

ORDER DATE	ORDER NUMBER	NAME
ADDRESS		

WHAT YOU ORDERED

QTY	PRODUCT CODE	DESCRIPTION	REFUND	REASON CODE	REASON FOR RETURN
					1. Looks different to image on site 2. Arrived too late 3. Poor quality/faulty 4. Incorrect item received 5. Parcel damaged on arrival

HOW LONG DO I HAVE TO RETURN AN ITEM?

- Customers in the UK & ROI have 14 days to return their item in its original packaging. For all international customers, please return unsuitable items within 28 days of receiving your parcels.
- We're sorry, but we are unable to offer free returns for international customers, returns must be made at your own cost.
- Due to the nature of our products all items must be returned unopened, this is purely down to health and hygiene reasons.
- If you need any further assistance please contact us at info@foreverfeeling.com

HOW TO RETURN YOUR ITEM

We offer FREE RETURNS for UK customers, if the item is returned in the original postal packaging. Please send to the address printed on your invoice, and simply pop the package into your nearest post box! Please remember to fill out and include the Customer Returns form found at the bottom of your invoice.