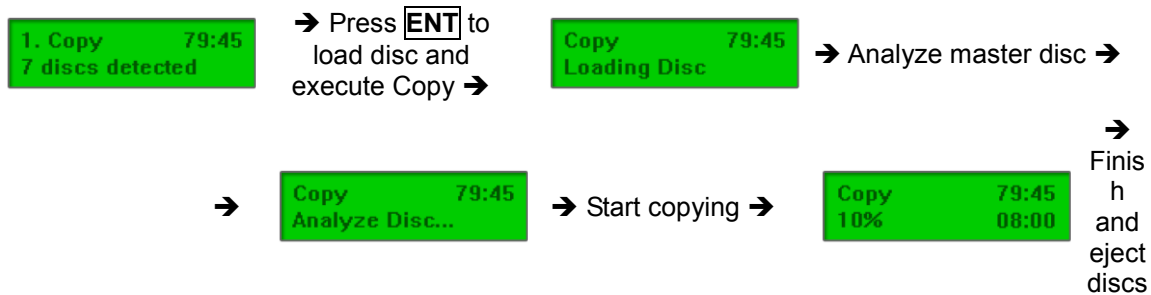|		
	7.4.2. Close Disc	Closes the target discs when all of the track(s) are burned on to all target discs. **Note:** The copied disc(s) will NOT play back without this step. Do NOT skip this step.
	7.4.3 Disc Info	Displays the information regarding the track(s) on the disc(s) and how much space is remaining on the target disc(s).
	7.5 EJECT ALL DISC	Allows the duplicator to eject disc.
	7.6 COPY COUNTER	Counts the number of successful and failed copies of DVD/CD discs made by the duplicator.
	7.6.1 Show Counter	Show the number of successful and failed copies of DVD/CD discs
	7.6.2 Enable Counter	Set Enable or Disable the Copy Counter.
	7.6.3 Clear Counter	To reset the Copy Counter.
	7.7 Update Bios	Allows for update or rollback of the duplicator firmware.
8	**SETUP**	
	8.1 Auto Start Time	Sets auto start time from OFF (no auto start) to 99 sec. Allows the duplicator to automatically start one of six following functions once the master disc and desired number of target disc(s) are inserted and the drive trays are closed: Copy, Test, Copy & Verify, Copy & Compare, Verify and Compare.
	8.2 Display Mode	Sets the amount of information displayed on the LCD during the performance of various functions.
	8.2.1 Basic	Basic Information Displays.
	8.2.2 Show Timer	Enables or disables the copy time to be displayed when the copy process is finished.
	8.2.3 Show Speed	Displays the speed at which discs are read and writing during various processes.
	8.3 Button Beep	ON or OFF Beeping sound.
	8.4 Eject on Start	Eject all trays after the booting sequence complete.
	8.4.1 Eject All Discs	Eject all trays with disc inside.
	8.4.2 Do Not Eject	Do not eject any disc.
	8.4.3 Eject target Only	Eject writer drive only.
	8.4.4 Eject Source Only	Eject reader drive only.
	8.4.5 Eject All Trays	Eject all drives.
	8.5 Reader Speed	Sets the speed at which discs are read during various processes.
	8.6 Compare Speed	Sets the speed at which the compare process is executed.
	8.7 Language	Allows different language selections for LCD display.
	8.8 Clear Setup	Clears the CMOS and resets the duplicator back to factory defaults.

	8.9 ADVANCED SETUP	
	8.9.1 Power On Time	Sets system warm up time from 5 sec to 99 sec. Default is 15 seconds.
	8.9.2 Startup Menu	Assigns a command to be displayed first after the duplicator has been initialized.
	8.9.3 Skip Read Error	Enables the option to halt the duplication process if there is an error on the master disc. Disables the option to allow the process to continue with the same errors as the master disc.
	8.9.4 Change Bad Master Disc	Enables or disables changing of a master disc during the copy process when an error is detected on the master disc.
	8.9.5 CD Overburn	Enables or disables the duplication of overburned CDs.
	8.9.6 Show HDD Image Name	Allows the image name to be displayed on the LCD screen when selecting the HDD as the source drive.
	8.9.7 Keep Buffer	To set enable or disable load source to the buffer.
	8.9.8 Boot Password	Sets password protection for machine boot-up.
	8.9.9 Setup Password	Sets password protection for changing setup options.
	9. HDD Manager	The management for various functions of the hard disk drive (HDD). **Note:** For this function and submenu to be displayed, a HDD must be installed in the duplicator.
	9.1 Select Image	Selects an image file as a source to be copied to the discs.
	9.2 Disc → Image	Loads an image to the HDD from a master CD or DVD as an Image file.
	9.3 Set Reader Speed	Sets the speed of data loading from the master CD or DVD to the HDD.
	9.4 Show Image Info.	Displays the image file information such as image order, name, file size and type of image.
	9.5 Rename Image	Renames the HDD image partition name up to 8 characters.
	9.6 Delete Image	Deletes an image file in HDD. **Note:** A file selected as the source file cannot be deleted until a different image is selected. See 9.1.
	9.7 HDD Info.	Displays the information in HDD, such as the number of discs stored on the HDD and the amount of space left in the HDD.
	9.8 Format HDD	Formats the HDD, erasing ALL data stored on the HDD.

Functions:

1. **Copy** – This command will copy the master disc placed in the designated Source Drive to all target discs in the Writer Drives. This process burns all information contained on the master disc to the target discs so the copies are exact duplicates of the master disc.

