



WARRANTY REGISTRATION

NAME _____ AGE _____ MALE ___ FEMALE ___

ADDRESS _____

CITY _____ STATE _____ ZIP _____

PHONE _____ E-MAIL _____

PRODUCT(S) _____

PART #(S) _____ PURCHASE DATE _____

DID YOU PURCHASE THE PARTS ONLINE? ___ YES ___ NO WAS OUR WEBSITE EASY TO USE? ___ YES ___ NO

WERE YOU ABLE TO QUICKLY FIND EXACTLY WHAT YOU WERE LOOKING FOR ONLINE? ___ YES ___ NO

OVERALL WEBSITE RATING ___ EXCELLENT ___ GOOD ___ FAIR ___ POOR

DID YOU SPEAK WITH A RUSTY'S SALES REPRESENTATIVE? ___ YES ___ NO

IF SO, PLEASE RATE OUR CUSTOMER SERVICE ___ EXCELLENT ___ GOOD ___ FAIR ___ POOR

DID YOU RECEIVE YOUR PARTS IN A TIMELY FASHION? ___ YES ___ NO

DID THE PARTS ARRIVE IN GOOD CONDITION? ___ YES ___ NO

OVERALL PRODUCT QUALITY AND FINISH RATING: ___ EXCELLENT ___ GOOD ___ FAIR ___ POOR

HOW DID YOU HEAR ABOUT US? ___ TV ___ PRINT AD ___ PRINT EDITORIAL ___ SEARCH ENGINE

___ WEB FORUM ___ SHOP REFERRAL ___ FRIEND REFERRAL ___ OTHER _____

NAME OF TV SHOW / MAGAZINE / FORUM, ETC. _____

INSTALLATION METHOD: ___ DIY ___ PROFESSIONAL IF PRO, SHOP NAME _____

YOUR HOBBIES / INTERESTS: ___ HUNTING ___ OFF-ROADING ___ CAMPING ___ OTHER _____

ANY OTHER COMMENTS? _____

TELL US ABOUT YOUR VEHICLE:

YEAR _____ MAKE _____ MODEL _____

LIFT HEIGHT _____ OTHER MODS _____



Limited Lifetime Warranty

Rusty's Off Road products are warranted to be free from material and workmanship defects for as long as the original purchaser owns the vehicle. Rusty's limit of liability under this lifetime warranty is to repair or replace the defective product. So basically if you have a part break or fail, it's covered. If you think you have a defective product, contact us for a return authorization.

The limited lifetime warranty excludes the following Rusty items; bushings, bump stops, ball joints, and tie rod ends. These parts are subject to wear and are not considered defective when worn. These parts are warranted for 6 months from the date of purchased.

What is NOT covered under Rusty's Limited Lifetime Warranty?

- Parts that have been altered in any way
- Scratches or product finishes
- Accidents or wrecks
- Competition Use
- Labor cost, loss of use or loss of time
- Freight cost, the consumer is responsible for all shipping cost.

Rusty's Off Road Products makes every effort to ensure product compatibility with all vehicles listed but due to unknown auto manufacture changes and inconsistencies by the auto manufactures, Rusty's cannot be responsible for 100% compatibility. But with that said, please contact us with any fit issues.

Installation of Rusty's Off Road Products is to enhance the performance both on and off road. The steering, braking and handling may differ from a standard passenger car or truck. Although all of our products are made from the highest quality materials possible, they are not a substitute for Safe and Careful driving. In other words, please have a safe on-road / off-road sense. Know the terrain, the speed limitations, and any obstacles that may lie ahead.

Rusty's Off Road Products reserves the right to discontinue, change the design, finish or part numbers without written notice. Rusty's is not responsible for misprints or typographical errors.

Please remember to preserve our right to enjoy public land through the proper use of off-road vehicles.

Keep all other manufacturer's warranties and owner's manuals you receive with the merchandise ordered. In the event an item becomes defective, please refer to the manufacturer's warranty information for proper procedure on returning the merchandise.

