

LUXURY VINYL FLOORING

PRODUCT WARRANTY

PRODUCTS & COVERAGE

All floor coverings should be professionally installed to ensure a valid warranty. Permshield™ warrants all our products to be free from defects in material and workmanship, under normal use and service, for a specified length of time from the date of purchase as set forth in the Warranty Coverage Chart. This Limited Warranty only applies provided the flooring covered by this warranty is installed and maintained according to our Installation & Maintenance Manual.

Before any installation, you and/or your installer should carefully inspect each piece before installation. Any pieces that appear to have defects should not be installed. Permshield™ will not be responsible for any claim for flooring installed with visual defects.

Wear Layer	Residential	Commercial*
20mil (0.5mm)	Limited Lifetime	10 Years Light
22mil (0.55mm)	Limited Lifetime	15 Years Moderate

Warranty Coverage	Manufacturing Defect, Wear, Fade, Stain, and Water Damage
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Wear: must be through the wear layer to the degree that the printed pattern is affected or altered.

Fade: must be to the degree that the floor is permanently discolored.

Stain: must be from normal household cleaning agents, chemicals or routine care & maintenance.

Water Damage: covers structural-integrity damage to the flooring itself after water exposure in standard conditions (does not cover flooding).

***Commercial:** refers to environments such as private offices, common areas in multiunit dwellings, reception areas and public buildings or businesses which are not subject to frequent and harsh traffic.

WARRANTY OWNER

This Limited Warranty applies only to the original purchaser and the original installation site and is not transferable and, with respect to the residential warranty, applies only to a resident homeowner.

REPLACEMENT & REPAIRS

Permshield™ will, at its option, either replace the defective flooring or credit the customer for the portion of the purchase price attributable to the flooring which is defective. When a defective product is installed, credit applies to material only and does not include labor since it is the responsibility of the installer to determine suitability of the material prior to installation. Should a problem attributable as a manufacturing defect develop after flooring is installed, the cost of labor for the repair will be covered by this warranty. Permshield™ is not responsible to pay for shipping and handling for any replacement. Due to the nature of the product, replacement Flooring is not guaranteed to match the original Flooring in terms of color, tone, pattern or other natural characteristics. These remedies are your sole and exclusive remedies under this warranty.

EXCLUSIONS

The following are not covered by this Limited Warranty:

- Dissatisfaction and/or damage due to improper installation or maintenance, including use of improper cleaning solutions or finishes, unevenness or irregularities.
- Damage caused by fire, burns, adhesive, abuse, gouge, scuffs, punctures, indentations, burns, flooding, spills, scratches, abrasive scouring pads, scuffing, staining, construction or installation.
- Damage resulting from mold and mildew growth due to prolonged exposure to moisture. While moisture will not affect the structure of the plank or tile, when excessive moisture accumulates mold and/or mildew growth can occur.
- Damage caused by moisture to surrounding structure, walls, subfloor, fixtures, furniture, underlayment, moldings, trims, subfloor heating elements, or anything that is not the structural integrity or dimensional stability of the floor plank or tile.
- Damage caused by vacuum cleaner beater bar, indentations or damage caused by spiked heeled shoes, improper rolling loads, caster wheels, chair or other furniture without proper floor protectors, cuts from sharp objects or any other inappropriate use.
- Exterior applications.
- Loss of gloss/ scratching.
- Minor shading, color or texture differences between samples or printed color photographs or illustrations and delivered product.
- Flooring sold as irregulars or "as is" without warranty.
- Changes in color or sheen from exposure to sunlight or due to use of rubber-backed mats.
- This flooring should not be used to seal an existing floor from moisture, it is a floating floor which is waterproof, but this flooring cannot prevent problems associated with or caused by flooding, excessive moisture or alkalis in the subfloor or conditions arising from hydrostatic pressure.
- Only installation techniques described in the Installation Instructions are warranted. Permshield™ does not warrant installations involving custom cutting, such as 45-degree mitered corners and serpentine edges. Permshield™ also does not warrant installations in which the flooring is adhered (glued or nailed) to the substrate, as it is a floating floor.
- Loss due to loss of time, inconvenience, incidental expenses (such as telephone calls, labor and/or materials) incurred in the removal or reinstallation of the affected material, and any other incidental or consequential damages.

Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so that the above limitations and exclusions may not apply. Your Limited Warranty gives you specific legal rights, and you may have other legal rights, which vary from state to state or province to province.

This Limited Warranty is in lieu of any other warranties, expressed or implied. Please keep your receipt in order to verify date of purchase to help resolve any problems.