To Start the Copy Process:
1. Power on the machine (if not already on).
2. Eject disc tray of the Source Drive and place the master disc in the designated Source Drive (usually the top). The "master disc" is the original of which copies are made.
3. Eject disc tray(s) of the Writer Drives and place blank disc(s) on the tray(s). Number of drives used depends on number of copies desired. It is not necessary to always use all drives.
4. Use the scroll buttons to select the command "1. Copy" and press the ENT button. The drives will automatically close trays and begin the copy process.
5. Once the copy process is completed, the disc trays will eject and the display will read "Copy Result:
Pass X, Fail Y," with X being the number of successful copies, and Y being the number of failed copies. To reduce copy failure, please refer to the troubleshooting section of the manual.

```
1. Copy        79:45        ➔ Press ENT to         Copy         79:45      ➔ Analyze master disc ➔
7 discs detected                load disc and        Loading Disc
                               execute Copy ➔
```

```
                                                                                              ➔
                                                                                            Finish
        ➔    Copy        79:45   ➔ Start copying ➔    Copy        79:45                      and
             Analyze Disc...                           10%         08:00                     eject
                                                                                            discs
```

2. **Test** – This command will simulate the copy process and make sure all target discs are usable. The test process does NOT burn anything to the blank disc(s). A built-in diagnostic algorithm is used to verify the chance of successful copy for each target disc.
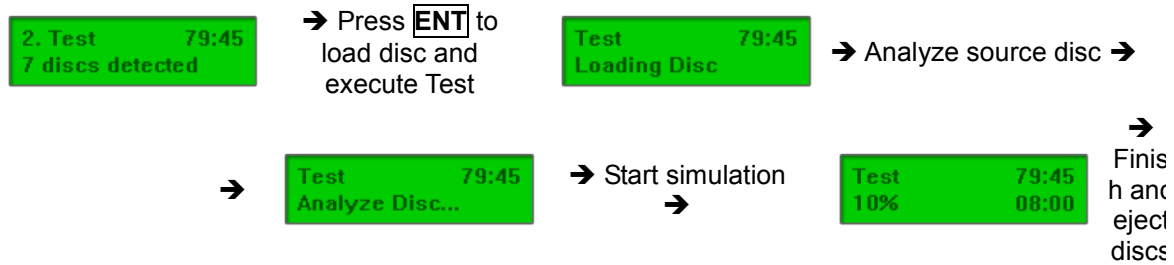
To start the Test Process:
1. Power on the machine (if not already on).
2. Eject disc tray of the Source Drive and place the master disc in the designated Source Drive (usually the top). The "master disc" is the original of which copies are made.
3. Eject disc tray(s) of the Writer Drives and place blank disc(s) on the tray(s). Number of drives used depends on number of discs to be tested. It is not necessary to always use all drives.
4. Use the scroll buttons to select the command "2. Test" and press the ENT button. The drives will automatically close trays and begin the test process.
5. Once the test process is complete, the disc trays will eject and the display will read "Test Result: Pass X, Fail Y, with X being the number of discs that passed the test, and Y being the number of failed copies. Use discs that have passed the test for the actual duplication.

`2. Test          79:45` `7 discs detected`	➜ Press **ENT** to load disc and execute Test	`Test              79:45` `Loading Disc` ➜ Analyze source disc ➜

➜ `Test              79:45`
`Analyze Disc...` ➜ Start simulation ➜ `Test              79:45`
`10%            08:00` ➜ Finish and eject discs
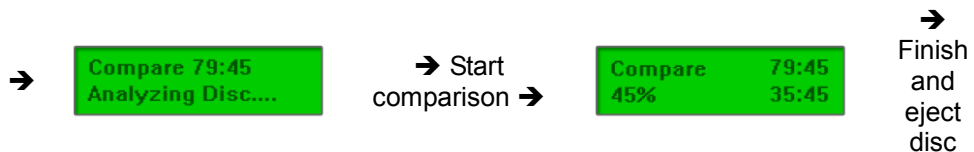
3. **Compare** – This command compares copied disc(s) to the master disc and ensures that the copies are exact duplicates of the master disc. This command is especially useful for DVDs, data CDs and
video CDs.

   Note: The Compare process is a **bit-by-bit comparison** between the master disc and the copied discs. This operation ensures
   that all of the copies are completely identical to the Master disc. This command is not applicable to audio CDs.

To start the Compare process, please follow the instructions below.
1. Power on the machine (if not already on).
2. Eject disc tray of the Source Drive and place the master disc in the designated Source Drive (usually the top). The "master disc" is the original of which copies are made.
3. Eject disc tray(s) of the Writer Drives and place copied disc(s) to be compared on the tray(s).

➜ `Compare 79:45`
`Analyzing Disc....` ➜ Start comparison ➜ `Compare          79:45`
`45%            35:45` ➜ Finish and eject disc

   Number of drives used depends on number of copies to be compared. It is not necessary to always use all drives.
4. Use the scroll buttons to select the command "3. Compare" and press the ENT button. The drives
   will automatically close trays and begin the compare process.
5. Once the compare process is complete, the trays will eject the discs that have passed the compare process.

4. **Copy & Compare** – This command will perform the copy process, and immediately follows with a comparison between the master disc and the copied disc(s) to ensure the copies are exact duplicates of the master disc. This command is especially useful for DVDs, data CDs and video CDs.

   Note: The Compare process is a **bit-by-bit comparison** between the master disc and the copied discs. This operation ensures that all of the copies are completely identical to the Master disc. This command is not applicable to audio CDs.

To start the Copy & Compare process:
1. Power on the machine (if not already on).
2. Eject disc tray of the Source Drive and place the master disc in the designated Source Drive (usually the top). The "master disc" is the original of which copies are made.
3. Eject disc tray(s) of the Writer Drives and place blank disc(s) on the tray(s). Number of drives used depends on number of copies desired. It is not necessary to always use all drives.
4. Use the scroll buttons to select the "4. Copy & Compare" command and press the ENT button. The drives will automatically close trays and begin the copy process.
5. Once the copy process is complete, the tray(s) will open briefly, and then automatically close again to begin the compare process.

4. Copy & Compare **7 discs detected**	➔ Press **ENT** to load disc ➔	**Copy & Compare** **Loading Disc**	➔ Analyzing source disc ➔
➔	**Copy & Compare 79:45** **Analyzing Disc...**	➔ Start copying ➔	**Copy** **79:45** **10%** **08:00**
➔	Copy completed and start Compare ➔	**Compare** **79:45** **45%** **35:45**	➔Finish and eject discs
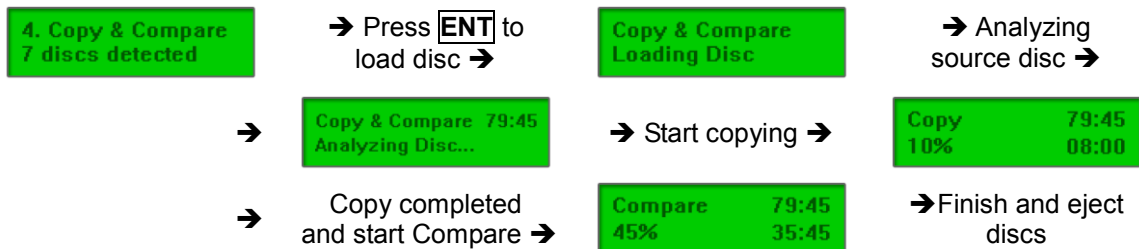
6. Once the compare process is completed, the trays will automatically eject discs that have passed the Copy & Compare process.

