

WEST MIDLAND SHOE *Company*

DELIVERY

- The West Midland Shoe Company shall deliver all goods to the specified address recorded at the time of placing the order via a 3rd party courier. Please notify us if there is a change of address prior to goods been delivered. A signature will be required upon delivery.

- Any requested delivery date is an estimate only. Please contact us if you would like to any updates on your deliveries.

WMSC delivery terms are as follows:

UK mainland deliveries (not including The Highlands) have a £5 delivery charge or carriage paid on orders over £200

Northern Ireland, UK Highlands & Islands - £10 delivery charge or carriage paid on orders over £300

If one or two pairs are required, it will be £5 delivery charge to all above areas.

Delivery times are usually next working day for UK Mainland. Please note this will take longer for other areas, some deliveries may take 4-5 working days. During bank holidays and limited courier services, delivery times will be slower than usual. Please take this into consideration when ordering for replenishment.

For Republic of Ireland and Europe, please contact us regarding delivery charges.

RETURNS

Please contact the office on 01889 561790 or email danielle@wmisc.co.uk for a valid returns number. Please do not return goods without authorisation. We try to save on unnecessary postage costs where possible and an image of the faulty item/s may be sufficient for a credit note, alternatively WMSC will collect all valid returns by carrier as soon as possible.

You will be advised upon contact with the office of returns procedure.

adesso
Treat yourself to *colourful* comfort.

earth  spirit®
Experience comfort with an attitude!

Capollini


Country Jack
FINE SHOES