



Retail Associate / Barista

Make, create & innovate.

About Us - Hummingbird is one of a handful of Canadian artisans that makes chocolate directly from cacao beans, recognized globally for our quality. To keep up with demand, we'll soon be moving into a larger factory with an expanded experiential retail space and café in Almonte. Our new space will have views of the chocolate making process and opportunities for visitors to learn about cacao, how chocolate is made and what makes Hummingbird special.

The Position – We are looking for individuals who are passionate about fine food, amazing customer service and attention to detail. You will be part of our retail team which is responsible for ensuring a beautiful customer experience for every visitor.

Location & Working Environment

This position is located at our Almonte workshop, about 40 minutes from downtown Ottawa.

Full and Part time positions available

Start Date – Immediately

16 to 40 hours per week, one weekend day required

Responsibilities

- Provide knowledgeable and enthusiastic customer service to retail visitors
- Become a chocolate sommelier – learn all about our products and process in order to share with visitors
- Assist with tours and events
- Prepare delicious chocolate-based drinks, plate confections in the café as required
- Maintain a clean and neat working space at all times
- Follow food safety regulations
- Restock products, ensure a neat retail space
- Light cleaning tasks, including sweeping, mopping, dishes

Requirements

- Previous customer service experience in a café or boutique retail preferred
- Enthusiastic, positive attitude and easy ability to speak with people
- English fluency is required, French speaking ability is preferred
- Ability to stand for most of the day
- Ability to lift up to 20 kg
- Availability for one weekend day a must

How to Apply - Email a cover letter and resume to: jobs@hummingbirdchocolate.com Place 'Retail Associate' in the subject line