5. **Set Burn Speed** – This feature allows you to set the burn speed of various types of disc: general CDs (data and VCDs), audio CDs, DVDs and dual-layer DVDs (DVD DL).

Selectable burn speeds:
CD: 1, 2, 4, 8, 10, 12, 16, 20, 24, 32, 36, 40 (default), 44, 48, 50, 52, 56 MAX.
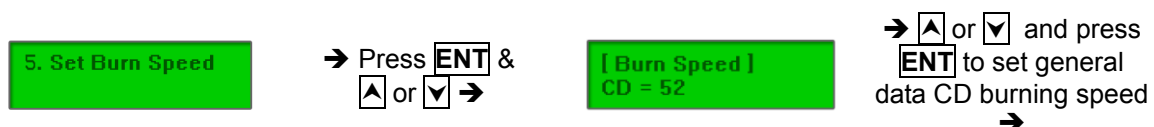**Audio CD:** 1, 2, 4, 8, 10, 12, 16, 20, 24 (default), 32, 36, 40, 44, 48, 50, 52, 56 MAX.
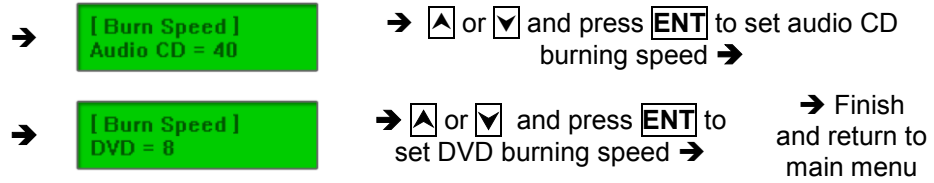**DVD:** 1, 2, 2.4, 4, 6, 8 (default), 12, 16, 18, 20, 22, 24, MAX.
DVD DL: 1.2 (default), 2.4, 4, 6, 8, 12, 16, 18, 20, 22, 24, MAX.
BD: 1, 2 (default), 4, 6, 8, MAX.

To Set the Burn Speed:
1. Power on the machine (if not already on)
2. Use the Scroll buttons to select "5. Set Burn Speed". Press the ENT button.
3. The first speed selection is for general CDs. Use the Scroll buttons to select the desired burn speed and press the ENT button.
4. The second speed selection is for audio CDs. Use the Scroll buttons to select the desired burn speed and press the ENT button.
5. The third speed selection is for DVDs. Use the Scroll buttons to select the desired burn speed and press the ENT button. **Note:** The selection is only available on DVD duplicators.
6. The last speed selection is for DVD DL. Use the Scroll buttons to select the desired burn speed and press the ENT button. **Note:** The selection is only available on DVD duplicators.

			➔ ▲ or ▼ and press
5. Set Burn Speed	➔ Press **ENT** & ▲ or ▼ ➔	**[Burn Speed]** **CD = 52**	**ENT** to set general data CD burning speed ➔

→ `[ Burn Speed ]`
`Audio CD = 40`
→ ⏶ or ⏷ and press **ENT** to set audio CD burning speed →

→ `[ Burn Speed ]`
`DVD = 8`
→ ⏶ or ⏷ and press **ENT** to set DVD burning speed →
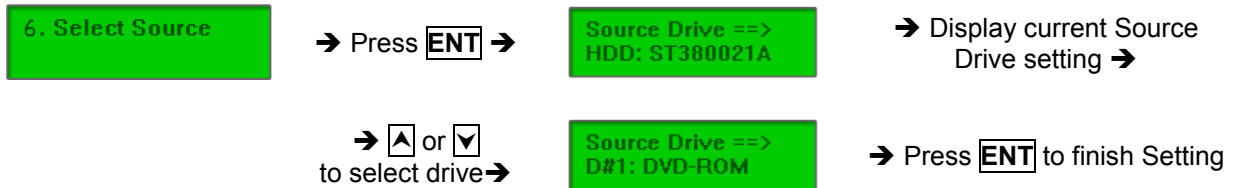→ Finish and return to main menu

6. **Select Source** – This command will allow you to change the source drive to any one of the drive(s)
   inside the unit, including the HDD (if installed).

To change the source drive inside the unit to a different drive:
   1. Power on the machine (if not already on).
   2. Use the Scroll buttons to select the "6. Select Source": Press the ENT button.
   3. The current Source Drive will be displayed along with the partial model number of the drive
      and the port number in brackets.
   4. Use the Scroll buttons to select from other available drives until the port number of the desired
      drive is displayed.
   5. Press the ENT button. The desired drive will then become the Source Drive.

`6. Select Source`
→ Press **ENT** →
`Source Drive ==>`
`HDD: ST380021A`
→ Display current Source Drive setting →

→ ⏶ or ⏷ to select drive→
`Source Drive ==>`
`D#1: DVD-ROM`
→ Press **ENT** to finish Setting

7. **Utility** – This command contains various tools to check functionality of the drive(s), information of the components, and other system information.

7.1 Information

7.1.1 Disc Info: Checks the capacity and space used on the disc(s) inside of the drive(s) of the duplicator.

`[ Utility ]`
`7.1.1. Disc Info.`
→ Press **ENT** →
`[ 1 ]            79:59`
`CD-R     Use    27:53`

7.1.2 Drive Info: Checks the make, model, firmware and the channel (port) of the drive(s) that are connected to the duplicator.

`[ Utility ]`
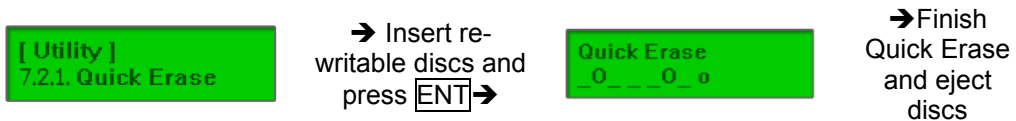`7.1.2. Drive Info.`
→ Press **ENT** →
`[#1] Port 8.0      3.38`
`CD-ROM Max 52X`
→ Press ⏶ or ⏷ to select different Drives

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7.1.3 System Info: Checks the model number, buffer memory and firmware version of the duplicator.

[Setup]
7.1.3. System Info.   ➔ Press ENT➔   P727 DVD   64MB
                                                    Ver: 1.00

7.2 Erase Disc

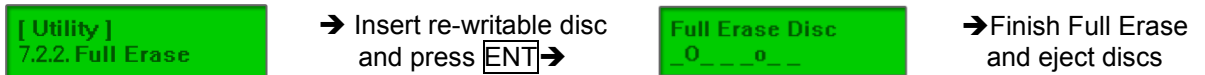**7.2.1 Quick Erase:** Performs a quick erase of rewritable (RW) media for next use.
Note: Do NOT perform this function on recordable (R) media.

                              ➔ Insert re-   ➔Finish
[Utility]   writable discs and   Quick Erase   Quick Erase
7.2.1. Quick Erase   press ENT➔   _O_ _ _O_ o   and eject
                                                                        discs

Note: If the display shows "O" "o" blinking, Erasing is in progress. If the display shows "F" "f" blinking, DVD+RW Disc Formatting is in progress.

7.2.2 Full Erase: Performs a full erase and format of rewritable (RW) media for next use.
Note: Do NOT perform this function with recordable (R) media.

[Utility]   ➔ Insert re-writable disc   Full Erase Disc   ➔Finish Full Erase
7.2.2. Full Erase   and press ENT➔   _O_ _ _o_ _   and eject discs

Note: If the display shows "O" "o" blinking, Erasing is in progress. If the display shows "F" "f" blinking, DVD+RW   Disc   Formatting   is   in   progress.
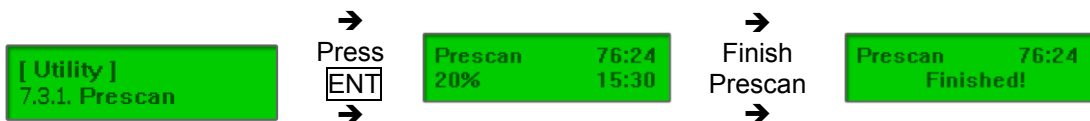
7.3 Prescan

7.3.1 Prescan: Prescans the master disc and verifies the integrity and quality of the master disc.

a. Select Utility and press ENT to enter the sub-menu.

7 . Utility

b. Select 1. Pre-scan and press ENT

                              ➔   ➔
[Utility]   Press   Prescan   76:24   Finish   Prescan   76:24
7.3.1. Prescan   ENT   20%   15:30   Prescan   Finished!
                              ➔   ➔

7.4 Track Edit

7.4.1 Copy Track: Allows the selection of individual track(s) from the master CD and copies the selected track(s) onto all target discs.

7.4.2 Close Disc: Closes the target discs when all of the track(s) are burned on to all target discs. Note: The copied disc(s) will NOT play back without this step. Do NOT skip this step.

7.4.3 Disc Info: Checks the capacity and space used on the disc(s) inside of the drive(s) of the duplicator.

[Utility]   ➔ Press ENT ➔   [1]   79:59
7.4.3. Disc Info.   CD-R   Use   27:53

7.5 Eject All Discs: Performs a simultaneous ejection of all of the optical disk drive(s) on the duplicator.

[Utility]
7.5. Eject All Disc
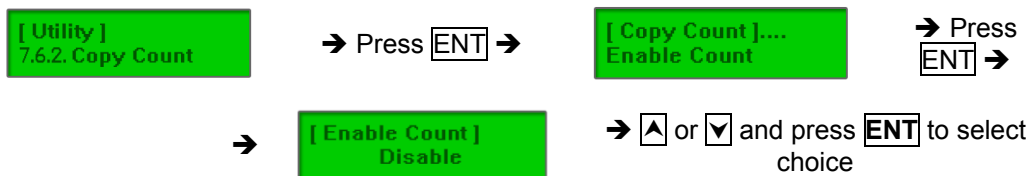→ Press ENT → All disc trays will open

7.6 Copy Counter: Tracks the numbers of successful and failed copies made by the duplicator for both CDs and DVDs. There are three (3) parts of this tool: Show Count (to display current copy counter),Enable Counter (to turn the counter on or off) and Reset Counter (to clear counter).
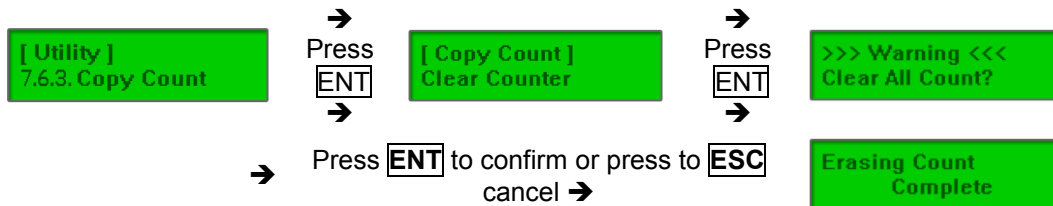
7.6.1 Show Counter

[Utility]
7.6.1. Copy Count
→ Press ENT →
[Copy Count]
Show Count
→ Press ENT →
CD   P0   F0
DVD   P0   F0

7.6.2 Enable Counter

[Utility]
7.6.2. Copy Count
→ Press ENT →
[Copy Count]....
Enable Count
→ Press ENT →

→
[Enable Count]
Disable
→ ▲ or ▼ and press ENT to select choice

7.6.3 Clear Counter

[Utility]
7.6.3. Copy Count
→ Press ENT →
[Copy Count]
Clear Counter
→ Press ENT →
>>> Warning <<<
Clear All Count?

→ Press ENT to confirm or press to ESC cancel →
Erasing Count
Complete

7.7 Update BIOS: Updates the BIOS (firmware) of the duplicator.

[Setup]
8. Update BIOS
→ Press ENT →
Upgrade BIOS
Waiting Disc...
→ Insert update CD and press ENT →

→
Upgrade BIOS
Identify Disc
Start update...
Writing 5%
Start update...
Pass

→ Update completed and eject disc →
New BIOS update
Restart System!
→ Re-boot system

8.   **Setup** – This command contains options to configure the duplicator system.

8.1 Auto Start Time: Set the amount of time before the duplicator will automatically start the selected command ranging from OFF (no auto start) to 99 seconds in 1-second increments (1, 2, 3….97,98, 99).

| [Setup]
8.1. Auto Start | ➔ Press
ENT ➔ | [Auto Start]
3 seconds | ➔ ▲ or ▼ to select seconds and
press ENT to confirm |

8.2 Display Mode: Changes the display readout during the performance of various commands.

| [Setup]
8.2. Display Mode | ➔ Press
ENT ➔ | [Display Mode]
Basic | ➔ ▲ or ▼ to select mode and
press ENT to confirm |

8.2.1 Basic: The "Basic" mode displays a progress bar, along with the amount of total data in MB on the master DVD (or in time for the master CD).

8.2.2 Show Timer: Allows the display of total time taken for the copy process to be complete.

| [Setup]
8.2.2 Show Copy Time | ➔ Press
ENT ➔ | [Show Copy Time]
Disable | ➔ ▲ or ▼ to select mode and press
ENT to confirm |

8.2.3 Show Speed: Displays the speed at which discs are read and writing during various processes.

8.3 Button Beep: Turns the audio signal (a beeping sound) ON or OFF for pressing of the buttons.

| [Setup]
8.3. Button Beep | ➔ Press
ENT ➔ | Button Beep
ON | ➔ ▲ or ▼ to select mode and
press ENT to confirm |

8.4 Eject On Start: Allows the drive(s) with disc(s) present inside to eject the disc trays when the machine is done initializing.

| [Setup]
8.4. Eject On Start | ➔ Press
ENT ➔ | Eject On Start
Eject All | ➔ ▲ or ▼ to select Eject All/
No Eject/ Eject Target/ Eject
Source and press ENT to
confirm |

8.4.1 Eject All Discs: Performs a simultaneous ejection of all of the optical disk drive(s) on the duplicator.

| [Utility]
8.4.1. Eject All Disc | ➔ Press ENT ➔ All disc trays will open |

8.4.2 Do Not Eject: Do not eject any disc.
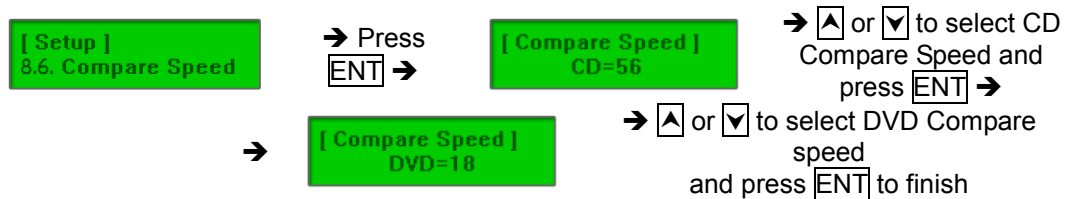
8.4.3 Eject Target Only: Eject writer drive only.

8.4.4 Eject Source Only: Eject reader drive only.

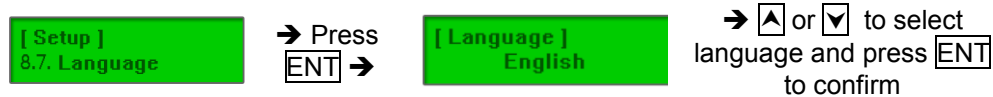**8.4.5 Eject All Trays:** Eject all drives.

8.5 Reader Speed: Sets the reader speed for the duplicator to read the master disc(s). The speeds for CD are: 1, 2, 4, 8, 10, 12, 16, 20, 24, 32, 36, 40, 44, 48, 52, 56 (default), MAX. The speeds for DVD are: 1, 2, 2.4, 4, 6, 8, 10, 12, 16, 18, 20 (default), MAX.
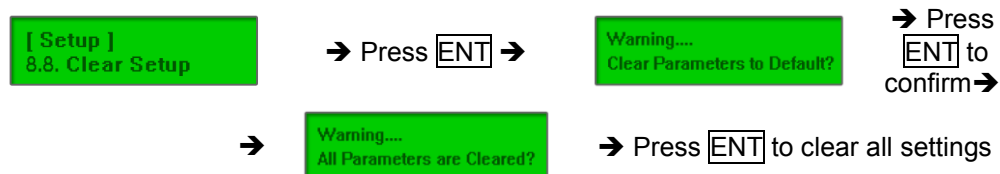
[Setup] 9. Reader Speed	➔ Press ENT ➔	[Reader Speed] CD=56	➔ ▲ or ▼ to select CD Read and press ENT ➔
➔	[Reader Speed] DVD=18		➔ ▲ or ▼ to select DVD read speed and press ENT to finish.

8.6 Compare Speed: Sets the speed at which the master disc is compared with the copies disc(s). The speeds for CD are: 1, 2, 4, 8, 10, 12, 16, 20, 24, 32, 36, 40 (default), 44, 48, 52, 56, MAX. The speeds for DVD are: 1, 2, 2.4, 4, 6, 8, 12, 16 (default), 18, 20 MAX.

[Setup] 8.6. Compare Speed	➔ Press ENT ➔	[Compare Speed] CD=56	➔ ▲ or ▼ to select CD Compare Speed and press ENT ➔
➔	[Compare Speed] DVD=18		➔ ▲ or ▼ to select DVD Compare speed and press ENT to finish

8.7 Language: Sets the language selection of the display. Available languages are: English (default), Spanish, Portuguese, and Japanese.
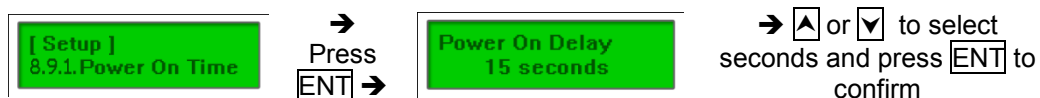
[Setup] 8.7. Language	➔ Press ENT ➔	[Language] English	➔ ▲ or ▼ to select language and press ENT to confirm

8.8 Clear Setup: Resets the duplicator back to factory default settings.

[Setup] 8.8. Clear Setup	➔ Press ENT ➔	Warning.... Clear Parameters to Default?	➔ Press ENT to confirm➔
➔	Warning.... All Parameters are Cleared?	➔ Press ENT to clear all settings	

8.9 ADVANCED SETUP: This menu is for the more advanced functions of the duplicator, including changing the duplicator display, updating writer drive(s) of specific brands, setting the loop and time parameters for the burn-in process to test the machine, and performing firmware rollbacks to earlier versions. **Note:** The Advanced Setup is hidden within the Setup Menu (step 11). To access Advanced Setup, navigate to Setup Menu, then press and hold down the scroll buttons simultaneously until the menu stop looping.

8.9.1 Power On Time: Set the amount of time the duplicator counts down before initializing the system. The default is 15 seconds. The time can be set from 5 to 99 seconds in 1-second increments (5,6,7….97,98,99).

[Setup] 8.9.1.Power On Time	➔ Press ENT ➔	Power On Delay 15 seconds	➔ ▲ or ▼ to select seconds and press ENT to confirm

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8.9.2 Start-up Menu: Sets the command to be displayed first when the machine is powered up and initialized. All primary commands are available to be set for Start-up: Copy, Test, Copy & Verify, Copy & Compare, etc.

➔

| [Setup]
8.9.2.Startup Menu | Press
ENT
➔ | [Startup Menu]
Copy Disc | ➔ ⊼ or ⊻ to select function and press ENT to confirm |

8.9.3 Skip Read Error: Allows the duplicator to skip uncorrectable read errors on the master DVD or CD disc. This feature can be turned ON or OFF.

8.9.4 Change Bad Master: Allows the changing of the master disc during duplication when there is an uncorrectable error on the master disc(s) that threatens to disrupt the copy process.

| [Setup]
8.9.4.ChangeBadMaster | ➔ Press
ENT ➔ | [Change Bad Master]
Disable | ➔ ⊼ or ⊻ to select mode and press ENT to confirm |

8.9.5 CD Overburn: Allows the copying of CDs that have been burned over their maximum capacity.
The target disc(s) must be the same capacity as the master disc.

| [Setup]
8.9.5.CD Overburn | ➔ Press
ENT ➔ | [CD Overburn]
Disable | ➔ ⊼ or ⊻ to select mode and press ENT to confirm |

8.9.6 Show HDD Image: Allows the option to display the name of the HDD image name (default) or the image size (in MB).

| [Setup]
8.9.6.Show HDD Image | ➔ Press
ENT ➔ | [Show HDD Image]
Image Name | ➔ ⊼ or ⊻ to select Image Name/ Capacity and press to ENT confirm |

8.9.7 Keep Buffer: You can set Yes to load source disc to buffer in first round of Copy, Test, Compare or Copy+Compare and do it again without the source disc. Or set No to keep buffer not be used.

**Note:
The source will be only temporary saved in buffer, there will be nothing left when you exit the task (Copy, Test, Compare and Copy+Compare) or reboot the system.
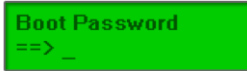
8.9.8 Boot Password: Sets password protection for the duplicator before the boot-up process can be started. The boot password prevents anyone unauthorized from using the duplicator system.
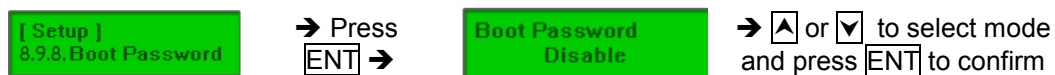
| [Setup]
8.9.8.Boot Password | ➔ Press
ENT ➔ | Boot Password
Disable | ➔ ⊼ or ⊻ to select mode and press ENT to confirm |

If Disable is selected, no password will be set and the display will direct back to the Setup sub-menu.

| [Setup]
8.9.8.Boot Password |

If Enable is selected, a password must be entered using the following guidelines:

```
Boot Password
==> _
```

Use ⏶ or ⏷ to select the character desired.

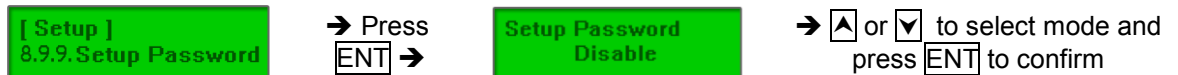Press ENT to go to the next position.

There are a total of 6 positions for the password. To enable the password, set all 6 positions.

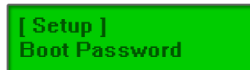For space, press ENT without choosing a character to leave the position empty.

Press ESC to cancel the process.

The duplicator will ask for password when the unit is restarted.

8.9.9 Setup Password: Sets password protection for the duplicator before the setup settings can be altered. The setup password prevents unauthorized changes to the system.

```
[ Setup ]
8.9.9.Setup Password
```
➔ Press ENT ➔
```
Setup Password
Disable
```
➔ ⏶ or ⏷ to select mode and press ENT to confirm

If Disable is selected, no password will be set and the display will direct back to the Setup sub-menu.

```
[ Setup ]
Boot Password
```

If Enable is selected, a password must be entered using the following guidelines:

```
Boot Password
==> _
```

Use ⏶ or ⏷ to select the character desired.

Press ENT to go to the next position.

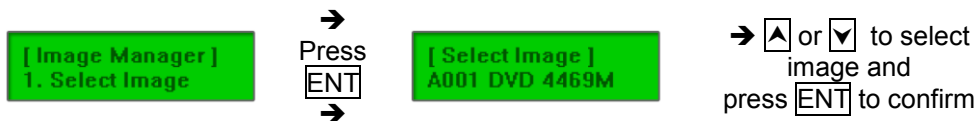There are a total of 6 positions for the password. To enable the password, set all 6 positions.

For space, press ENT without choosing a character to leave the position empty.

Press ESC to cancel the process.
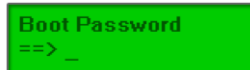
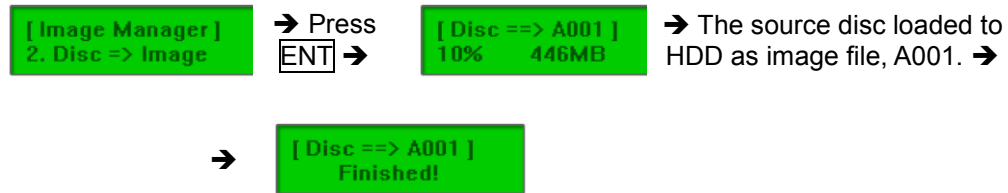The duplicator will ask for password when "11. Setup" is selected

9 HDD MANAGER: This command is for the management of the hard disk drive (HDD) installed in the duplicator. **Note:** This feature is only available on duplicators with a HDD installed. If there is no HDD present in the duplicator, this feature will NOT show in the menu of commands

9.1 Select Image: Allows the selection of the image(s) present on the HDD. The Scroll buttons cycle through the image(s) on the HDD and the ENT button confirms the selection while the ESC button cancels the selection. The image(s) are listed in order of which they were loaded.

```
[ Image Manager ]
1. Select Image
```
➔ Press ENT ➔
```
[ Select Image ]
A001 DVD 4469M
```
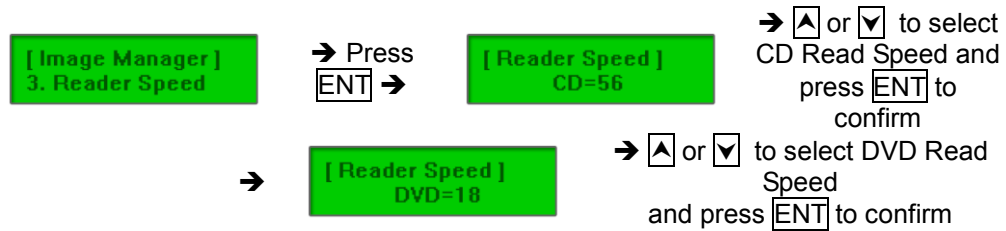➔ ⏶ or ⏷ to select image and press ENT to confirm

9.2 Disc => Image: Transfers the information from the master CD/DVD disc to the HDD. After the image(s) transfer is complete, the reader drive is ejected and the source drive is changed to the HDD.

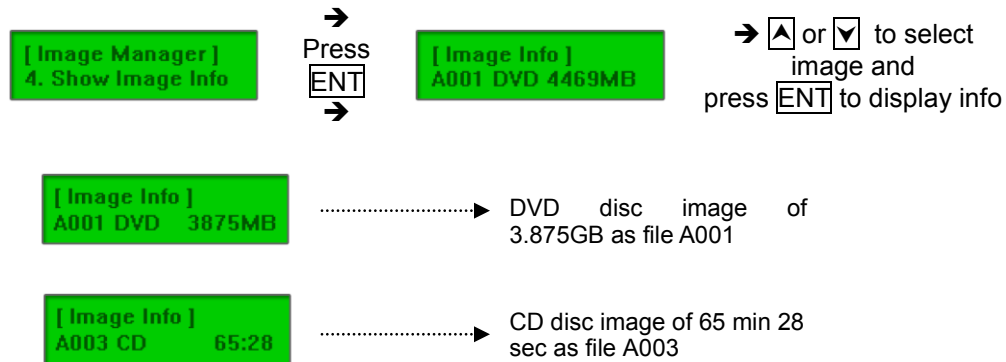| [Image Manager]
2. Disc => Image | ➔ Press
ENT ➔ | [Disc ==> A001]
10%   446MB | ➔ The source disc loaded to
HDD as image file, A001. ➔ |

➔ [Disc ==> A001]
Finished!

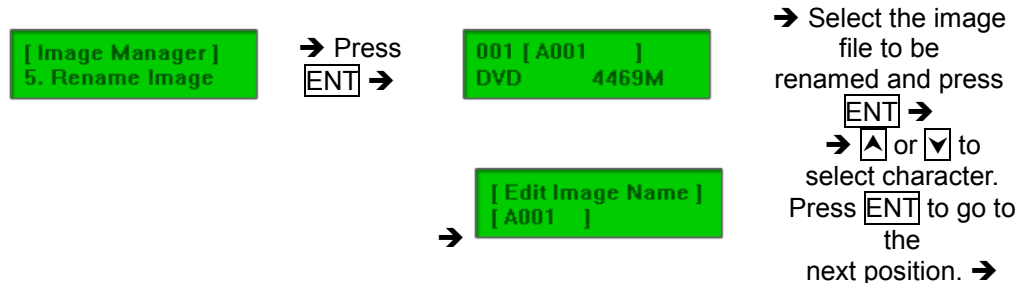**Note:** The Source Disc may be placed in the Reader Drive or any of the Writer Drives.

9.3 Set Reader Speed: Change the read speed (load speed) for the HDD. The speeds for CD are: 1, 2, 4, 8, 10, 12, 16, 20, 24, 32, 36, 40, 44, 48, 52, 56 (default), MAX. The speeds for DVD are: 1, 2, 2.4, 4, 6, 8, 10, 12, 16, 18, 20 (default), MAX.

| [Image Manager]
3. Reader Speed | ➔ Press
ENT ➔ | [Reader Speed]
CD=56 | ➔ ⊼ or ⊻ to select
CD Read Speed and
press ENT to
confirm |

➔ [Reader Speed]
DVD=18   ➔ ⊼ or ⊻ to select DVD Read
Speed
and press ENT to confirm
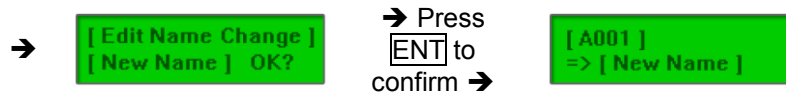
9.4 Show Image Info: Shows the image number in sequential order, the file name of the image stored on the HDD, the type of image stored, and the amount of data the image contains (in MB for DVD or time for CD).

| [Image Manager]
4. Show Image Info | ➔
Press
ENT
➔ | [Image Info]
A001 DVD 4469MB | ➔ ⊼ or ⊻ to select
image and
press ENT to display info |

[Image Info]
A001 DVD   3875MB ....➤ DVD disc image of 3.875GB as file A001

[Image Info]
A003 CD   65:28 ....➤ CD disc image of 65 min 28 sec as file A003

9.5 Rename Image: Renames the image instead of using default file names (A001, A002, etc.). Up to 8 characters.

| [Image Manager]
5. Rename Image | ➔ Press
ENT ➔ | 001 [A001   ]
DVD   4469M | ➔ Select the image
file to be
renamed and press
ENT ➔ |

➔ ⊼ or ⊻ to
select character.
Press ENT to go to
the
next position. ➔

[Edit Image Name]
[A001   ]   ➔

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➔ `[ Edit Name Change ]`
`[ New Name ]   OK?`
➔ Press ENT to confirm ➔
`[ A001 ]`
`=> [ New Name ]`

There are 8 characters for each image name. No empty space allowed in the image file name. Press ESC to cancel the process.
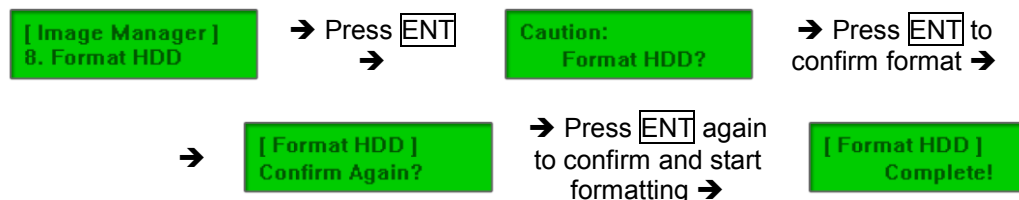
9.6 Delete Image: Deletes the image(s) from the HDD and reclaims the space occupied by the image on the HDD.

`[ Image Manager ]`
`6. Delete Image`
➔ Press ENT ➔
`[ DELETE Image ]`
`A003 DVD 4372M`
➔ Select the image file to be deleted ➔

➔ Press ENT ➔
`A003 DVD 4372M`
`DELETE Complete!`
➔ Delete Image completed. Repeat to delete more images.

9.7 Show HDD Info: Shows the amount of used and free images available on the HDD in both CD and DVD formats.

`[ Image Manager ]`
`7. HDD Info`
➔ Press ENT ➔
`Used: 0CD    7DVD`
`Free: 41CD   8DVD`

9.8 Format HDD: Deletes and formats all image(s) on the HDD, restores the HDD to factory defaults and initializes the HDD for use with the duplicator.

`[ Image Manager ]`
`8. Format HDD`
➔ Press ENT ➔
`Caution:`
`         Format HDD?`
➔ Press ENT to confirm format ➔

➔
`[ Format HDD ]`
`Confirm Again?`
➔ Press ENT again to confirm and start formatting ➔
`[ Format HDD ]`
`Complete!`

Basic Troubleshooting:
Follow these simple steps for quick and proper troubleshooting.

1. **Power does not turn on or unit receives no power.**
   a. Check power cord and outlet to make sure power connections are secured.
   b. Check voltage switch on the back of the duplicator to make sure power supply is set for correct outlet rating.
   c. Test with another power cord (same as a PC power cord) to eliminate cable failure.

2. **Master disc cannot be read**
   a. Change the master disc. The master disc may be of poor quality or with error(s) that can make duplication difficult or impossible.

b. Remake the master disc on another disc. Master disc may be of poor quality or with error(s) that make duplication difficult or impossible.
c. Change the source drive to one of the other drives to test.
d. Make sure the master disc is finalized in standard ISO format.

3. **High failure rate**
   a. Change the media type. Certain types of media may not be compatible with the drives. Poor-quality media can also cause high failure rate.
   b. Lower the burn speed and attempt another copy process. Lowering the speed increases
      the stability of the duplication process.
   c. Check for available firmware updates for the unit. A firmware update may resolve any unspecified issues.

4. **Machine locks up during the copy process**
   a. Hold down the ESC button to abort the copy process. The copy process will cancel and menu goes back to the last function executed.
   b. If the button cancel does not work, power cycle the unit (power the unit off, leave off for five seconds and power the unit back on).
   c. Change the master disc. A master disc with error(s) or a poor quality master disc can cause duplication to lock up at particular points during the copy process.

5. **Button(s) do not function on the unit.**
   a. The duplicator may be busy. Buttons pressed while the duplicator is processing will not perform functions unless otherwise specified.
   b. Possible faulty button. Contact your technical support department for further information.

6. **One of the drives does not open and/or LED does not light up**
   a. Check USB and/or Firewire port switch and make sure the switch is in the OFF position before machine power is turned on.
   b. If a disc is stuck inside a drive, insert a paper clip or safety pin in the pinhole underneath the drive door and push gently. Make sure the power is OFF during this step. Then press the EJECT button of the drive a few times to test the disc tray.

7. **The blank CD or DVD disc is not recognized in the writer drive(s)**
   a. Test the blank disc in another writer drive. A faulty writer drive will not recognize blank discs.
   b. Change the blank disc to another disc. A defective blank disc will not be recognized
      by the writer drive.
   c. Change the brand of media or media type. Certain types of media may not be compatible with the drives. Poor-quality media can also cause high failure rate.

Interface	SATA	SATA	SATA	SATA
Target	1	4	7	11
Buffer (DDR2)	64MB	64MB	128MB	128MB
DVD speed	20X	20X	20X	20X

Writing Method	DAO, TAO, RAW
Disc Format Support	**Supported Formats:** DVD-ROM, DVD-Video, DVD-Audio, DVD+R, DVD+RW, DVD-R, DVD-RW, Dual Layer DVD±R, CD-ROM, CD-I, Audio CD, Video CD, CD+G, CD-TEXT,Bootable CD,Mixed mode CD,Multi-session CD, CD-Extra, Business Card CD, 3" Mini CD-R
Display	2x16 Backlight Monochrome LCD
Input	4 push button
Language Support	English, Japanese, Spanish, Portuguese
Temperature	20% ~ 80%
Humidity	40°C(104°F) / 5°C(41°F)
Safety	CE, ROHS
Dimension	146x176x42 mm
Weight	2.2 lbs